

**BANK OF JORDAN
(PUBLIC SHAREHOLDING LIMITED COMPANY)
AMMAN - JORDAN**

**CONSOLIDATED FINANCIAL STATEMENTS FOR
THE YEAR ENDED DECEMBER 31, 2020
TOGETHER WITH THE
INDEPENDENT AUDITOR'S REPORT**

**BANK OF JORDAN
(PUBLIC SHAREHOLDING LIMITED COMPANY)
AMMAN – JORDAN**

FOR THE YEAR ENDED DECEMBER 31, 2020

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Independent Auditor's Report

To the Shareholders of
Bank of Jordan
Public Shareholding Company
Amman – The Hashemite Kingdom of Jordan

Report on the Audit of Consolidated Financial Statements

Opinion

We have audited the consolidated financial statements of **Bank of Jordan and its subsidiaries “The Bank”** which comprise the consolidated statement of financial position as of December 31, 2020, and the consolidated statements of profit or loss, comprehensive income, changes in owner's equity and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Bank as of December 31, 2020 and its consolidated financial position and its consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards as adopted by the Central Bank of Jordan.

Basis of Opinion

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Bank in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (including international independence standards) together with the other ethical requirements that are relevant to our audit of the Bank's consolidated financial statements in Jordan, and we have fulfilled our other ethical responsibilities. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

Key audit matters are those matters that in our professional judgment, were of most significance in our audit for current year consolidated financial statements. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters:



Independent Auditor's Report

1. Adequacy of Expected Credit Loss Provision against Direct Credit Facilities

Key Audit Matters description	How our audit addressed the key audit matters
<p>Credit facilities are considered important assets of the Bank. The nature and characteristics of credit facilities granted to customers vary from sector to sector and from country to country due to the nature of the Bank's geographical spread. Therefore, the methodology for calculating the expected credit loss provision against direct credit facilities is different due to sectors differences and different risk assessment related to these countries and their legal and organizational requirements.</p> <p>The calculation and accuracy of expected credit losses requires the Bank's management to make assumptions and definitions, including "probability of default", "significant increase in credit risk"...etc. It also requires the use of estimates on the classification of direct credit facilities on different stages and the adequacy of the collaterals then the suspension of interest in the event of default in accordance with the instructions of the regulatory authorities, such matters makes expected credit loss provision against direct credit facilities a key audit matter.</p> <p>Net credit facilities granted by the Bank to customers amounted to JD 1,467 million, which represent 54% of the total assets as of December 31, 2020 (JD 1,410 million, which represent 52% of the total assets as of December 31, 2019). The expected credit loss provision against direct and indirect facilities amounted to JD 151 million as of December 31, 2020 (JD 122 million as of December 31, 2019).</p>	<p>The audit procedures performed included a review and understanding of the nature of credit facilities portfolio, evaluating the Bank's credit policy, internal control system adopted in granting and monitoring credit and evaluating the extent to which they comply with the requirements of IFRS and comparing the results with the instructions of the regulatory authorities.</p> <p>We completed our understanding of the Bank's methodology for calculating expected credit losses by using experts where appropriate and assessing the expected credit loss model, which includes the following:</p> <ul style="list-style-type: none"> - Review of the methodology used by the Bank to calculate the expected credit losses and its conformity with the requirements of IFRS (9). - Review of the expected credit loss methodology preparation at the model's level. - Credit exposures stages classification of and their reasonableness and determining the significant increase in credit risk - Review the validity and accuracy of the model used in the calculation process and its components (Probability of Default (PD), Loss Given Default (LGD), Exposure to Default (EAD) and effective interest rate and related accruals). - Review the assumptions used for the forward looking and macroeconomic factors - Review of the of expected credit loss calculations. - Review of the completeness of information used in the calculation of expected credit losses and review of the related maker-checker process and it's related supporting documentation. - We have compared the expected credit losses provision calculated according to the International Financial Reporting Standard No. (9) as adopted by Central Bank Jordan with the expected credit loss provision calculated in accordance with the instructions of Central Bank of Jordan No. (47/2009) and that the group has recorded whichever is more strict according to each stage. - Review of the governance procedures related to the expected credit loss calculations. <p>We also assessed the adequacy of the disclosures related to the credit facilities and the expected credit loss provision against credit facilities and related risks in the accompanying notes.</p>



Independent Auditor's Report

2. Foreign Currency Translation Reserve / Investments in Foreign Subsidiaries

Key Audit Matters description	How our audit addressed the key audit matters
Due to the deployment of the Bank's foreign branches in several countries and the dealing in various foreign currencies, the Bank may be exposed to fluctuation of exchange rates risks arising from some of those countries' prevailing conditions. Therefore, translating the assets and liabilities of foreign branches and subsidiaries from the local currency (the functional currency) to Jordanian dinar is significant to our audit. Moreover, the exchange differences arising from evaluating the net investment in foreign branches and subsidiaries are shown within other comprehensive income items.	The audit procedures included testing the internal control system relating to the evaluation of International Accounting Standard No. 29 "Financial Reporting in Hyperinflationary Economies" and the determination of foreign currency exchange rates adopted by management. In addition, the audit procedures included reviewing a sample of foreign currency exchange rates adopted by management and matching them with those set by the Central Bank of Jordan, re-calculating a sample of the differences arising from translating those currencies which presented within other comprehensive income items and obtaining the subsidiary's financial statements, verifying management's exchange rates, and matching them with the exchange rates of the Central Bank of Jordan.

Other Information

Management is responsible for the other information. This comprises the other information in the annual report excluding the consolidated financial statements and the independent auditor thereon, in which we expected to be made available to us after the date of our audit report. Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance or conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with International financial Reporting statement as adopted by Central Bank of Jordan, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Bank or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Bank's financial reporting process.

Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.



Independent Auditor's Report

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than the one resulting from error, as fraud may involve collusion, forgery, intentional omission, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the Bank's effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Bank to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards procedures.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current year and are therefore the key audit matters. We describe these matters in our auditor's report unless law and regulations preclude public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requirements

The Bank maintains proper accounting records duly organized and in line with the accompanying consolidated financial statements. We recommend that the General Assembly of Shareholders approve these consolidated financial statements.

The accompanying consolidated financial statements are a translation version of the statutory consolidated financial statements which are issued in the Arabic Language and to which reference should be made.

Kawasmy and Partners
KPMG

Hatem Kawasmy
License No. (656)

Amman – Jordan
February 10, 2021

STATEMENT (A)
BANK OF JORDAN
(PUBLIC SHAREHOLDING LIMITED COMPANY)
AMMAN – JORDAN
CONSOLIDATED STATEMENT OF FINANCIAL POSITION

	NOTE	DECEMBER 31,	
		2020	2019
		JD	JD
Assets			
Cash and balances with central banks	7	349,537,989	384,396,176
Balances with banks and financial institutions	8	190,722,330	188,323,327
Deposits with banks and financial institutions	9	89,525,567	208,123,765
Financial derivatives	41	-	38,261
Financial assets at fair value through profit or loss	10	15,157,042	628,716
Financial assets at fair value through comprehensive income	11	84,526,410	80,865,636
Direct credit facilities at amortized cost	12	1,466,739,098	1,409,525,437
Financial assets at amortized cost	13	348,454,969	272,535,799
Property and equipment – Net	14	53,993,594	52,802,587
Intangible assets	15	6,872,445	5,986,282
Deferred tax assets	21	21,808,399	22,804,298
Other assets	16	85,076,144	82,071,242
Total Assets		2,712,413,987	2,708,101,526
Liabilities and Owners' Equity			
Liabilities:			
Banks and financial institutions' deposits	17	70,762,354	151,244,578
Customers' deposits	18	1,909,187,576	1,919,098,107
Cash margins	19	119,819,309	120,593,921
Other provisions	20	5,302,150	5,011,211
Income tax provision	21	19,881,866	23,803,895
Deferred tax liabilities	21	48,946	3,081,065
Borrowed funds	22	84,582,326	23,667,921
Other liabilities	23	40,422,412	41,493,803
Total Liabilities		2,250,006,939	2,287,994,501
Owners' Equity:			
Equity Attributable to the Bank's shareholders			
Paid-up capital	24	200,000,000	200,000,000
Statutory reserve	25	99,190,875	94,065,645
Voluntary reserve	25	46,537	134,165
General banking risks reserve	25	2,804,326	2,196,491
Special reserve	25	5,849,743	5,849,743
Foreign currency translation differences	26	(12,855,521)	(12,268,120)
Fair value reserve	27	(6,092,218)	24,954,157
Retained earnings	28	165,814,735	99,400,640
Total Equity Attributable to the Bank's Shareholders		454,758,477	414,332,721
Non-controlling interests		7,648,571	5,774,304
Total Owners' Equity		462,407,048	420,107,025
Total Liabilities and Owners' Equity		2,712,413,987	2,708,101,526

Board of Director's ChairmanChief Executive Officer

The accompanying notes from (1) to (49) constitute an integral part of these consolidated financial statements and should be read with them.

STATEMENT (B)

BANK OF JORDAN
(PUBLIC SHAREHOLDING LIMITED COMPANY)
AMMAN – JORDAN

CONSOLIDATED STATEMENT OF PROFIT OR LOSS

	Note	For the Year Ended December 31,	
		2020	2019
		JD	JD
Interest income	30	136,687,914	159,814,954
Less: Interest expense	31	28,779,524	43,447,831
Net Interest Income		107,908,390	116,367,123
Net – Commissions income	32	19,747,212	23,743,185
Net Interest and Commissions Income		127,755,602	140,110,308
Foreign currencies income	33	2,642,709	3,233,546
Gain (loss) from financial assets at fair value through profit or loss	34	15,056,222	(15,230)
Cash dividends from financial assets at fair value through comprehensive income	11	510,741	547,272
Gain from recognition of financial assets	11	3,652,011	-
Gain on sale of financial assets – Debt instruments	11,13	-	191,679
Other income	35	3,865,275	5,336,976
Total Income		153,482,560	149,404,551
Employees expenses	36	30,980,308	33,497,668
Depreciation and amortization	14,15	9,254,938	8,726,851
Other expenses	37	28,881,388	26,492,603
Financial assets expected credit loss expenses	38	31,868,913	18,629,356
(Recovered from) expense of assets foreclosed by the Bank provision	16	(357,796)	429,848
Other provisions	20	781,231	498,064
Total Expenses		101,408,982	88,274,390
Profit Before Income Tax		52,073,578	61,130,161
Less: Income tax expense	21	16,606,516	20,752,116
Profit for the Year Statements (C) and (D)		35,467,062	40,378,045
Attributable to:			
Bank's Shareholders		35,794,598	40,163,256
Non-controlling Interests		(327,536)	214,789
Profit for the Year		35,467,062	40,378,045
Earnings per share for the year attributable to the Banks' shareholders			
Basic/Diluted	39	0.179	0.201

The accompanying notes from (1) to (49) constitute an integral part of these consolidated financial statements and should be read with them.

Board of Director's Chairman

Chief Executive Officer

STATEMENT (C)

BANK OF JORDAN
(PUBLIC SHAREHOLDING LIMITED COMPANY)
AMMAN - JORDAN

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

	For the Year	
	Ended December 31,	
	2020	2019
	JD	JD
Profit for the Year - Statement (B)	35,467,062	40,378,045
Other comprehensive income items:		
Items that may be reclassified subsequently		
to consolidated statement of profit or loss:		
Change in fair value reserve of debt instruments classified as financial assets at fair value through comprehensive income	(397,243)	1,016,235
Foreign currencies translation differences	4,167,292	(14,208)
	3,770,049	1,002,027
Items that will not be reclassified subsequently		
to consolidated statement of profit or loss:		
Gain from sale of financial assets at fair value through comprehensive income - net after tax	2,337,257	-
Change in fair value reserve of equity instruments classified as financial assets at fair value through comprehensive income - net of tax	725,655	(2,730,094)
	3,062,912	(2,730,094)
Total Consolidated Comprehensive Income-Statement (D)	42,300,023	38,649,978
Total Consolidated Comprehensive Income attributable to:		
Bank's Shareholders	40,502,256	38,442,114
Non-controlling Interests	1,797,767	207,864
	42,300,023	38,649,978

The accompanying notes from (1) to (49) constitute an integral part of these consolidated financial statements and should be read with them.

CONSOLIDATED STATEMENT OF CHANGES IN OWNERS' EQUITY

Description	Reserves										Total Equity		
	Paid-Up Capital						General Banking		Foreign Currency Translation Differences		Attributable to the Bank's Shareholders		Total Owners' Equity
	Statutory	Voluntary	Risks	Special	Fair Value Reserve	Retained Earnings	Equity	Interests	JD	JD	JD	JD	
For the Year Ended December 31, 2020	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD
Balance - Beginning of the Year	200,000,000	94,065,645	134,165	2,196,491	5,849,743	(12,266,120)	24,954,157	99,400,640	414,332,721	5,774,304	420,107,025		
Foreign currency translation differences	-	(87,628)	(87,628)	(16,828)	-	(587,401)	-	2,821,474	2,041,989	2,125,303	4,167,292		
Profit for the year - Statement (B)	-	-	-	-	-	-	-	35,794,598	35,794,598	(327,536)	35,467,062		
Realized gain from sale of financial instruments classified as financial assets at fair value through comprehensive income - net of tax	-	-	-	-	-	-	(31,374,787)	33,712,044	2,337,257	-	2,337,257		
Change in fair value reserve in debt instruments classified as financial assets at fair value through comprehensive income	-	-	-	-	-	-	(397,243)	-	(397,243)	-	(397,243)		
Change in fair value reserve in equity instrument classified as financial assets at fair value through comprehensive income - Net of tax	-	(87,628)	(87,628)	(16,828)	-	(587,401)	-	725,655	40,502,256	1,797,767	725,655		
Total Comprehensive Income - Statement (C)	-	5,212,858	624,663	624,663	-	-	(31,046,375)	(5,914,032)	(76,500)	76,500	42,300,023		
Transferred to reserves	200,000,000	99,190,875	46,537	2,804,326	5,849,743	(12,855,521)	(6,092,218)	165,814,735	454,758,477	7,648,571	462,407,048		
Balance - End of the Year													
For the Year Ended December 31, 2019	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD	JD
Balance - Beginning of the Year	200,000,000	87,947,294	134,330	2,258,450	5,849,039	(12,256,254)	26,668,016	101,289,732	411,890,607	5,566,440	417,457,047		
Foreign currency translation differences	-	(165)	(165)	(31)	-	(11,866)	-	4,944	(7,283)	(6,925)	(14,208)		
Profit for the year - Statement (B)	-	-	-	-	-	-	-	40,163,256	40,163,256	214,789	40,378,045		
Change in fair value reserve in debt instruments classified as financial assets at fair value through comprehensive income	-	-	-	-	-	-	1,016,235	-	1,016,235	-	1,016,235		
Change in fair value reserve in equity instrument classified as financial assets at fair value through comprehensive income - Net of tax	-	-	-	-	-	-	(2,730,094)	-	(2,730,094)	-	(2,730,094)		
Total Comprehensive Income - Statement (C)	-	(165)	(165)	(31)	-	(11,866)	(1,713,859)	40,168,200	38,442,114	207,864	38,649,978		
Transferred to reserves	-	6,118,516	-	(61,928)	704	-	-	(6,057,292)	-	-	-		
Dividends paid*	-	-	-	-	-	-	-	(36,000,000)	(36,000,000)	-	(36,000,000)		
Balance - End of the Year	200,000,000	94,065,645	134,165	2,196,491	5,849,743	(12,268,120)	24,954,157	99,400,640	414,332,721	5,774,304	420,107,025		

*According to the resolution of the Bank's General Assembly in its ordinary meeting held on May 4, 2019, it was approved to distribute 18% of the Bank's capital in cash to shareholders which is equivalent to JD 36,000,000.

According to the instructions of the regulatory bodies:

- The general banking risks reserve and special reserve cannot be utilized without prior approval from the Palestine Monetary Authority.
- Retained earnings include a restricted amount of JD 21,808,399 against deferred tax benefits as of December 31, 2020. This restricted amount cannot be utilized through capitalization or distribution unless realized based on the Central Bank of Jordan's instructions.
- Retained earnings include an amount of JD 439,810 as of December 31, 2020 which are restricted amounts and represents the effect of early adoption of IFRS (9). These restricted amounts cannot be utilized unless realized through actual sale.
- The fair value reserve cannot be utilized including capitalization, distribution, losses write-off or any other commercial acts unless realized through actual sale as instructed by the Central Bank of Jordan and Jordan Securities Commission, retained earnings balance also includes JD 813,437 as of December 31, 2020 that cannot be utilized through distribution or any other purposes unless there is a prior approval from the Central Bank of Jordan resulting from implementation of Central Bank of Jordan Circular no. 101/1359 dated January 25, 2018 and Central Bank of Jordan Circular No. 13/2018 dated June 6, 2018.

The accompanying notes from (1) to (49) constitute an integral part of these consolidated financial statements and should be read with them.

STATEMENT (E)

BANK OF JORDAN
(PUBLIC SHAREHOLDING LIMITED COMPANY)
AMMAN - JORDAN
CONSOLIDATED STATEMENT OF CASH FLOWS

		For the Year Ended December 31,	
	Note	2020	2019
Cash Flows from Operating Activities:		JD	JD
Profit before income tax – Statement (B)		52,073,578	61,130,161
Adjustments for Non-Cash Items:			
Depreciation and amortization	14,15	9,254,938	8,726,851
Financial assets expected credit loss expenses	38	31,868,913	18,629,356
(Gain) from sale of property and equipment	35	(717,916)	6,692
(Gain) Unrealized loss from financial assets at fair value through profit or loss	34	(14,988,346)	22,192
Gain from recognition of financial assets	11	(3,652,011)	-
Effect of exchange rate fluctuations	33	(2,530,549)	(3,246,156)
Other provisions	20	781,231	498,064
(Recovered from) expense of assets foreclosed by the bank provision	16	(357,796)	429,848
Assets foreclosed by the bank revaluation loss	35	-	326,702
Foreign currency exchange differences		3,808,660	3,232
Profit before changes in assets and liabilities		75,540,702	86,526,942
Changes in Assets and Liabilities:			
Decrease (increase) in restricted balances		10,617,369	(1,464,875)
Decrease in deposits with banks and financial institutions (maturing over 3 months)		118,685,314	27,202,911
Decrease (increase) in financial assets at fair value through profit or loss		460,020	(481,231)
(Increase) decrease in direct credit facilities at amortized cost		(92,428,376)	43,539,293
(Increase) in other assets		(3,026,481)	(4,561,114)
(Decrease) in deposits at banks and financial institutions (maturing over 3 months)		(80,000,000)	-
(Decrease) increase in customer's deposits		(9,910,531)	51,305,621
(Decrease) increase in cash margins		(774,612)	3,325,004
Increase in borrowed funds		60,135,362	4,365,730
(Decrease) increase in other liabilities		(3,013,214)	2,332,182
Net Change in Assets and Liabilities		744,851	125,563,521
Net Cash Flows from Operating Activities before paid Taxes, end-of-Service Indemnity Provision, and Lawsuits Provision		76,285,553	212,090,463
End-of-service indemnity and lawsuits provisions paid	20	(415,042)	(681,001)
Taxes paid	21	(22,692,105)	(23,151,663)
Net Cash Flows from Operating Activities		53,178,406	188,257,799
Cash Flows from Investing Activities:			
(Purchase) of financial assets at amortized cost		(138,276,286)	(132,384,857)
Maturity of financial assets at amortized cost		61,855,877	63,646,459
Financial assets at fair value through comprehensive income		-	(42,479,888)
Proceeds from sale of financial assets at fair value through comprehensive income		2,900,734	17,488,194
Financial derivatives		276,515	(27,660)
(Purchase) of property and equipment and advance payments to acquire property and equipment		(6,877,093)	(7,036,457)
Proceeds from sale of property and equipment		900,708	82,830
(Purchase) of intangible assets	10	(2,124,672)	(1,986,497)
Net Cash Flows (Used in) Investing Activities		(81,344,217)	(102,697,876)
Cash Flows from Financing Activities:			
Foreign currency translation differences		4,167,292	(14,208)
Dividends paid to shareholders		(56,800)	(35,738,306)
Net Cash Flows from (used in) Financing Activities		4,110,492	(35,752,514)
Effect of exchange rate fluctuations on cash and cash equivalents	33	2,530,549	3,246,156
Net (decrease) Increase in Cash and Cash Equivalents		(21,524,770)	53,053,565
Cash and cash equivalents - beginning of the year	40	434,442,966	381,389,401
Cash and Cash Equivalents - End of the Year	40	412,918,196	434,442,966

The accompanying notes from (1) to (49) constitute an integral part of these consolidated financial statements and should be read with them.

BANK OF JORDAN
(PUBLIC SHAREHOLDING LIMITED COMPANY)
AMMAN – JORDAN

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

1. General

- Bank of Jordan was established in 1960 as a public shareholding Limited Company with headquarters in Amman – Jordan. The bank was registered on March 3, 1960 under number (1983) according to the Companies Law No. 33 for the year 1962 with an authorized capital of JD 350,000, represented by 70,000 shares at a par value of JD 5 per share. However, the Bank's authorized and paid-up capital was increased in several stages, the last of which took place in accordance to the general assembly's resolution at their extraordinary meeting held on April 9, 2016, for which, the Bank's capital was increased from JD 155/1 million to JD 200 million through the capitalization of JD 13,702,858 from voluntary reserve and JD 31,197,142 from retained earnings. The legal procedures related to the capital increase were completed on April 19, 2016.
- The Bank provides all financial and banking services within its scope of activities. Those services are offered at its (80) branches across Jordan, (16) branches across Palestine, Bahrain branch, and its subsidiaries in Jordan and Syria (Excel for Financial Investments Company, Jordan Leasing Company and Bank of Jordan – Syria).
- The Bank has obtained all necessary approvals from Central Bank of Jordan and the regulatory authorities in Iraq for the establishment of a branch in Iraq. The branch is still in establishment phase.
- The consolidated financial statements have been approved by the Board of Directors in its meeting No. (629) held on January 28, 2021, and subject to The Central Bank of Jordan approval.

2. Consolidated Financial Statements Basis of Preparation

The consolidated financial statements for the Bank and its subsidiaries were prepared in accordance with International Financial Reporting Standards as issued by the International Accounting Standards Board and the interpretations issued by International Financial Reporting Interpretation Committee affiliated with the International Accounting Standards Board as adopted by the Central Bank of Jordan.

The main differences between International Financial Reporting Standards that should be applied and what was adopted by the Central Bank of Jordan are as follows:

- Expected credit losses allowances are calculated in accordance with the Central Bank of Jordan (CBJ) instructions No. (13/2018) "International Financial Reporting Standard No. (9) Implementation" dated June 6, 2018 and in accordance with the Regulatory authorities instructions in the countries that the Bank operates whichever is more strict, the main significant differences are as follows:
 - Debt instruments issued or guaranteed by the Jordanian government are excluded, so that credit exposures issued or guaranteed by the Jordanian government are treated with no credit losses.
 - When calculating credit losses against credit exposures, the calculation results in accordance to International Financial Reporting Standards (9) are compared with the instructions of the Central Bank of Jordan No. (47/2009) dated December 10, 2009 for each stage separately and the greater results are recorded.
- In accordance with the instructions of the Central Bank of Jordan and the instructions of the supervisory authorities in the countries in which the bank operates, interest and commissions are suspended on non-performing credit facilities.
- Assets foreclosed by Bank are presented at the consolidated statement of financial position within other assets at the value that has been acquired by the Bank or the fair value, whichever is lower, and are reassessed individually on each consolidated financial statements date, and any impairment in their value is recorded as a loss in the consolidated statement of profit or loss but the increase is not recorded, to the extent that it does not exceed the value of the previously recorded impairment. Starting the year 2015, and in accordance with the Central Bank of Jordan Circular No. 10/1/4076 dated March 27, 2014 and Circular No. 10/1/2510 dated February 14, 2017, the Bank has started to calculate gradual provision against the assets foreclosed by the bank in exchange of credit facilities that have been in possession for more than 4 years. Central Bank of Jordan issued Circular No. 10/1/16239 dated November 21, 2019 approving the extension of Circular No. 10/1/2150 dated February 14, 2017, confirming to postpone the provision calculation until the end of year 2020 and amending the second clause of it. In accordance with the Central Bank of Jordan circular No.10/3/16628 dated January 27/2020, circular No 15/10/2510 was extended till December 31, 2021.

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- Additional provisions are calculated in the consolidated financial statements against some of the Bank's foreign investments in some neighbouring countries.
- The net outcome of the differences between the Central Bank of Jordan instructions and the International Financial Reporting Standards represented by having the Bank to book additional allocations to comply with these instructions.
- The consolidated financial statements were prepared on the historical cost basis except for financial assets at fair value through profit or loss, financial assets at fair value through comprehensive income and financial derivatives measured at fair value at the date of the consolidated financial statements. Moreover, hedged financial assets and financial liabilities are stated at fair value.

3. Functional and Presentation Currency

These financial statements are presented in Jordanian Dinar, which is the Bank's functional currency.

4. Significant Accounting Judgments and Key Sources of Uncertainty Estimates

Preparation of the consolidated financial statements and application of the accounting policies require management to make judgments, estimates, and assumptions that affect the amounts of financial assets and financial liabilities and to disclose potential liabilities. Moreover, these estimates and judgments affect revenues, expenses, provisions, in general, expected credit losses, as well as changes in fair value that appear in the consolidated statement of comprehensive income and within shareholders' equity. In particular, the Bank's management requires judgments to be made to estimate the amounts and timing of future cash flows. These estimates are necessarily based on multiple hypotheses and factors with varying degrees of estimation and uncertainty. Meanwhile, the actual results may differ from estimates due to the changes arising from the conditions and circumstances of those estimates in the future.

Judgments, estimates, and assumptions are reviewed periodically. Moreover, the effect of the change in estimates is recognized in the financial period in which the change occurs if the change affects only the financial period. On the other hand, the effect of the change in estimates is recognized in the financial period in which the change occurs and in future periods if the change affects the financial period and future financial periods.

Management believes that its estimates in the consolidated financial statements are reasonable. Based on the following details:

Impairment of foreclosed assets

Impairment of foreclosed assets is recognised based on or on accredited and updated real-estate evaluations performed by certified appraisers for the purpose of asset impairment calculation, at which the impairment is reviewed periodically Starting from the year 2015 and in accordance with the Central Bank of Jordan Circular No. 10/1/4076 dated March 27, 2014 and Circular No. 10/1/2510 dated February 14, 2017 the bank has started to calculate gradual provision against the assets foreclosed by the bank in exchange of credit facilities that have been in possession for more than 4 years. Central Bank of Jordan issued Circular No. 10/1/16239 dated November 21, 2019 approving the extension of Circular No. 10/1/2150 dated February 14, 2017, in which it confirmed postponing the provision calculation until the end of year 2020 and amending the second clause of it In accordance with the Central Bank of Jordan circular No.10/3/16628 dated January 27/2020, circular No 15/10/2510 was extended till December 31, 2021.

Tangible and intangible assets useful life

Management periodically reassesses the economic useful life of property, plant and equipment, intangible assets, based on the general condition of these assets and the expectation of their useful economic lives in the future. The impairment loss is recognized in the consolidated statement of profit or loss for the year.

Income tax

Management recognizes income tax expense deferred tax assets, deferred tax liabilities and required tax provision for the year based on management's estimate for taxable profit in accordance with the prevailing laws, regulations and IFRSs.

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Litigation provision

A provision is made to meet any potential legal liabilities based on a legal study prepared by the Bank's legal counsel. This study identifies potential future risks and is reviewed periodically.

Provision for end-of-service indemnity

Recalculation and formation of end of service benefits for each employee for current and prior periods which are discounted to their present value.

Assets and liabilities at cost

Management periodically reviews assets and liabilities to assess and evaluate impairment, and any loss incurred is recognised within the consolidated statement of profit or loss for the year.

Allowance for expected credit losses

Management is required to use significant judgments and estimates to estimate the amounts and timing of future cash flows and assess the risks of a significant increase in credit risks for financial assets after initial recognition and future measurement information for the expected credit losses. The most important policies and estimates used by the Bank's management are detailed in note (43).

Evaluation of business model

The classification and measurement of financial assets depend on the results of the principal and interest payments test on the principal outstanding and the business model test. The Bank defines a business model at a level that reflects how the groups of financial assets are managed together to achieve a particular business objective. This assessment includes judgment that reflects all relevant evidence, including how to assess the performance of the assets and measure their performance, the risks that affect the performance of assets and how they are managed, and how asset managers are compensated. The Bank monitors financial assets measured at amortized cost or fair value through other comprehensive income and derecognized before maturity to understand the reason for derecognition and whether the reasons are consistent with the objective of the business held. In this respect, control is part of the Bank's continuous assessment of whether the business model under which the remaining financial assets are retained is appropriate, and whether it is inappropriate if there is a change in the business model, and therefore, a future change is made in the classification of those assets.

Significant increase in credit risk

The expected credit loss is measured as an allowance equivalent to the expected credit loss of 12 months for the assets of the first stage, or the credit loss over the life of the assets of the second or third stage. The asset moves to the second stage if credit risk increases significantly since initial recognition. IFRS (9) does not specify what constitutes a significant increase in credit risk. In assessing whether the credit risk of any asset has increased significantly, the Bank takes into account reasonable and reliable quantitative and qualitative information. The estimates used by the Bank's management concerning the significant change in credit risk that result in a change in the classification within the three stages (1, 2 and 3) are shown in detail in note (43).

Establish groups of assets with similar credit risk characteristics

When expected credit losses are measured on a collective basis, financial instruments are grouped basing on credit risks shared qualities for example (instrument type, credit risk severity, guarantee type, initial recognition date, remaining period till due date, industry, geographical location for the lender, etc.) the bank continuously monitors the convenience of credit risks properties to assess whether it is still consistent. This is required to guarantee that in case there are any changes in credit risk properties the assets get redistributed accordingly. That may result in building up new portfolios of the transfer of existing assets to existing portfolios that better reflect credit risk properties for that group of assets.

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Re-division of portfolios and movements between portfolios

The re-division of portfolios and movements between portfolios is more common when credit risk increases significantly (or when such a large increase is reflected). Therefore, assets are transferred from expected credit losses of between (12) months to another portfolio or vice versa. However, this may happen within the portfolios that continue to be measured on the same basis as expected credit losses for a 12-month period or a lifetime, but the amount of the expected credit loss changes due to the varying credit risk of portfolios.

Models and assumptions used

The Bank uses various models and assumptions in measuring the fair value of financial assets as well as in assessing the expected credit loss described in note (43). The judgment is applied when determining the best models for each type of asset as well as for the assumptions used in those models, which include assumptions regarding the main drivers of credit risk.

A. Classification and measurement of financial assets and liabilities

The Bank classifies financial instruments or components of financial assets at initial recognition either as a financial asset or a financial liability, or as an equity instrument in accordance with the substance of the contractual agreements and the definition of the instrument. The reclassification of a financial instrument is subject to the substance of the financial statements and not to its legal form. The Bank shall determine the classification at initial recognition and reassess such determination, if possible and appropriate, at each date of the consolidated statement of financial position. When measuring financial assets and liabilities, certain assets and liabilities of the Bank are re-measured at fair value for financial reporting purposes. In assessing the fair value of any assets or liabilities, the Bank uses available observable market data. In the absence of Tier 1 inputs, the Bank conducts evaluations using professionally qualified independent evaluators. The Bank works closely with qualified external evaluators to develop appropriate valuation and data valuation techniques.

B. Fair value measurement

If the fair values of financial assets and financial liabilities included in the consolidated statement of financial position cannot be obtained from active markets, these fair values are determined using a range of valuation techniques involving the use of accounting models. If possible, the entered data for those models will be extracted from the market data. In the absence of such market data, fair values are determined by making judgments. These provisions include liquidity considerations and model data such as derivative volatility, longer-term discount rates, pre-payment ratios and default rates on asset-backed securities. Management believes that the valuation techniques used are appropriate to determine the fair value of financial instruments.

C. Derivative financial instruments

The fair values of derivative financial instruments measured at fair value are generally obtained by reference to quoted market prices, discounted cash flow models and, where appropriate, recognized pricing models. In the absence of prices, fair values are determined using valuation techniques that reflect observable market data. These techniques include comparison with similar instruments at observable market prices, discounted cash flow analysis, pricing option models and other valuation techniques commonly used by market participants. The main factors that management takes into consideration when applying the model are:

- The expected timing and probability of future cash flows on the instrument where such cash flows are generally subject to the terms of the instrument, although the management's judgment may be required, where the counterparty's ability to repay the instrument in accordance with contractual terms is in doubt; and

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- An appropriate discount rate for the instrument. Management determines the instrument discount rate at a rate higher than the non-risk rate. In assessing the instrument by reference to comparative instruments, Management considers the maturity, structure, and degree of classification of the instrument based on the system in which the existing position is compared. When evaluating tools on a model basis using the fair value of the main components, they also consider the need to adjust for a several factors, such as bid differences, credit status, portfolio service costs, and uncertainty about the model.

Leases

Some leases of office premises have extension options exercisable by the Group up to one year before the end of the non-cancellable contract period. Where practical, the Group looks to include extension options in new leases to supply operational flexibility. The extension options held are exercisable only by the Group and not by the lessors. The Group assesses at lease commencement date whether it is reasonably certain to exercise the extension options. The Group reassesses whether it is reasonably certain to exercise the options if there is a significant event or significant changes in circumstances within its control.

Key Sources of Uncertainty Estimates

The principal estimates used by Management in applying the Bank's accounting policies that have the most significant effect on the amounts recognized in the consolidated financial statements are as follows:

Determining the number and relative weight of scenarios, the outlook for each type of product / market, and the identification of future information relevant to each scenario

When measuring the expected credit loss, the Bank uses reasonable and supported future information based on the assumptions of the future movement of the various economic drivers and the manner in which they affect each other.

Probability of Default

The potential for default is a key input in measuring the expected credit loss. The probability of default is an estimate of the probability of default over a given period of time, which includes the calculation of historical data, assumptions, and expectations relating to future circumstances.

Loss Given Default

Loss given default is an estimate of the loss arising from default. It is based on the difference between the contractual cash flows due and those that the financier expects to collect, taking into account cash flows from collateral and integrated credit adjustments.

Fair Value Measurement and Valuation Procedures

When estimating the fair value of financial assets and financial liabilities, the Bank uses available observable market data. In the absence of level (1) inputs, the Bank conducts evaluations using appropriate valuation models to determine the fair value of financial instruments.

Lease Payments Discount

Lease payments are discounted using the implicit lease interest rate or the incremental borrowing rate.

Management have applied the judgments and estimates to determine additional borrowing rate on the start of the lease date.

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We believe that the estimates and judgments adopted in the preparation of the consolidated financial statements are consistent with the estimates and judgments adopted in the preparation of the consolidated financial statement for the year ended December 31, 2019 except for the following:

The Corona Virus (COVID-19) pandemic has spread across different geographical regions of the world, disrupting business and economic activities and caused doubts globally. For which financial and monetary authorities, both domestic and international declared various support measures in all parts of the world to face the potential negative effects, as at the present time there is a significant increase of uncertainty in determining the economic impact that is manifested, for example, in the volume of liquidity and volatility in Assets prices, foreign currency exchange rates, a noticeable decrease in long-term interest rates, an assessment of the significant increase in credit risk and different macroeconomic factors. Accordingly, Bank of Jordan management has closely monitored the situation and has activated its business continuity plan and other risk management practices to manage any potential disruptions that the Corona Virus (COVID -19) outbreak may cause to the Bank's business, operations and financial performance.

Bank of Jordan management has also performed study over the potential impacts of the current economic fluctuations in determining the amounts recognized for the financial and non-financial assets of the Bank, which represents the management best estimates based on the information available, knowing that, given the current situation, as a result the markets remain volatile and the recorded amounts continue to be sensitive to fluctuations.

- Provision for expected credit losses:

The uncertainties caused by the outbreak of the Corona virus (Covid-19) require updating the inputs and assumptions used to determine "expected credit losses" as of December 31, 2020. The expected credit losses were estimated based on a set of expected economic conditions as at that date given the rapid development for the situation, the Bank took into account the effect of high volatility on future macroeconomic factors, when determining the severity and likelihood of economic scenarios to determine expected credit losses. This volatility was reflected by modifying the basic scenarios building methods and weights specific to these scenarios. Future factors used are determined from the statistical distribution of credit cycle index factors, which can be derived from a number of observable historical factors such as risk returns, credit growth, credit margins or assumptions as well as forward looking.

The Bank has updated the macroeconomic factors used in calculating the probability of default to reflect the Corona Virus (COVID-19) pandemic impacts results in coordination with Moody's, which was identified from the statistical distributions of credit cycle index factors. The Bank performs continuous studies and reviews over these factors and scenarios.

In addition, Bank of Jordan management has paid particular attention to the impact of the Corona virus (COVID-19) on the qualitative and quantitative factors when determining the significant increase in credit risk and assessing indicators of impairment of risk in potential sectors affected. This has resulted in a decrease in the classification of some credit exposures, recognition of expected credit losses and provisions for impairment as shown in the stated disclosure No. (43) to the consolidated financial statements.

5. Changes in the Accounting Policies

The Application of the New and Amended International Standards

A- Amendments that did not have a material impact on the banks consolidated financial statements:

The following new and revised International Financial Reporting Standards were adopted, effective starting from or after January 1, 2020, when preparing the consolidated financial statements for the Bank, which did not significantly affect the amounts and disclosures stated in the consolidated financial statements for the year and prior years, noting that they may have an impact on the accounting treatments of future transaction and arrangements:

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New and revised standards	Amendments to new and revised IFRSs
Amendments to IAS (1) “Presentation of Financial Statements” (Effective January 1, 2020)	These amendments are mainly related to the significance definition. These amendments clarify the definition of business as the international accounting standards board published the revised financial reporting framework. This includes revised definitions on measurement, derecognition, presentation, and disclosure. In addition to amended conceptual framework, the IASB issued amendments to the guidelines on the conceptual framework in the IFRS standards, which contain amendments to IFRS (2, 3, 6 and 14) and IAS (1,8,34,37 and 38) and IFRIC (12,19) and (20,22), and interpretations of standing committee for the interpretation of standards number (32), in order to update those statements with regard to references and quotations from the framework or to refer to a different version of the conceptual framework.
Amendments to IFRS 3 “Business combinations” (Effective January 1, 2020)	These amendments clarify the definition of a business, in accordance with instructions received by the IASB, the application of the current guidance is complicated and result in many transactions to be classified as business mergers.
Amendments to International Financial Reporting Standard (9), International Accounting Standards (39) and International Financial Reporting Standard (7) “Interest Rate Benchmark Reform”. (Effective January 1, 2020)	“Interest Rate Benchmark Reform” – these amendments provide some exemptions regarding fixing the interest rate between Banks (LIBOR) which should not cause to end hedge accounting in general. Even though ineffective hedging should continue to be recorded in the statement of comprehensive income. Due to the general nature of hedge instruments that are based on LIBOR prices, these exemptions will affect companies in all industries.
COVID-19-Related Rent Concessions (Amendment to IFRS 16) (Effective June 1, 2020)	Amendments to IFRS 16. Lease benefits related to Corona virus (Amendments to IFRS 16).

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B) New and revised IFRSs issued and not yet effective:

The Bank has not adopted the following new and amended IFRSs issued but not yet effective as of the date of the consolidated financial statements. The details are as follows:

New and revised standards	Effective
Interest Rate Benchmark Reform-Phase 2 (Amendments to IFRS9, IAS 39, IFRS 7, IFRS 4 and IFRS 16)	1 January 2021
Onerous Contracts – Cost of Fulfilling a Contract (Amendments to IAS 37)	1 January 2022
Annual improvements to IFRS Standards 2018-2020	1 January 2022
Property, Plant and Equipment: Proceeds before intended Use (Amendments to IAS 16)	1 January 2022
Reference to the Conceptual Framework (Amendments to IFRS 3)	1 January 2022
Classification of liabilities as Current or Non-current (Amendments to IAS 1)	1 January 2023
IFRS 17 Insurance Contracts and amendments to IFRS 17 Insurance Contracts	1 January 2023
Sale or Contribution of Assets between an investor and its associate or Joint Venture (Amendments to IFRS 10 and IAS 28)	Available for optional adoption/ effective date referred indefinitely

Management expects to apply these new standards, interpretations, and amendments to the consolidated financial statements of the Bank when they are applicable. Moreover, the adoption of these new standards, interpretations, and amendments may have no material impact on the Bank's consolidated financial statements in the initial application period.

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6. SIGNIFICANT ACCOUNTING POLICIES

The accounting policies applied by the Bank in these consolidated financial statements for the year ended December 31, 2020 are the same as those applied by the Bank in its consolidated financial statements for the year ended December 31, 2019, except for International Financial Reporting Standards amendments and improvements that become effective on and after January 1, 2020 disclosed in note (5-A).

Basis of Consolidation of Financial Statements

The Consolidated financial statements comprise of the financial statements of the Bank (and its subsidiaries which are subject to its control), the principle of control sets out the following three elements of control:

- Power over the investee.
- Exposure, or rights, to variable returns from its involvement with the investee; and
- The ability to use power over the investee to affect the amount of the investor's returns.

The Bank reassess whether it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control at each reporting year.

If the voting rights for the Bank decreased below the majority voting rights at any of the subsidiaries, the Bank has control when its voting rights are sufficient to give the Bank the ability to direct the activities of the subsidiary facility from one side only.

And the Bank takes into consideration all facts and circumstances when estimating whether the Bank has sufficient voting rights that enables the Banks control. Among those facts and circumstances are:

- The size of the voting rights that the Bank possesses and the distribution of other voting rights.
- Possible voting rights that the Bank possess and any other parties that possess voting rights as such.
- Emerging rights from other contractual arrangements; and,
- Any other facts and circumstances that indicates that the Bank may or may not become liable when its required to make decisions, including voting mechanism in previous general assembly meetings.

Subsidiaries are consolidated when the Bank controls the entity and consolidation pauses when the Bank loses control over the subsidiary. Specifically; the acquired or disowned subsidiaries during the year their results are included in the consolidated profit and loss statement from the control till the loss of control date.

Profits and losses and every item from the comprehensive income items gets distributed to the owners in the entity and non-controlling interests, the comprehensive income of subsidiaries are distributed to the owners at the entity and the non-controlling interests even if this distribution would lead to a deficit in the total balance of the non-controlling interests.

Adjustments on the subsidiaries financial statements are performed, on necessity to match the accounting policies of the Bank.

All assets, liabilities, owners equity, income, intercompany transactions, and balances between the Bank and the subsidiaries are removed on consolidation.

NCI in subsidiaries are determined separately from the Bank's equity in these subsidiaries. NCI are measured initially at their proportionate share of the acquirer's identifiable net assets at the date of acquisition,

Changes in the Group's interest in a subsidiary that do not result in a loss of control are accounted for as equity transactions. When the Group loses control over a subsidiary, it derecognizes the assets and liabilities of the subsidiary, and any related NCI and other components of equity. Any resulting gain or loss is recognized in profit or loss. Any interest retained in the former subsidiary is measured at fair value when control is lost.

Intra-group balances and transactions, and any unrealized income and expenses (except for foreign currency transaction gains or losses) arising from intra-group transactions, are eliminated. Unrealized losses are eliminated in the same way as unrealized gains, but only to the extent that there is no evidence of impairment.

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When the Bank loses control over a subsidiary, resulting profit or loss from the disposal of the subsidiary is recognised in the profit and loss statement by calculating the difference between (A) total fair value of the received amount and the fair value of any remaining shares and (B) the current value of the assets (including good will) netted from it the liabilities of the subsidiaries are and any non-controlling interests. All previously recognised amounts are stated in the statement of comprehensive income regarding that subsidiary as if the Bank had just disposed of the assets and liabilities relating to that subsidiary. The fair value of the investment held at the previous subsidiary at the loss of control date as a fair value on initial recognition of subsequent accounting according to the international financial reporting standard (9) "financial instruments" on application of the standard, or the initial recognition cost of the investment at an associate or in a joint project.

The Bank has the following subsidiary companies as of December 31, 2020:

Name of Subsidiary	Paid-up Capital	Bank's Ownership Percentage	Subsidiary's Nature of Business	Place of Operation	Acquisition Date
		%			
Excel for Financial Investments Company	JD 3.5 Million	100	Financial Brokerage	Amman	March 23, 2006
Bank of Jordan – Syria*	3,000 Million (Syrian – Lira)	49	Banking Activities	Syria	May 17, 2008
Jordan Leasing Company	JD 20 Million	100	Finance Lease	Amman	October 24, 2011

The most important information of the subsidiaries for the years 2020 and 2019 is as follows:

Name of Subsidiary	December 31, 2020		For the Year 2020	
	Total Assets	Total Liabilities	Total Revenues	Total Expenses
	JD	JD	JD	JD
Excel for Financial Investments Company	5,828,061	181,040	311,221	233,138
Bank of Jordan – Syria*	47,376,307	32,379,107	1,408,044	2,050,271
Jordan Leasing Company	29,359,260	4,467,660	1,877,867	464,067

Name of Subsidiary	December 31, 2019		For the Year 2019	
	Total Assets	Total Liabilities	Total Revenues	Total Expenses
	JD	JD	JD	JD
Excel for Financial Investments Company	5,780,304	211,366	540,816	328,947
Bank of Jordan – Syria*	53,849,233	42,377,741	3,690,478	3,269,415
Jordan Leasing Company	28,262,123	4,784,310	2,016,553	59,949

*The results of Bank of Jordan – Syria has been consolidated in the accompanying consolidated financial statements due to the Bank's power to govern the financial and operating policies of the subsidiary Company.

Segmental Information

- Business is a group of assets and operations that jointly provide products or services subject to risks and returns different from those of other business segments, to the effect that it is measured according to the reports used by the Executive Directors and the main decision maker at the Bank.
- Geographical sector relates to providing products or services in an economic environment subject to specific risks and returns different from those operating in other sectors of other economic environments.

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Net Interest Income

Interest income and expense for all financial instruments, except for those classified as held for trading, or those measured or designated as at fair value through profit or loss, are recognized in 'Net Interest Income' as 'Interest Income' and 'Interest Expense' in the statement of income using the effective interest method. Interest on financial instruments measured at fair value through the statement of income is included within the fair value movement during the year.

The effective interest rate is the rate that discounts the estimated future cash flows of the financial instrument through the expected life of the financial instrument or, where appropriate, a shorter period, to the net carrying amount of the financial asset or financial liability. The future cash flows are estimated, taking into account all the contractual terms of the instrument.

Interest income / interest expense is calculated by applying the effective interest rate to the gross carrying amount of non-credit impaired financial assets (i.e. at the amortized cost of the financial asset before adjusting for any expected credit loss allowance), or to the amortized cost of financial liabilities. For credit-impaired financial assets, the interest income is calculated by applying the effective interest rate to the amortized cost of the credit-impaired financial assets (i.e. the gross carrying amount less the allowance for expected credit losses). For financial assets originated or purchased credit-impaired, the effective interest rate reflects the expected credit losses in determining the future cash flows expected to be received from the financial asset.

Interest income and expense in the Bank's consolidated statement of income also includes the effective portion of fair value changes of derivatives designated as hedging instruments in cash flow hedges of interest rate risk. For fair value hedges of interest rate risk related to interest income and expense, the effective portion of the fair value changes of the designated derivatives, as well as the fair value changes of the designated risk of the hedged item, are also included in interest income and expense, interest expenses also include the interest expenses against the lease liabilities.

Net Fees and Commission Income

Fees and commission income and expense include fees other than those that are an integral part of the effective interest rate. The fees included in this part of the Bank's consolidated statement of income include, among other things, fees charged for servicing a loan, non-utilization fees relating to loan commitments when it is unlikely that these will result in a specific lending arrangement, and loan syndication fees.

Fee and commission expenses concerning services are accounted for as the services are received.

A contract with a customer that results in a recognized financial instrument in the Group's financial statements may be partially in the scope of IFRS 9 and partially in the scope of IFRS 15. If this is the case, then the Group first applies IFRS 9 to separate and measure the part of the contract that is in the scope of IFRS 9 and then applies IFRS 15 to the residual.

Net Trading Income

Net trading income includes all gains and losses from changes in the fair value of financial assets and financial liabilities held for trading. The Bank has elected to present the full fair value movement of trading assets and liabilities in trading income, including any related interest income, expense, and dividends.

Net Income from Other Financial Instruments at Fair Value through Profit or Loss

Net income from other financial instruments at fair value through profit or loss includes all gains and losses from changes in the fair value of financial assets and financial liabilities at fair value through profit or loss except those that are held for trading. The Bank has elected to present the full fair value movement of assets and liabilities at fair value through profit or loss in this line, including the related interest income, expense, and dividends.

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The fair value movement on derivatives held for economic hedging where hedge accounting is not applied are presented in 'Net income from other financial instruments at fair value through the statement of income. However, for designated and effective fair value hedge accounting relationships, the gains and losses on the hedging instrument are presented in the same line in the statement of income as the hedged item. For designated and effective cash flow and net investment hedge accounting relationships, the gains and losses of the hedging instrument, including any hedging ineffectiveness included in the statement of income, are presented in the same line as the hedged item that affects the consolidated statement of income.

Dividend Income

Dividend income is recognized when the right to receive payment is established. This is the ex-dividend date for listed equity securities, and usually the date when shareholders approve the dividend for unlisted equity securities.

The presentation of dividend income in the consolidated statement of the statement of income depends on the classification and measurement of the equity investment, i.e.:

- For equity instruments which are held for trading, dividend income is presented as trading income;
- For equity instruments classified at fair value through other comprehensive income, dividend income is presented in dividends from financial assets at fair value through other comprehensive income line within the statement of income.
- For equity instruments not classified at fair value through other comprehensive income and not held for trading, dividend income is presented as net income from other instruments at fair value through the statement of income.

Financial Instruments

Initial Recognition and Measurement

Financial assets and financial liabilities are recognized in the Bank's consolidated statement of financial position when the Bank becomes a party to the contractual provisions of the instrument. Loans and customers overdrafts are recognized once booked on the customer's account.

Financial assets and financial liabilities are initially measured at fair value. Transaction costs that are directly attributed to the acquisition or the issue of financial assets and financial liabilities (other than financial assets and financial liabilities at fair value through profit or loss) are added to or deducted from the fair value of the financial assets or financial liabilities as appropriate on initial recognition. Transaction costs directly attributed to the acquisition of financial assets or financial liabilities at fair value through the statement of income are recognized immediately in the statement of income.

If the transaction price differs from fair value at initial recognition, the Bank will account for such difference as follows:

- If fair value is evidenced by a quoted price in an active market for an identical asset or liability or based on a valuation technique that uses only data from observable markets, then the difference is recognized in the statement of income on initial recognition (i.e. day 1 the statement of income);
- In all other cases, the fair value will be adjusted to become it in line with the transaction price (i.e. day 1 the statement of income will be deferred by including it in the initial carrying amount of the asset or liability).

After initial recognition, the deferred gain or loss will be recognized in the statement of income on a rational basis, only to the extent that it arises from a change in a factor (including time) that market participants would take into account when pricing the asset or liability or when derecognizing the instruments.

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Financial Assets

Initial Recognition

All financial assets are recognized on the trading date when the purchase or sale of a financial asset is under a contract whose terms require delivery of the financial asset within the timeframe established by the market concerned. They are initially measured at fair value, plus transaction costs, except for those financial assets classified as fair value through profit or loss. Transaction costs directly attributable to the acquisition of financial assets classified as fair value through profit or loss are recognized immediately in the consolidated profit or loss.

Subsequent Measurement

All recognized financial assets that are within the scope of IFRS 9 are required to be subsequently measured at amortized cost or fair value on the basis of the entity's business model for managing the financial assets and the contractual cash flow characteristics of the financial assets. Specifically:

- Debt instruments held within a business model whose objective is to collect the contractual cash flows, and that have contractual cash flows that are solely payments of principal and interest on the principal amount outstanding (SPPI), are subsequently measured at amortized cost;
 - Debt instruments held within a business model whose objective is both to collect the contractual cash flows and to sell the debt instruments, and that have contractual cash flows that are (SPPI), are subsequently measured at fair value through other comprehensive income;
 - All other debt instruments (e.g. debt instruments managed on a fair value basis, or held for sale) and equity investments are subsequently measured at fair value through profit or loss.
- However, the Bank may irrevocably make the following selection / designation at initial recognition of a financial asset on an asset-by-asset basis:
- The Bank may irrevocably select to present subsequent changes in fair value of an equity investment that is neither held for trading nor contingent consideration recognized by an acquirer in a business combination to which IFRS 3 applies, in other comprehensive income; and
 - The Bank may irrevocably designate a debt instrument that meets the amortized cost or fair value through other comprehensive income criteria as measured at fair value through the statement of income, if doing so eliminates or significantly reduces an accounting mismatch (referred to as the fair value option).

Debt Instruments at Amortized Cost or at Fair Value through Other Comprehensive Income

The Bank assesses the classification and measurement of a financial asset based on the contractual cash flow characteristics of the asset and the Bank's business model for managing the asset.

For an asset to be classified and measured at amortized cost or at fair value through other comprehensive income, its contractual terms should give rise to cash flows that are solely payments of principal and interest on the principal outstanding (SPPI).

For the purpose of solely payments of principal and interest test, principal is the fair value of the financial asset at initial recognition. That principal amount may change over the life of the financial asset (e.g. if there are repayments of principal). Interest consists of the consideration for the time value of money, for the credit risk associated with the principal amount outstanding during a particular period of time, and for other basic lending risks and costs, as well as a profit margin. The solely payments of principal and interest assessment is made in the currency in which the financial asset is denominated.

Contractual cash flows that are SPPI are consistent with a basic lending arrangement. Contractual terms that introduce exposure to risks or volatility in the contractual cash flows that are unrelated to a basic lending arrangement, such as exposure to changes in equity prices or commodity prices, do not give rise to contractual cash flows that are solely payments of principal and interest. An originated or an acquired financial asset can be a basic lending arrangement irrespective of whether it is a loan in its legal form.

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Assessment of Business Models

An assessment of business models for managing financial assets is fundamental to the classification of a financial asset. The Bank determines the business models at a level that reflects how groups of financial assets are managed together to achieve a particular business objective. The Bank's business model does not depend on management's intentions for an individual instrument; therefore, the business model assessment is performed at a higher level of aggregation rather than on an instrument-by-instrument basis.

The Bank has more than one business model for managing its financial instruments, which reflect how the Bank manages its financial assets in order to generate cash flows. The Bank's business models determine whether cash flows will result from collecting contractual cash flows, selling financial assets, or both.

The Bank considers all relevant information available when making the business model assessment. However, this assessment is not performed based on scenarios that the Bank does not reasonably expect to occur, such as so-called 'worst case' or 'stress case' scenarios. The Bank takes into account all relevant evidence available such as:

- The stated policies and objectives of the portfolio and application of those policies whether the management strategy focuses on obtaining contractual revenues, maintaining specific profit rate matching the profit of financial assets with the period of financial liabilities that finance those assets.
- How the performance of the business model and the financial assets held within that business model are evaluated and reported to the entity's key management personnel;
- The risks that affect the performance of the business model (and the financial assets held within that business model) and, in particular, the way in which those risks are managed; and
- How the business managers are compensated (e.g. whether the compensation is based on the fair value of the assets managed or on the contractual cash flows collected).

At initial recognition of a financial asset, the Bank determines whether newly recognized financial assets are part of an existing business model or whether they reflect the commencement of a new business model. The Bank reassess its business models each reporting period to determine whether the business models have changed since the preceding period.

When a debt instrument measured at fair value through other comprehensive income is derecognized, the cumulative gain/loss previously recognized in other comprehensive income is reclassified from equity to the statement of income. In contrast, for an equity investment designated as measured at fair value through other comprehensive income, the cumulative gain/loss previously recognized in other comprehensive income is not subsequently reclassified to the statement of income but transferred within equity.

Debt instruments that are subsequently measured at amortized cost or at fair value through other comprehensive income are subject to impairment.

Financial Assets - Assessment of whether contractual cash flows are solely payments of principal and interest

For the purposes of this assessment, 'principal' is defined as the fair value of the financial asset on initial recognition. 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as the profit margin.

In assessing whether the contractual cash flows are SPPI, the Group considers the contractual terms of the instrument. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition. In making the assessment, the Group considers:

- Contingent events that would change the amount and timing of cash flows.
- Prepayment and extension terms.
- Terms that limit the Bank's claim to cash flows from specified assets (e.g. non-recourse loans).

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Financial Assets at Fair Value through Profit or Loss

Financial assets at fair value through profit or loss are:

- Assets with contractual cash flows that are not solely payments of principal and interest; or/and
- Assets that are held in a business model other than held to collect contractual cash flows or held to collect and sell; or
- Assets designated at fair value through profit or loss using the fair value option.

These assets are measured at fair value, with any gains/losses arising on re-measurement recognized in the consolidated statement of profit or loss.

Reclassifications

If the business model under which the Bank holds financial assets changes, the financial assets affected are reclassified. The classification and measurement requirements related to the new category apply prospectively from the first day of the first reporting period following the change in business model, which results in reclassifying the Bank's financial assets. The changes in the contractual cash flows are considered under the accounting policy on the modification and de-recognition of financial assets described below.

Foreign Exchange Gains and Losses

The carrying amount of financial assets denominated in a foreign currency is determined in that foreign currency and translated at the spot rate at the end of each reporting period. Specifically:

- For financial assets measured at amortized cost that are not part of a designated hedging relationship, exchange differences are recognized in the statement of income;
- For debt instruments measured at fair value through other comprehensive income that are not part of a designated hedging relationship, exchange differences on the amortized cost of the debt instrument are recognized in the statement of income. Other exchange differences are recognized in other comprehensive income in the investment's revaluation reserve;
- For financial assets measured at fair value through profit or loss that are not part of a designated hedge accounting relationship, exchange differences are recognized in the statement of income either in 'net trading income', if the asset is held for trading, or in 'net income from other financial instruments at fair value through the statement of income, if otherwise held at fair value through the statement of income; and
- For equity instruments measured at fair value through other comprehensive income, exchange differences are recognized in other comprehensive income in the investment's revaluation reserve.

Fair Value Option

A financial instrument with a fair value that can be reliably measured at fair value through profit or loss (fair value option), can be classified at initial recognition even if the financial instruments are not acquired or incurred principally for the purpose of selling or repurchasing. The fair value option may be used for financial assets if it significantly eliminates or significantly reduces the measurement or recognition inconsistency that would otherwise have resulted in the measurement of the asset or liability or recognized the related gain or loss on a different basis (accounting mismatch). The fair value option for financial liabilities can be chosen in the following cases:

- If the selection leads to a significant cancellation or reduction of the accounting mismatch.
- If the financial liabilities are part of a portfolio managed on a fair value basis, in accordance with a documented risk management or investment strategy; or
- If a derivative is included in the underlying financial or non-financial contract, and the derivative is not closely related to the underlying contract.

These instruments can not be reclassified from the fair value category through profit or loss while retained or issued. Financial assets at fair value through profit or loss are recognized at fair value with any unrealized gain or loss arising from changes in fair value recognized in investment income.

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Impairment

The Bank recognizes loss allowances for expected credit losses on the following financial instruments that are not measured at fair value through the statement of income:

- Balances and deposits at banks and financial institutions;
- Direct credit facilities (Loans and advances to customers);
- Financial assets at amortized cost (Debt investment securities);
- Financial assets at fair value through other comprehensive income;
- Off statement of financial position exposures subject to credit risk (Financial guarantee contracts issued).

No impairment loss is recognized on equity investments.

With the exception of purchased or originated credit-impaired (POCI), financial assets (which are considered separately below), expected credit losses are required to be measured through a loss allowance at an amount equal to:

- 12-month expected credit loss, i.e. lifetime expected credit loss that results from those default events on the financial instrument that are possible within 12 months after the reporting date, (referred to as Stage 1); or
- Full lifetime expected credit loss, i.e. lifetime expected credit loss that results from all possible default events over the life of the financial instrument, (referred to as Stage 2 and Stage 3).

A loss allowance for full lifetime expected credit loss is required for a financial instrument if the credit risk on that financial instrument has increased significantly since initial recognition. For all other financial instruments, expected credit losses are measured at an amount equal to the 12-month expected credit loss.

Expected credit losses are a probability-weighted estimate of the present value of credit losses. These are measured as the present value of the difference between the cash flows due to the Bank under the contract and the cash flows that the Bank expects to receive arising from the weighting of multiple future economic scenarios, discounted at the asset's effective interest rate.

For unutilized loan limits, the expected credit loss is the difference between the present value of the difference between the contractual cash flows that are due to the Bank if the holder of the commitment draws down the loan and the cash flows that the Bank expects to receive if the loan is utilized; and

For financial guarantee contracts, the expected credit loss is the difference between the expected payments to reimburse the holder of the guaranteed debt instrument less any amounts that the Bank expects to receive from the holder, the client, or any other party.

The Bank measures expected credit loss on an individual basis, or on a collective basis for portfolios of loans that share similar economic risk characteristics. The measurement of the loss allowance is based on the present value of the asset's expected cash flows using the asset's original effective interest rate, regardless of whether it is measured on an individual basis or a collective basis.

- Expected credit losses allowances are calculated in accordance with the Central Bank of Jordan (CBJ) instructions No. (13/2018) "International financial reporting standard No. (9) Implementation" dated June 6, 2018 and in accordance with the Regulatory authorities instructions in the countries that the Bank operates whichever is more strict.

The main significant differences are as follows:

- Debt instruments issued or guaranteed by the Jordanian government are excluded, so that credit exposures issued or guaranteed by the Jordanian government are treated without credit losses.
- When calculating credit losses against credit exposures, the calculation results are compared according to the International Financial Reporting Standard No. (9) with the instructions of the Central Bank of Jordan No. (47/2009) dated December 10, 2009 for each stage separately and the strictest results are taken in the recognition.

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Credit-Impaired Financial Assets

A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred. Credit-impaired financial assets are referred to as Stage 3 assets. Evidence of credit-impairment includes observable data about the following events:

- Significant financial difficulty of the borrower or issuer;
- A breach of contract such as a default or past due event;
- The lender of the borrower, for economic or contractual reasons relating to the borrower's financial difficulty, having granted to the borrower a concession that the lender would not otherwise consider;
- The disappearance of an active market for a security because of financial difficulties; or
- The purchase of a financial asset at a deep discount that reflects the incurred credit losses.

It may not be possible to identify a single discrete event. Instead, the combined effect of several events may have caused financial assets to become credit-impaired. The Bank assesses whether debt instruments that are financial assets measured at amortized cost or fair value through other comprehensive income are credit-impaired at each reporting date. To assess if sovereign and corporate debt instruments are credit impaired, the Bank considers factors such as bond yields, credit ratings, and the ability of the borrower to raise funding.

A loan is considered credit-impaired when a concession is granted to the borrower due to a deterioration in the borrower's financial condition, unless there is evidence that as a result of granting the concession, the risk of not receiving the contractual cash flows has reduced significantly, and there are no other indicators of impairment. For financial assets where concessions are contemplated but not granted, the asset is deemed credit-impaired when there is observable evidence of credit-impairment including meeting the definition of default. The definition of *default* includes unlikelihood to pay indicators and a back-stop if amounts are overdue for 90 days or more. However, in cases where the assets impairment is not recognized after 90 days overdue are supported by reasonable information.

Purchased or Originated Credit-Impaired (POCI) Financial Assets

Purchased or (Originated Credit-impaired) financial assets, are treated differently because the asset is credit-impaired at initial recognition. For these assets, the Bank recognizes all changes in lifetime expected credit loss since initial recognition as a loss allowance with any changes recognized in the statement of income. A favorable change for such assets creates an impairment gain.

Definition of Default

Critical to the determination of expected credit loss is the definition of default. The definition of default is used in measuring the amount of expected credit loss and in the determination of whether the loss allowance is based on 12-month or lifetime expected credit loss, as default is a component of the probability of default (PD) which affects both the measurement of expected credit losses and the identification of a significant increase in credit risk below.

The Bank considers the following as constituting an event of default:

- The borrower is past due more than 90 days on any material credit obligation to the Bank; or
- The borrower is unlikely to pay its credit obligations to the Bank in full.

The definition of default is appropriately tailored to reflect different characteristics of different types of assets. Overdrafts are considered as being past due once the customer has breached an advised limit or has been advised of a limit smaller than the current amount outstanding.

When assessing if the borrower is unlikely to pay its credit obligation, the Bank takes into account both qualitative and quantitative indicators. The information assessed depends on the type of the asset. For example, in corporate lending, a qualitative indicator used is the breach of covenants, which is not relevant for retail lending. Quantitative indicators, such as overdue status and non-payment on another obligation of the same counterparty are key inputs in this analysis. The Bank uses a variety of sources of information to assess default that is either developed internally or obtained from external sources.

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Significant Increase in Credit Risk

The Bank monitors all financial assets, issued loan commitments, and financial guarantee contracts that are subject to the impairment requirements to assess whether there has been a significant increase in credit risk since initial recognition. If there has been a significant increase in credit risk, the Bank measures the loss allowance based on lifetime rather than 12-month expected credit loss.

The Bank's accounting policy is not to use the practical expedient that financial assets with 'low' credit risk at the reporting date are deemed not to have had a significant increase in credit risk. As a result, the Bank monitors all financial assets, issued loan commitments, and financial guarantee contracts that are subject to impairment for significant increase in credit risk.

In assessing whether the credit risk on a financial instrument has increased significantly since initial recognition, the Bank compares the risk of a default occurring on the financial instrument at the reporting date, based on the remaining maturity of the instrument, with the risk of a default occurring that was anticipated for the remaining maturity at the current reporting date when the financial instrument was first recognized. In making this assessment, the Bank considers both quantitative and qualitative information that is reasonable and supportable, including historical experience and forward-looking information that is available without undue cost or effort, based on the Bank's historical experience and expert credit assessment including forward-looking information.

Multiple economic scenarios form the basis of determining the probability of default at initial recognition and at subsequent reporting dates. Different economic scenarios will lead to a different probability of default. It is the weighting of these different scenarios that forms the basis of a weighted average probability of default that is used to determine whether credit risk has significantly increased.

For corporate lending, forward-looking information includes the future prospects of the industries in which the Bank's counterparties operate, obtained from economic expert reports, financial analysts, governmental bodies, relevant think-tanks and other similar organizations, as well as consideration of various internal and external sources of actual and forecast economic information. For retail lending, forward-looking information includes the same economic forecasts as corporate lending with additional forecasts of local economic indicators, particularly for regions with a concentration to certain industries, as well as internally generated information of customer payment behavior. The Bank allocates its counterparties to a relevant internal credit risk grade depending on their credit quality. The quantitative information is a primary indicator of significant increase in credit risk and is based on the change in lifetime probability of default by comparing:

- The remaining lifetime probability of default at the reporting date; with
- The remaining lifetime probability of default for this point in time that was estimated based on facts and circumstances at the time of initial recognition of the exposure.

The probability of default used is forward looking, and the Bank uses the same methodologies and data used to measure the loss allowance for expected credit loss.

The qualitative factors that indicate significant increase in credit risk are reflected in probability of default models on a timely basis. However, the Bank still considers separately some qualitative factors to assess if credit risk has increased significantly. For corporate lending, there is particular focus on assets that are included on a 'watch list'. An exposure is on a watch list once there is a concern that the creditworthiness of the specific counterparty has deteriorated. For retail lending, the Bank considers the expectation of forbearance and payment holidays, credit scores and events such as unemployment, bankruptcy, divorce, or death.

Given that a significant increase in credit risk since initial recognition is a relative measure, a given change, in absolute terms, in the probability of default will be more significant for a financial instrument with a lower initial probability of default than for a financial instrument with a higher probability of default.

As a backstop when an asset becomes more than 30 days past due, the Bank considers that a significant increase in credit risk has occurred, and the asset is in stage 2 of the impairment model, i.e. the loss allowance is measured as the lifetime expected credit loss.

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Modification and Derecognition of Financial Assets

A modification of a financial asset occurs when the contractual terms governing the cash flows of a financial asset are renegotiated or otherwise modified between initial recognition and maturity of the financial asset. A modification affects the amount and/or timing of the contractual cash flows either immediately or at a future date. In addition, the introduction or adjustment of existing covenants of an existing loan would constitute a modification even if these new or adjusted covenants do not yet affect the cash flows immediately but may affect the cash flows depending on whether the covenant is or is not met (e.g. a change to the increase in the interest rate that arises when covenants are breached).

The Bank renegotiates loans to customers in financial difficulty to maximize collection and minimize the risk of default. A loan forbearance is granted in cases where although the borrower made all reasonable efforts to pay under the original contractual terms, there is a high risk of default, or default has already happened, and the borrower is expected to be able to meet the revised terms. The revised terms in most of the cases include an extension of the maturity of the loan, changes to the timing of the cash flows of the loan (principal and interest repayment), reduction in the amount of cash flows due (principal and interest forgiveness) and amendments to covenants. The Bank has an established forbearance policy, which applies for corporate and retail lending.

When a financial asset is modified, the Bank assesses whether this modification results in derecognition. In accordance with the Bank's policy, a modification results in derecognition when it gives rise to substantially different terms. To determine if the modified terms are substantially different from the original contractual terms, the Bank considers the following:

- Qualitative factors, such as contractual cash flows after modification are no longer SPPI, change in currency or change of counterparty, the extent of change in interest rates, maturity, covenants. If these do not clearly indicate a substantial modification, then;
- A quantitative assessment is performed to compare the present value of the remaining contractual cash flows under the original terms with the contractual cash flows under the revised terms, both amounts discounted at the original effective interest.

In the case where the financial asset is derecognized, the loss allowance for expected credit loss is re-measured at the date of derecognition to determine the net carrying amount of the asset at that date. The difference between this revised carrying amount and the fair value of the new financial asset with the new terms will lead to a gain or loss on derecognition. The new financial asset will have a loss allowance measured based on 12-month expected credit loss except in the rare occasions, where the new loan is considered to be originated-credit impaired. This applies only in the case where the fair value of the new loan is recognized at a significant discount to its revised par amount because there remains a high risk of default which has not been reduced by the modification. The Bank monitors credit risk of modified financial assets by evaluating qualitative and quantitative information, such as if the borrower is in past due status under the new terms.

When the contractual terms of a financial asset are modified, and the modification does not result in derecognition, the Bank determines if the financial asset's credit risk has increased significantly since initial recognition by comparing:

- The remaining lifetime probability of default estimated based on data at initial recognition and the original contractual terms; with
- The remaining lifetime probability of default at the reporting date based on the modified terms.

For financial assets modified as part of the Bank's forbearance policy, where modification did not result in derecognition, the estimate of probability of default reflects the Bank's ability to collect the modified cash flows taking into account the Bank's previous experience of similar forbearance action, as well as various behavioral indicators, including the borrower's payment performance against the modified contractual terms. If the credit risk remains significantly higher than what was expected at initial recognition, the loss allowance will continue to be measured at an amount equal to lifetime expected credit loss. The loss allowance on forborne loans will generally only be measured based on 12-month expected credit loss when there is evidence of the borrower's improved repayment behavior following modification leading to a reversal of the previous significant increase in credit risk.

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Where a modification does not lead to derecognition, the Bank calculates the modification gain/loss comparing the gross carrying amount before and after the modification (excluding the provision for expected credit loss). Then the Bank measures expected credit loss for the modified asset, where the expected cash flows arising from the modified financial asset are included in calculating the expected cash shortfalls from the original asset.

The Bank derecognizes a financial asset only when the contractual rights to the asset's cash flows expire (including expiry arising from a modification with substantially different terms), or when the financial asset and substantially all the risks and rewards of ownership of the asset are transferred to another entity. If the Bank neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Bank recognizes its retained interest in the asset and an associated liability for amounts it may have to pay. If the Bank retains substantially all the risks and rewards of ownership of a transferred financial asset, the Bank continues to recognize the financial asset and recognizes a collateralized borrowing for the proceeds received.

On derecognition of a financial asset in its entirety, the difference between the asset's carrying amount and the sum of the consideration received and receivable and the cumulative gain/loss that had been recognized in other comprehensive income and accumulated in equity is recognized in the statement of income, with the exception of equity investment designated as measured at fair value through other comprehensive income, where the cumulative gain/loss previously recognized in other comprehensive income is not subsequently reclassified to the statement of profit or loss.

Write-off

Financial assets are written off when the Bank has no reasonable expectations of recovering the financial asset. This is the case when the Bank determines that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off. A write-off constitutes a derecognition event. The Bank may apply enforcement activities to financial assets written off. Recoveries resulting from the Bank's enforcement activities will result in impairment gains.

Presentation of Allowance for Expected Credit Loss in the Consolidation Statement of Financial Position

Loss allowances for expected credit loss are presented in the statement of financial position as follows:

- For financial assets measured at amortized cost: as a deduction from the gross carrying amount of the assets;
- For debt instruments measured at fair value through other comprehensive income: no loss allowance is recognized in the statement of financial position as the carrying amount is at fair value. However, the loss allowance is included as part of the revaluation amount in the investments revaluation reserve.
- For loan commitments and financial guarantee contracts: as a provision; and
- Where a financial instrument includes both a drawn and an undrawn component, and the Bank cannot identify the expected credit loss on the loan commitment component separately from those on the drawn component: the Bank presents a combined loss allowance for both components. The combined amount is presented as a deduction from the gross carrying amount of the drawn component. Any excess of the loss allowance over the gross amount of the drawn component is presented as a provision.

Financial Liabilities and Equity

Debt and equity instruments issued are classified as either financial liabilities or as equity in accordance with the substance of the contractual arrangement.

A financial liability is a contractual obligation to deliver cash or another financial asset, or to exchange financial assets or financial liabilities with another entity under conditions potentially unfavorable to the Bank, or a contract that will or may be settled in the Bank's own equity instruments and is a non-derivative contract for which the Bank is or may be obliged to deliver a variable number of its own equity instruments, or a derivative contract over own equity that will or may be settled other than by the exchange of a fixed amount of cash (or another financial asset) for a fixed number of the Bank's own equity instruments.

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Loans and Advances

‘Loans and advances’ captions in the consolidated statement of financial position include:

- loans and advances measured at amortized cost; they are initially measured at fair value plus incremental direct transaction costs, and subsequently at their amortized cost using the effective interest method;
- Loans and advances mandatorily measured at FVTPL or designated as at FVTPL; these are measured at fair value with changes recognized immediately in profit or loss; and
- Lease receivables.
- Interests and commissions on non-operating credit facilities granted to customers are suspended in accordance with the Central Bank of Jordan instructions, the Regulatory authorities in Syria and the Palestinian Monetary Authority whichever is strict.
- Credit facilities and their related suspended interests are included in off-balance sheet provisions, and that is in accordance with the board of directors’ decisions.
- Suspended interests for the accounts that have legal cases are included in off-balance sheet provisions, and that is in accordance with the board of directors’ decisions.

When the Group purchases a financial asset and simultaneously enters into an agreement to resell the asset (or a substantially similar asset), at a fixed price on a future date (reverse repo or stock borrowing), the consideration paid is accounted for as a loan or advance, and the underlying asset is not recognized in the Group’s financial statements.

Equity Instruments

Paid up Capital

An equity instrument is any contract that evidences a residual interest in the assets of an entity after deducting all of its liabilities. Equity instruments issued by the Bank are recognized at the proceeds received, net of direct issue costs.

Treasury Shares

Repurchase of the Bank’s own equity instruments is recognized and deducted directly in equity. No gain or loss is recognized in statement of income on the purchase, sale, issue or cancellation of the Bank own equity instruments.

Compound Instruments

The component parts of compound instruments (e.g. convertible notes) issued by the Bank are classified separately as financial liabilities and equity in accordance with the substance of the contractual arrangements and the definitions of a financial liability and an equity instrument. A conversion option that will be settled by the exchange of a fixed amount of cash or another financial asset for a fixed number of the Bank’s own equity instruments is an equity instrument.

At the date of issue, the fair value of the liability component is estimated using the prevailing market interest rate for similar non-convertible instruments. In the case there are non-closed related embedded derivatives, these are separated first with the remainder of the financial liability being recorded on an amortised cost basis using the effective interest method until extinguished upon conversion or at the instrument’s maturity date.

Financial Liabilities

Financial liabilities are classified as either financial liabilities ‘at fair value through profit or loss or ‘other financial liabilities’.

Financial Liabilities at Fair Value Through the Statement of Profit or loss

Financial liabilities are classified as at fair value through the statement of income when the financial liability is (i) held for trading, or (ii) it is designated as at fair value through the statement of Profit and loss. A financial liability is classified as held for trading if:

- It has been incurred principally for the purpose of repurchasing it in the near term; or
- On initial recognition, it is part of a portfolio of identified financial instruments that the Bank manages together and has a recent actual pattern of short-term profit-taking; or
- It is a derivative that is not designated and effective as a hedging instrument.

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A financial liability, other than a financial liability held for trading, or contingent consideration that may be paid by an acquirer as part of a business combination, may be designated as at fair value through the statement of Profit or loss upon initial recognition if:

- Such designation eliminates or significantly reduces a measurement or recognition inconsistency that would otherwise arise; or
- The financial liability forms part of a group of financial assets or financial liabilities or both, which is managed and its performance is evaluated on a fair value basis, in accordance with the Bank's documented risk management or investment strategy, and information about the grouping is provided internally on that basis; or
- It forms part of a contract containing one or more embedded derivatives, and IFRS 9 permits the entire hybrid (combined) contract to be designated as at fair value through the consolidated statement of Profit or loss.

Financial liabilities at fair value through profit or loss are stated at fair value, with any gains/losses arising on re-measurement recognized in the statement of income to the extent that they are not part of a designated hedging relationship. The net gain/loss recognized in the consolidated statement of Profit and loss incorporates any interest paid on the financial liability and is included in the 'net income from other financial instruments at fair value through profit or loss line item in the consolidated statement of Profit and loss.

However, for non-derivative financial liabilities designated as at fair value through profit or loss, the amount of change in the fair value of the financial liability attributable to changes in the credit risk of that liability is recognized in other comprehensive income, unless the recognition of the effects of changes in the liability's credit risk in other comprehensive Profit or loss would create or enlarge an accounting mismatch in the consolidated statement of Profit or loss. The remaining amount of change in the fair value of liability is recognized in the consolidated statement of income. Changes in fair value attributable to a financial liability's credit risk that are recognized in other comprehensive income are not subsequently reclassified to the statement of Profit or loss; instead, they are transferred to retained earnings upon derecognition of the financial liability.

For issued loan commitments and financial guarantee contracts designated as at fair value through profit or loss, all gains and losses are recognized in the consolidated statement of Profit or loss.

In making the determination of whether recognizing changes in the liability's credit risk in Profit or loss comprehensive income will create or enlarge an accounting mismatch in the consolidated statement of income, the Bank assesses whether it expects that the effects of changes in the liability's credit risk will be offset in the statement of income by a change in the fair value of another financial instrument measured at fair value through profit or loss.

Other Financial Liabilities

Other financial liabilities, including deposits and borrowings, are initially measured at fair value, net of transaction costs. Other financial liabilities are subsequently measured at amortized cost using the effective interest method.

The effective interest method is a method of calculating the amortized cost of a financial liability and of allocating interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments through the expected life of the financial liability, or, where appropriate, a shorter period, to the net carrying amount on initial recognition.

Derecognition of Financial Liabilities

The Bank derecognizes financial liabilities when, and only when, the Bank's obligations are discharged, cancelled or have expired. The difference between the carrying amount of the financial liability derecognized and the consideration paid and payable is recognized in the consolidated statement of income or loss.

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When the Bank exchanges with the existing lender one debt instrument into another one with substantially different terms, such exchange is accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability. Similarly, the Bank accounts for substantial modification of terms of an existing liability or part of it as an extinguishment of the original financial liability and the recognition of a new liability. It is assumed that the terms are substantially different if the discounted present value of the cash flows under the new terms, including any fees paid net of any fees received and discounted using the original effective rate, is at least 10 per cent different from the discounted present value of the remaining cash flows of the original financial liability.

Derivative Financial Instruments

The Bank enters into a variety of derivative financial instruments some of which are held for trading while others are held to manage its exposure to interest rate risk; credit risk; and foreign exchange rate risk. Held derivatives include foreign exchange forward contracts, interest rate swaps, cross currency interest rate swaps, and credit default swaps.

Derivatives are initially recognized at fair value at the date a derivative contract is entered into and are subsequently re-measured to their fair value at each balance sheet date. The resulting gain/loss is recognized in the statement of income immediately unless the derivative is designated and effective as a hedging instrument, in which event the timing of the recognition in the statement of income depends on the nature of the hedge relationship. The Bank designates certain derivatives as either hedges of the fair value of recognized assets, liabilities or firm commitments (fair value hedges), hedges of highly probable forecast transactions, hedges of foreign currency risk of firm commitments (cash flow hedges), or hedges of net investments in foreign operations (net investment hedges).

A derivative with a positive fair value is recognized as a financial asset whereas a derivative with a negative fair value is recognized as a financial liability. A derivative is presented within other asset or other liability if the remaining maturity of the instrument is more than 12 months, and it is not expected to be realized or settled within 12-months. Other derivatives are presented within other assets or other liabilities.

Embedded Derivatives

Derivatives embedded in financial liabilities or other non-financial asset host contracts are treated as separate derivatives when their risks and characteristics are not closely related to those of the host contracts, and the host contracts are not measured at fair value through profit or loss.

An embedded derivative is presented as a non-current asset or a non-current liability if the remaining maturity of the hybrid instrument to which the embedded derivative relates is more than 12 months and is not expected to be realized or settled within 12 months. Other embedded derivatives are presented as other assets or other liabilities.

Financial Guarantee Contracts

A financial guarantee contract is a contract that requires the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payments when due in accordance with the terms of a debt instrument.

Financial guarantee contracts issued by a group entity are initially measured at their fair values and, if not designated as at fair value through profit or loss and not arising from a transfer of a financial asset, are subsequently measured at the higher of:

- The amount of the loss allowance determined in accordance with IFRS 9; and
 - The amount initially recognized less, where appropriate, the cumulative amount of Profit or loss recognized in accordance with the Bank's revenue recognition policies.
- Financial guarantee contracts not designated at fair value through the statement of Profit or loss are presented as provisions in the consolidated statement of financial position, and the re-measurement is presented in other revenue.

The Bank has not designated any financial guarantee contracts as at fair value through profit or loss.

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Commitments to Provide a Loan at a Below-Market Interest Rate

Commitments to provide a loan at a below-market interest rate are initially measured at their fair values and, if not designated as at fair value through profit or loss, are subsequently measured at the higher of:

- The amount of the loss allowance determined in accordance with IFRS 9; and
 - The amount initially recognized less, where appropriate, the cumulative amount of income recognized in accordance with the Bank's revenue recognition policies.
- Commitments to provide a loan below market rate not designated at fair value through profit or loss are presented as provisions in the consolidated statement of financial position and the re-measurement is presented in other revenue.

The Bank has not designated any commitments to provide a loan below market rate designated at fair value through the statement of Profit or loss.

Derivatives

Derivatives for Trading

The fair value of derivative financial instruments held for trading (such as forward foreign exchange contracts, future interest contracts, swaps, foreign exchange options rights) is recognized in the consolidated statement of financial position, and fair value is determined at the prevailing market rates. If this information is not available, the assessment methodology is disclosed, and the change in fair value is recognized in the consolidated statement of Profit or loss.

Hedge Accounting

The Bank designates certain derivatives as hedging instruments in respect of foreign currency risk and interest rate risk in fair value hedges, cash flow hedges, or hedges of net investments in foreign operations, as appropriate. Hedges of foreign exchange risk on firm commitments are accounted for as cash flow hedges. The Bank does not apply fair value hedge accounting of portfolio hedges of interest rate risk. In addition, the Bank does not use the exemption to continue using IAS 39 hedge accounting rules, i.e. the Bank applies IFRS 9 hedge accounting rules in full.

At the inception of the hedge relationship, the Bank documents the relationship between the hedging instrument and the hedged item, along with its risk management objectives and its strategy for undertaking various hedge transactions. Furthermore, at the inception of the hedge and on an ongoing basis, the Bank documents whether the hedging instrument is effective in offsetting changes in fair values or cash flows of the hedged item attributable to the hedged risk, which is when the hedging relationships meet all of the following hedge effectiveness requirements:

- There is an economic relationship between the hedged item and the hedging instrument;
- The effect of credit risk does not dominate the value changes that result from that economic relationship; and
- The hedge ratio of the hedging relationship is the same as that resulting from the quantity of the hedged item that the Bank actually hedges, and the quantity of the hedging instrument that the Bank actually uses to hedge that quantity of the hedged item.

The Bank rebalances a hedging relationship in order to comply with the hedge ratio requirements when necessary. In such cases discontinuation may apply to only part of the hedging relationship. For example, the hedge ratio might be adjusted in such a way that some of the volume of the hedged item is no longer part of a hedging relationship, hence hedge accounting is discontinued only for the volume of the hedged item that is no longer part of the hedging relationship.

If a hedging relationship ceases to meet the hedge effectiveness requirement relating to the hedge ratio but the risk management objective for that designated hedging relationship remains the same, the Bank adjusts the hedge ratio of the hedging relationship (i.e. rebalances the hedge) so that it meets the qualifying criteria again.

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In some hedge relationships, the Bank designates only the intrinsic value of options. In this case, the fair value change of the time value component of the option contract is deferred in other comprehensive income, over the term of the hedge, to the extent that it relates to the hedged item and is reclassified from equity to the statement of income when the hedged item does not result in the recognition of a non-financial item. The Bank's risk management policy does not include hedges of items that result in the recognition of non-financial items, because the Bank's risk exposures relate to financial items only.

The hedged items designated by the Bank are time-period related hedged items, which means that the amount of the original time value of the option that relates to the hedged item is amortized from equity to the statement of income on a rational basis (e.g. straight-line) over the term of the hedging relationship.

In some hedge relationships, the Bank excludes from the designation the forward element of forward contracts or the currency basis spread of cross currency hedging instruments. In this case, a similar treatment is applied to the one applied for the time value of options. The treatment for the forward element of a forward contract and the currency basis element is optional, and the option is applied on a hedge-by-hedge basis, unlike the treatment for the time value of the options which is mandatory. For hedge relationships with forwards, or foreign currency derivatives such as cross currency interest rate swaps, where the forward element or the currency basis spread is excluded from the designation, the Bank generally recognizes the excluded element in other comprehensive income. The fair values of the derivative instruments used for hedging purposes and movements in the hedging reserve are determined in equity.

Fair Value Hedges

The fair value change on qualifying hedging instruments is recognized in the statement of income except when the hedging instrument hedges an equity instrument designated at fair value through other comprehensive income in which case it is recognized in other comprehensive income. The Bank has not designated fair value hedge relationships where the hedging instrument hedges an equity instrument designated at fair value through other comprehensive income.

The carrying amount of a hedged item not already measured at fair value is adjusted for the fair value change attributable to the hedged risk with a corresponding entry in the statement of Profit or loss. For debt instruments measured at fair value through other comprehensive income, the carrying amount is not adjusted as it is already at fair value, but the part of the fair value gain or loss on the hedged item associated with the hedged risk is recognized in the statement of Profit or loss instead of other comprehensive income. When the hedged item is an equity instrument designated at fair value through other comprehensive income, the hedging gain/loss remains in other comprehensive income to match that of the hedging instrument.

Where hedging gains/losses are recognized in the statement of income, they are recognized in the same line as the hedged item.

The Bank discontinues hedge accounting only when the hedging relationship (or a part thereof) ceases to meet the qualifying criteria (after rebalancing, if applicable). This includes instances when the hedging instrument expires or is sold, terminated or exercised. The discontinuation is accounted for prospectively. The fair value adjustment to the carrying amount of hedged items for which the effective interest rate method is used (i.e. debt instruments measured at amortized cost or at fair value through other comprehensive income) arising from the hedged risk is amortized to the statement of Profit or loss commencing no later than the date when hedge accounting is discontinued.

Cash Flow Hedges

The effective portion of changes in the fair value of derivatives and other qualifying hedging instruments that are designated and qualify as cash flow hedges is recognized in the cash flow hedging reserve, a separate component of other comprehensive income, limited to the cumulative change in fair value of the hedged item from inception of the hedge less any amounts recycled to the consolidated statement of profit or loss.

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Amounts previously recognized in other comprehensive income and accumulated in equity are reclassified to the statement of income in the periods when the hedged item affects the statement of income, in the same line as the recognized hedged item. If the Bank no longer expects the transaction to occur, that amount is immediately reclassified to the consolidated statement of income or loss.

The Bank discontinues hedge accounting only when the hedging relationship (or a part thereof) ceases to meet the qualifying criteria (after rebalancing, if applicable). This includes instances when the hedging instrument expires or is sold, terminated or exercised, or where the occurrence of the designated hedged forecast transaction is no longer considered to be highly probable. The discontinuation is accounted for prospectively. Any gain/loss recognized in other comprehensive income and accumulated in equity at that time remains in equity and is recognized when the forecast transaction is ultimately recognized in the statement of income. When a forecast transaction is no longer expected to occur, the gain/loss accumulated in equity is reclassified and recognized immediately in the consolidated statement of Profit or loss.

Hedges of Net Investments in Foreign Operations

Hedges of net investments in foreign operations are accounted for similarly to cash flow hedges. Any gain/loss on the hedging instrument relating to the effective portion of the hedge is recognized in other comprehensive income and accumulated in the foreign currency translation reserve. Gains and losses on the hedging instrument relating to the effective portion of the hedge accumulated in the foreign currency translation reserve are reclassified to the statement of income in the same way as exchange differences relating to the foreign operation as described above.

Offsetting

Financial assets and financial liabilities are offset, and the net amount is reported in the consolidated statement of financial position when there is a legally enforceable right to offset the recognized amounts and the Bank intends to either settle them on a net basis or to realize the asset and settle the liability simultaneously.

Accounts Managed on Behalf of Customers

These represent the accounts managed by the Bank on behalf of its customers, but do not represent part of the Bank's assets, fees and commissions on such accounts are shown in the consolidated statement of profit or loss, a provision against the impairment in the capital-guaranteed portfolios managed on behalf of customers is taken.

Fair Value

Fair value is defined as the price at which an asset is to be sold or paid to convert any of the liabilities in a structured transaction between the market participants on the measurement date, irrespective of whether the price can be realized directly or whether it is estimated using another valuation technique. When estimating the fair value of an asset or liability, the Bank takes into consideration when determining the price of any asset or liability whether market participants are required to consider these factors at the measurement date. The fair value for measurement and / or disclosure purposes in these financial statements is determined on the same basis, except for measurement procedures that are similar to fair value procedures and are not fair value such as fair value as used in IAS 36.

In addition, fair value measurements are classified for the purposes of financial reporting to level (1), (2) or (3) based on the extent to which the inputs are clear concerning the fair value measurements and the importance of inputs to the full fair value measurements. These are as follows:

- Level inputs (1): inputs derived from quoted (unadjusted) prices of identical assets or liabilities in active markets that an enterprise can obtain on the measurement date;
- Level inputs (2): inputs derived from data other than quoted prices used at level 1 and observable for assets or liabilities, either directly or indirectly;
- Level inputs (3): are inputs to assets or liabilities that are not based on observable market prices.

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Provisions

Provisions are recognized when the Bank has an obligation on the date of the consolidated statement of financial position arising from a past event and the costs to settle the obligation are both probable and can be reliably measured.

Employees Benefits

Short term employee benefits

Employees short term benefits are recognised as expenses when delivering relevant services. Liability is recorded against the related commitment when the bank is legally obliged implicitly or explicitly to pay for past services rendered by the employee and the liability can be estimated reliably.

Other long term employee benefits

The banks liabilities relating to employees benefits are the future benefits amount that the employees received regardless of their prior and current service periods. There benefits are discounted to specify their current amount. Remeasurment is recognised in the consolidated statement for profit or loss in the period that they emerged.

Income Tax

- Income tax expenses represent accrued taxes and deferred taxes.
- Income tax expenses are accounted for on the basis of taxable income. Taxable income differs from declared income in the consolidated financial statements because the latter includes non-taxable revenues or disallowed taxable expenses in the current year but deductible in subsequent years, tax acceptable accumulated losses, and items not accepted for tax purposes or subject to tax.
- Taxes are calculated on the basis of the tax rates according to the prevailing laws, regulations, and instructions enforced in the countries where the Bank operates.
- Deferred taxes are taxes expected to be paid or recovered as a result of temporary timing differences between the value of assets and liabilities in the consolidated financial statements and the value of taxable amounts. Deferred tax is calculated on the basis of liability method in the consolidated statement of financial position according to the rates expected to be applied when the tax liability is settled, or deferred tax assets are recognized.
- Deferred tax assets and deferred tax liabilities are reviewed as of the date of the consolidated financial statements and reduced in case it is expected that no benefit or need will arise, partially or totally.

Foreclosed Assets

Assets foreclosed by bank are presented at the consolidated statement of financial position within other assets at fair value or at the value of their ownership by the bank whichever is less, at the date of the consolidated financial statements these assets gets re-evaluated individually, and any impairment in their value is recorded as a loss in the consolidated statement of profit or loss but the increase is not recorded as revenue, Subsequent value increase is taken to the consolidated statement of profit or loss to the extent that it does not exceed the previously recorded impairment amount. Starting from the year 2015 and in accordance with the Central Bank of Jordan Circular No. 10/1/4076 dated March 27, 2014 and Circular No. 10/1/2510 dated February 14, 2017 the bank has started to calculate gradual provision against the assets foreclosed by the bank in exchange of credit facilities that have been in possession for more than 4 years. Central Bank of Jordan issued Circular No. 10/1/16239 dated November 21, 2019 approving the extension of Circular No. 10/1/2150 dated February 14, 2017, in which it confirmed postponing the provision calculation until the end of year 2020 and amending the second clause of it. In accordance with the Central Bank of Jordan circular No.10/3/16628 dated January 27/2020, circular No 15/10/2510 was extended till December 31, 2021.

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Mortgaged Financial Assets

These financial assets are mortgaged to third parties with the right to sell or re-mortgage. These financial assets are revalued according to the accounting policies at the date of initial classification.

Repurchase and Resale Agreements

Assets sold with a simultaneous commitment to repurchase at a specified future date (repos) will continue to be recognized in the Bank's consolidated financial statements. This is due to the Bank's continuing control of these assets and the fact that exposure to the risks and rewards of these assets remains with the Bank. These assets continue to be evaluated in accordance with the applied accounting policies (where the buyer has the right to use these assets (sell or re-lien), they are reclassified as liened financial assets). The proceeds of the sale are recorded under loans and borrowings. The difference between the sale and the repurchase price is recognized as an interest expense over the agreement term using the effective interest rate method.

Assets purchased with a corresponding commitment to resell at a specified future date (reverse repos) are not recognized in the Bank's consolidated financial statements since the Bank is not able to control these assets or the associated risks and benefits. The related payments are recognized as part of deposits at banks and financial institutions or direct credit facilities as applicable, and the difference between the purchase and resale price is recognized as interest income over the agreement term using the effective interest rate method.

Property and Equipment

- Property and equipment are stated at cost less accumulated depreciation and any impairment loss in its value. Moreover, depreciation is calculated (except for lands) when the assets are ready for use on the straight-line basis over the estimated useful lives of these assets as follows:

	%
Buildings	2 – 15
Equipment and Fixtures	15
Furniture	9
Vehicles	15
Computers	15
Improvements and Decorations	15

- When the carrying amounts of Property and Equipment exceed their recoverable values, assets are written down, and impairment losses are recorded in the consolidated statement of profit or loss.
- The useful lives of Property and Equipment are reviewed at the end of each year. In case the expected useful life is different from what was determined before, the change in estimate is recorded in the following years.
- Property and Equipment are derecognized when disposed of or when there is no expected future benefit from their use.

Intangible Assets

Goodwill

- Goodwill is initially measured at cost, being the excess of the cost of acquisition or purchase of investment in an associate or subsidiary company over the Bank's share in the net fair value of the identifiable assets at the date of acquisition. Goodwill arising from the investment in subsidiaries will be separately shown under intangible assets, while that arising from the investment in associates will be shown as part of investment in associates and subsequently adjusted for any impairment losses.
- Goodwill is allocated to each of the Bank's cash-generating units, or groups of cash-generating units for the purpose of impairment testing.
- Goodwill is reviewed for impairment, at the date of the consolidated financial statements, if events or changes in circumstances indicate that the estimated recoverable amount of a cash-generating unit or group of cash-generating units is less than their carrying amount. Moreover, impairment losses are charged to the consolidated statement of Profit or loss.

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Other Intangible Assets

- Intangible assets acquired through business combination are recorded at their fair value on that date. Other intangible assets are measured on initial recognition at cost.
- Intangible assets are classified based on the assessment of their useful life to definite and indefinite. Intangible assets with definite lives are amortized over their useful economic life, while intangible assets with indefinite useful lives are assessed for impairment at each reporting date, and impairment loss is charged to the consolidated statement of profit or loss.
- Internally generated intangible assets are not capitalized and are expensed in the consolidated statement of profit or loss.
- Indications of impairment of intangible assets are reviewed, and their useful economic lives are reassessed at each reporting date. Adjustments are reflected in the current and subsequent periods.

Computer Software's

Computer Software's are shown at cost at the time of purchase and amortized at an annual rate of 15% - 20%.

Impairment of Nonfinancial Assets

At each reporting date, the Group reviews the carrying amounts of its non-financial assets except for deferred tax assets to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

An impairment loss is recognized if the carrying amount of an asset exceeds its recoverable amount. The recoverable amount of an asset is the greater of its value in use and its fair value less costs to sell.

Impairment losses are recognized in profit or loss.

An impairment loss in respect of goodwill is not reversed. For other assets, an impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortization, if no impairment loss had been recognized.

Foreign Currencies

For the purpose of the consolidated financial statements, the results and financial position of each entity of the Group are presented in the functional currency unit of the Bank and the presentation currency of the consolidated financial statements.

The standalone financial statements of the Bank's subsidiaries are prepared. Moreover, the standalone financial statements of each entity of the Bank are presented in the functional currency in which it operates. Transactions in currencies other than the functional currency of the Bank are recorded at the rates of exchange prevailing at the dates of those transactions. At the balance sheet date, financial assets and liabilities denominated in foreign currencies are translated at the rates of exchange prevailing at that date. Non-monetary items carried at fair value that are denominated in foreign currencies are translated at the exchange rates at the date when the fair value was determined. Non-monetary items measured at historical cost in a foreign currency are not reclassified.

Exchange differences are recognized in the consolidated statement of profit or loss in the period in which they arise except for:

- Foreign exchange differences on transactions made in order to hedge foreign exchange risk.
- Foreign exchange differences on monetary items required to / from a foreign operation that are not planned to be settled, are unlikely to be settled in the near future (and therefore, these differences form part of the net investment in the foreign operation), and are initially recognized in the comprehensive income statement and reclassified from equity to the income statement when selling or partially disposing of net investment.

In order to present the consolidated financial statements, the assets and liabilities of the Bank's foreign operations are translated at the rates of exchange prevailing at the statement of financial position date. Income is also converted to average exchange rates for the period, unless exchange rates change significantly during that period, in which case the exchange rates are used on the date

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of the transactions. Exchange differences arising, if any, are recognized in other consolidated statement of comprehensive income and collected in a separate line item of equity.

When foreign operations are disposed of (i.e. disposal of the Bank's entire share from foreign operations, or resulting from the loss of control of a subsidiary in foreign operations, or partial exclusion by its share in a joint arrangement, or an associate company of a foreign nature in which the share held is a financial asset), all foreign exchange differences accumulated in a separate item under equity in respect of that transaction attributable to the Bank owners are reclassified to the consolidated statement of profit or loss.

In addition, in respect of the partial disposal of a subsidiary involving foreign operations that do not result in the Bank losing control of the subsidiary, its share of the accumulated exchange differences is credited to net comprehensive income at a rate that is derecognized and not recognized in the consolidated statement of Profit or loss. For all other partial liquidation (such as partial liquidation of associates or joint ventures that do not result in the Bank losing significant influence or joint control), the share of accumulated exchange differences is reclassified to the consolidated statement of profit or loss.

Leases

The Bank has adopted IFRS 16, "Leases", which supersedes the existing guidelines on leases, including IAS 17 "Leases" and International Interpretation (4) "Determining whether an arrangement contains a lease and SIC Interpretation (15) "Operating leases - incentives" and SIC interpretation (27) "evaluating the substance of transactions involving the legal form of a lease".

The Bank has adopted the second option of the modified retrospective approach of accounting - which allows comparative figures presented under IAS 17 "Leases" not to be restated – which is permitted under IFRS 16 at the first-time adoption of IFRS 16 over the individual Operating leases (for each lease separately), the right to use leased assets is generally measured at the amount of the lease obligation using the interest rate at initial application.

The Bank determines whether a contract is, or contains, a lease. A contract is considered or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration as the definition of a lease in the standard.

Bank acting as a lessee

At commencement or on modification of a contract that contains a lease component, the Bank allocates the consideration in the contract to each lease component on the basis of its relative stand-alone prices. However, for the leases of property the Bank has elected not to separate non-lease components and account for the lease and non-lease components as a single lease component.

The Bank recognizes a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the end of the lease term, unless the lease transfers ownership of the underlying asset to the Company by the end of the lease term or the cost of the right-of-use asset reflects that the Company will exercise a purchase option. In that case the right-of-use asset will be depreciated over the useful life of the underlying asset, which is determined on the same basis as those of property and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the lease liability.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted by using the rate implicit in the lease. If this rate cannot be readily determined, the Bank uses its incremental borrowing rate.

The Bank determines the borrowing rate by Analyzing its loans from various external sources and making some adjustments to reflect the lease terms and the type of leased assets.

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Lease payments included in the measurement of the lease liability comprise:

- Fixed lease payments (including in-substance fixed payments), less any lease incentives;
- variable lease payments that depend on an index or rate, initially measured using the index or rate at the commencement date;
- the amount expected to be payable by the lessee under residual value guarantees;
- the exercise price of purchase options, if the lessee is reasonably certain to exercise the options; and payments of penalties for terminating the lease, if the lease term reflects the exercise of an option to terminate the lease.

The lease liability is measured at amortized cost using the effective interest method. It is remeasured when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the Group's estimate of the amount expected to be payable under a residual value guarantee, if the Group changes its assessment of whether it will exercise a purchase, extension or termination option or if there is a revised in-substance fixed lease payment.

When lease liabilities are measured using this method, the adjustments are made to related right of use asset or in the consolidated statement of profit or loss if the net book value for the related right of use asset was not fully depreciated.

The right-of-use of assets are presented within property and equipment caption and the related lease liabilities are presented in other liabilities (Borrowed funds) in the consolidated statement of financial position.

Short-term leases and leases of low-value assets

The Bank has elected not to recognize right-of-use assets and lease liabilities for short-term leases that have a lease term of 12 months or less and leases of low-value assets, the Bank recognizes the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

The Bank as lessor

When the Group acts as a lessor, it determines at lease inception whether the lease is a finance lease or an operating lease.

To classify each lease, the Group makes an overall assessment of whether the lease transfers substantially all of the risks and rewards incidental to ownership of the underlying asset. If this is the case, then the lease is a finance lease; if not, then it is an operating lease. As part of this assessment, the Group considers certain indicators such as whether the lease is for the major part of the economic life of the asset.

The Group applies the derecognition and impairment requirements in IFRS 9 to the net investment in the lease. The Group further regularly reviews estimated unguaranteed residual values used in calculating the gross investment in the lease.

For contracts entered into before 1 January 2019, the Group determined whether the arrangement was or contained a lease based on the assessment of whether:

- fulfilment of the arrangement was dependent on the use of a specific asset or assets; and
- the arrangement had conveyed a right to use the asset.

As a lessee

The group did not have any finance leasees under IAS (17).

Assets held under other leases were classified as operating leases and were not recognized in the Group's statement of financial position. Payments made under operating leases were recognized in profit or loss on a straight-line basis over the term of the lease. Lease incentives received were recognized as an integral part of the total lease expense, over the term of the lease.

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As a lessor

When the Group acted as a lessor, it determined at lease inception whether each lease was a finance lease or an operating lease.

To classify each lease, the Group made an overall assessment of whether the lease transferred substantially all of the risks and rewards incidental to ownership of the underlying asset. If this was the case, then the lease was a finance lease; if not, then it was an operating lease. As part of this assessment, the Group considered certain indicators such as whether the lease was for the major part of the economic life of the asset.

Cash and Cash Equivalents

Cash and cash equivalents comprise cash balances with central banks and balances with banks and financial institutions, less balances due to banks and financial institutions maturing within three months and restricted funds.

Earnings per Share

The Group presents basic and diluted EPS data for its ordinary shares. Basic EPS is calculated by dividing the profit or loss that is attributable to ordinary shareholders of the Bank by the weighted-average number of ordinary shares outstanding during the period. Diluted EPS is determined by adjusting the profit or loss that is attributable to ordinary shareholders and the weighted-average number of ordinary shares outstanding for the effects of all dilutive potential ordinary shares.

7. Cash and Balances with Central Banks

This item consists of the following:

	December 31,	
	2020	2019
	JD	JD
Cash at vaults	66,521,033	72,423,711
Balances at Central Banks:	-	-
Current accounts and demand deposits	78,251,193	45,510,029
Term and notice deposits	112,910,906	95,075,098
Certificates of deposit	282,000	69,513,000
Statutory cash reserve	91,663,345	102,130,953
	349,628,477	384,652,791
<u>Less: Expected credit loss</u>	(90,488)	(256,615)
	349,537,989	384,396,176

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- Balances at central banks amounted to JD 283,107,444 as of December 31, 2020 (JD 312,229,080 as of December 31, 2019), these balances are distributed to credit stages as follows:

Item	As of December 31, 2020				As of December 31, 2019
	Stage One	Stage Two	Stage Three	Total	Total
Balance at the beginning of the year	312,229,080	-	-	312,229,080	286,177,151
New balances during the year	50,576,970	-	-	50,576,970	63,185,504
Paid balances	(79,698,606)	-	-	(79,698,606)	(37,133,575)
	<u>283,107,444</u>			<u>283,107,444</u>	<u>312,229,080</u>
Transferred to stage one	-	-	-	-	-
Transferred to stage two	-	-	-	-	-
Transferred to stage three	-	-	-	-	-
Changes due to the adjustments	-	-	-	-	-
Adjustment due to exchange rates fluctuations	-	-	-	-	-
Balance at the End of the Year	<u>283,107,444</u>	<u>-</u>	<u>-</u>	<u>283,107,444</u>	<u>312,229,080</u>

Distribution of the total balances with central banks according to the banks internal credit rating categories was as follows:

Item	As of December 31, 2020					As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total
	Individual Level	Collective Level	Individual Level	Collective Level		
Credit risk rating based on the Bank's internal credit rating system:						
1	220,427,349	-	-	-	-	220,427,349
2	-	-	-	-	-	-
3	-	-	-	-	-	-
4	-	-	-	-	-	-
5	-	-	-	-	-	-
6	62,680,095	-	-	-	-	62,680,095
7	-	-	-	-	-	-
8	-	-	-	-	-	-
9	-	-	-	-	-	-
10	-	-	-	-	-	-
Total	<u>283,107,444</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>283,107,444</u>
						<u>312,229,080</u>

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- The expected credit loss allowance movement summary was as follows:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	256,615	-	-	-	-	256,615	194,054
Expected credit loss on new balances during the year	21,966	-	-	-	-	21,966	172,243
Expected credit loss reversal on Paid balances	(54,503)	-	-	-	-	(54,503)	(109,642)
	224,078	-	-	-	-	224,078	256,655
Transferred to stage one	-	-	-	-	-	-	-
Transferred to stage two	-	-	-	-	-	-	-
Transferred to stage three	-	-	-	-	-	-	-
Changes due to the adjustments	-	-	-	-	-	-	-
Adjustment due to exchange rates fluctuations	(133,590)	-	-	-	-	(133,590)	(40)
Balance at the End of the Year	90,488	-	-	-	-	90,488	256,615

- Statutory cash reserve, amounted to JD 91,663,345 as of December 31, 2020 (JD 102,130,953 as of December 31, 2019).
- Restricted balances other than cash reserve amounted to JD 2,275,906 as of December 31, 2020 (JD 2,440,098 as of 31 December 2019).
- Term and notice Deposit balance includes JD 10,635,000 maturing within a period exceeding three months as of December 31, 2020 (JD 10,635,000 as of December 31, 2019).
- Expected credit losses allowance was not calculated in accordance with the requirements of the International Financial Reporting Standard (9) on the Central Bank of Jordan balances as at December 31, 2020 and 2019 that is in accordance with the Central Bank of Jordan Instructions No.13/2018 dated June 6, 2018, regarding the application of International Financial Reporting Standard No. (9).

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8. Balances with Banks and Financial Institutions

This item consists of the following:

	Local Banks and Financial Institutions		Foreign Banks and Financial Institutions		Total	
	As of December 31,		As of December 31,		As of December 31,	
	2020	2019	2020	2019	2020	2019
	JD	JD	JD	JD	JD	JD
Current accounts and demand deposits		-	172,137,756	121,074,922	172,137,756	121,074,922
Deposits maturing within 3 months or less	15,000,000	48,376,500	3,588,480	18,874,863	18,588,480	67,251,363
	15,000,000	48,376,500	175,726,236	139,949,785	190,726,236	188,326,285
Less: Expected credit loss	(69)	(263)	(3,837)	(2,695)	(3,906)	(2,958)
	14,999,931	48,376,237	175,724,519	139,947,090	190,722,330	188,323,327

Distribution of the total balances with banks and financial institutions according to the banks internal credit rating categories was as follows:

	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
Item	Individual Level	Collective Level	Individual Level	Collective Level			
Credit risk rating based on the Bank's internal credit rating system:							
1	121,274,657	-	-	-	-	-	-
2	60,366,896	-	-	-	-	121,274,657	119,503,328
3	5,464,250	-	-	-	-	60,366,896	13,534,979
4	69,967	-	-	-	-	5,464,250	17,968,927
5	3,448,318	-	-	-	-	69,967	2,742,570
6	-	-	-	-	-	3,448,318	34,474,900
7	-	-	-	-	-	-	101,581
8	-	-	-	-	101,097	101,097	-
9	-	-	-	-	-	-	-
10	-	-	-	-	1,051	1,051	-
Total	190,624,088	-	-	-	102,148	190,726,236	188,326,285

Balances at Banks' and financial institutions credit stages distribution was as follows-

	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
Item	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	188,224,704	-	101,581	-	-	188,326,285	152,122,328
Impairment loss for new balances during the year	70,375,920	-	-	-	-	70,375,920	111,274,189
Paid balances	(64,324,977)	-	-	-	-	(64,324,977)	(66,390,142)
	194,275,647	-	-	-	-	194,377,228	197,006,375
Transferred to Stage One	-	-	-	-	-	-	-
Transferred to Stage Two	-	-	-	-	-	-	-
Transferred to Stage Three	(645)	-	(101,581)	-	102,226	-	-
Impact on allowance - at year end due to adjustments among stages during the year	-	-	-	-	625	625	50,019
Changes due to the adjustments	1,186,955	-	-	-	-	(1,186,955)	(8,730,109)
Adjustment due to exchange rates fluctuations	(2,463,959)	-	-	-	(703)	(2,464,662)	-
Balance at the End of the Year	190,624,088	-	-	-	102,148	190,726,236	188,326,285

The movement on the expected credit loss provision was as follows:

	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
Item	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year after IFRS (9) implementation	2,527	-	431	-	-	2,958	3,634
Credit loss on new balances during the year	702	-	-	-	-	702	58
Expected credit loss reversal- Paid balances	(282)	-	-	-	-	(282)	(1,138)
	2,947	-	-	-	-	3,378	2,554
Transferred to Stage One	-	-	-	-	-	-	-
Transferred to Stage Two	-	-	-	-	-	-	-
Transferred to Stage Three	(645)	-	(431)	-	1,076	-	-
Impact on allowance - at year end due to adjustments among stages during the year	-	-	-	-	678	678	431
Changes due to the adjustments	1,589	-	-	-	-	1,589	(25)
Adjustment due to exchange rates fluctuations	(1,036)	-	-	-	(703)	(1,739)	(2)
Balance at the End of the Year	2,855	-	-	-	1,051	3,906	2,958

Non-interest bearing balances at banks and financial institutions amounted to JD 50,413,347 as of December 31, 2020 (JD 20,497,643 as of December 31, 2019).

Restricted balances at banks and financial institutions amounted to JD 3,037,779 as of December 31, 2020 (JD 3,023,348 as of December 31, 2019).

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9. Deposits with Banks and Financial Institutions

This item consists of the following:

	Local Banks and Financial Institutions		Foreign Banks and Financial Institutions		Total	
	As of December 31,		As of December 31,		As of December 31,	
	2020	2019	2020	2019	2020	2019
	JD	JD	JD	JD	JD	JD
Deposits maturing within 3 to 6 months	-	25,000,000	564,000	11,007,225	564,000	36,007,225
Deposits maturing within 6 to 9 months	-	-	-	-	-	-
Deposits maturing within 9 months to a year	-	-	-	2,051,089	-	2,051,089
Deposits maturing after 1 year	89,000,000	146,085,000	-	24,106,000	89,000,000	170,191,000
	89,000,000	171,085,000	564,000	37,164,314	89,564,000	208,249,314
Less: Expected credit loss	(38,428)	(88,612)	(5)	(36,937)	(38,433)	(125,549)
	88,961,572	170,996,388	563,995	37,127,377	89,525,567	208,123,765

Distribution of the total deposits with banks and financial institutions according to the banks internal credit rating categories was as follows:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Credit rating categories based on the Bank's rating system:							
1	-	-	-	-	-	-	-
2	-	-	-	-	-	-	11,007,225
3	74,000,000	-	-	-	-	74,000,000	100,000,000
4	15,000,000	-	-	-	-	15,000,000	27,051,089
5	-	-	-	-	-	-	70,191,000
6	564,000	-	-	-	-	564,000	-
7	-	-	-	-	-	-	-
8	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-
Total	89,564,000	-	-	-	-	89,564,000	208,249,314

- Deposits with banks and financial institutions credit stages distribution was as follows:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	208,249,314	-	-	-	-	208,249,314	235,452,225
New balances during the year	564,000	-	-	-	-	564,000	2,051,089
Paid balances	(109,249,314)	-	-	-	-	(109,249,314)	(29,254,000)
	99,564,000	-	-	-	-	99,564,000	208,249,314
Transferred to Stage One	-	-	-	-	-	-	-
Transferred to Stage Two	-	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-
Changes due to the adjustments	(10,000,000)	-	-	-	-	(10,000,000)	-
Written off- Balances	-	-	-	-	-	-	-
Adjustment due to exchange rates fluctuations	-	-	-	-	-	-	-
Balance at the End of the Year	89,564,000	-	-	-	-	89,564,000	208,249,314

The movement on the expected credit loss provision was as follows:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	125,549	-	-	-	-	125,549	16,998
Credit loss on new balances during the year	6,103	-	-	-	-	6,103	112,242
Expected credit loss reversal- Paid balances	(106,995)	-	-	-	-	(106,995)	(3,691)
Transferred to Stage One	-	-	-	-	-	-	-
Transferred to Stage Two	-	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-
Changes due to the adjustments	13,776	-	-	-	-	13,776	-
Written off- Balances	-	-	-	-	-	-	-
Adjustment due to exchange rates fluctuations	-	-	-	-	-	-	-
Balance at the End of the Year	38,433	-	-	-	-	38,433	125,549

There are no restricted deposits as of December 31, 2020 and 2019.

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10. Financial Assets at Fair Value through Profit or Loss

This item consists of the following:

	As of December 31,	
	2020	2019
	JD	JD
Shares listed in local active markets	32,883	512,720
<i>Shares unlisted in local active markets*</i>	124,159	115,996
Right to receive financial assets at fair value	15,000,000	-
	15,157,042	628,716

* The fair value for unlisted investments had been calculated in accordance with the Bank's share of the net assets of these Investments based on the latest audited financial statements for the Company in which the Bank invested.

**This item represents financial assets at fair value through profit or loss represented by a contingent right to receive financial assets that have been recognized by the bank in accordance with the requirements of International Accounting Standard no. (32) and to comply with the agreement signed on December 23, 2018 which is considered an integral part of it and related to the sale of capital assets, these assets have been evaluated at it's fair value on the date of the consolidated financial statements, which resulted in valuation profits with the same amount.

11. Financial Assets at Fair Value Through Comprehensive Income

This item consists of the following:

	As of December 31,	
	2020	2019
	JD	JD
Shares listed in local active markets	4,587,610	45,214,112
Shares unlisted in local active markets*	2,455,669	2,941,952
Shares listed in foreign active markets	5,411,781	5,580,083
Shares unlisted in foreign active markets*	46,726,887	1,219,501
Total of equity instruments	59,181,947	54,955,648
Corporate bonds	25,344,463	25,909,988
Total of debt instruments	25,344,463	25,909,988
	84,526,410	80,865,636

- Total cash dividends from financial assets at fair value through comprehensive income amounted to JD 510,741 for the year ended December 31, 2020 (JD 547,272 for the year ended December 31, 2019).

* The fair value for unlisted investments had been calculated in accordance with the Bank's share of the net assets of these Investments based on the latest audited financial statements for the Company in which the Bank invested or observable market inputs.

* During the year 2020, the Bank has invested in unlisted financial assets at foreign active markets which resulted in a gain from initial recognition with an amount of JD 3,652,011 in accordance with the requirements of International financial reporting standard No. (9).

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Debt instruments included in the financial assets at fair value through comprehensive income distribution according to the bank's internal credit rating was as follows:

Item	As of December 31, 2020				As of December 31, 2019
	Stage One Individual Level	Stage Two Individual Level	Stage Three	Total	Total
Credit risk rating based on the Bank's internal credit rating system					
1	-	-	-	-	-
2	-	-	-	-	-
3	-	-	-	-	-
4	-	-	-	-	-
5	18,129,573	-	-	18,129,573	14,875,218
6	7,214,890	-	-	7,214,890	11,034,770
7	-	-	-	-	-
8	-	-	-	-	-
9	-	-	-	-	-
10	-	-	-	-	-
Total	25,344,463	-	-	25,344,463	25,909,988

The movement of debt instruments included in the financial asset at fair value through comprehensive income during the year was as follows:

Item	As of December 31, 2020				As of December 31, 2019
	Stage One	Stage Two	Stage Three	Total	Total
Fair value at the beginning of the year	25,909,988	-	-	25,909,988	-
New investments during the year	-	-	-	-	25,909,988
Matured investments during the year	-	-	-	-	-
	25,909,988	-	-	25,909,988	25,909,988
Transferred to stage one	-	-	-	-	-
Transferred to stage two	-	-	-	-	-
Transferred to stage three	-	-	-	-	-
Changes due to the adjustments	(565,525)	-	-	(565,525)	-
Balance at the End of the Year	25,344,463	-	-	25,344,463	25,909,988

The expected credit loss allowance movement summary against debt instruments included in the financial assets at fair value through comprehensive income during the year was as follows:

Item	As of December 31, 2020				As of December 31, 2019
	Stage One	Stage Two	Stage Three	Total	Total
Balance at the beginning of the Year	77,271	-	-	77,271	-
New investment during the year	-	-	-	-	77,271
Matured invesments	-	-	-	-	-
	77,271	-	-	77,271	77,271
Transferred to stage one	-	-	-	-	-
Transferred to stage two	-	-	-	-	-
Transferred to stage three	-	-	-	-	-
Changes due to the adjustments	134,933	-	-	134,933	-
Adjustments due to exchange rates fluctuations	-	-	-	-	-
Balance at the End of the Year*	212,204	-	-	212,204	77,271

*Expected credit loss allowance above was not presented in the consolidated statement of financial position due to fact that the book value of investments in bonds at fair value through comprehensive income represents their fair value.

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12. Direct Credit Facilities at amortized cost

This item consists of the following:

	December 31,	
	2020	2019
	JD	JD
Individual (Retail Customers):	557,702,675	488,438,680
Overdraft accounts	13,786,902	12,835,949
Loans and discounted bills*	518,981,439	451,086,250
Credit cards	24,934,334	24,516,481
Real estate loans	259,123,143	238,577,717
Corporate:	621,426,028	681,832,288
Large corporate customers	375,831,841	438,140,685
Overdraft accounts	65,042,272	74,961,948
Loans and discounted bills*	310,789,569	363,178,737
SMEs	245,594,187	243,691,603
Overdraft accounts	50,666,441	55,061,893
Loans and discounted bills*	194,927,746	188,629,710
Government and public sector -	181,364,510	122,691,256
Total	1,619,616,356	1,531,539,941
<u>Less: expected credit loss provision</u>	<u>(141,725,555)</u>	<u>(112,104,787)</u>
<u>Less: Interest in suspense</u>	<u>(11,151,703)</u>	<u>(9,909,717)</u>
Net Direct Credit Facilities at amortized cost	1,466,739,098	1,409,525,437

* Net of interest and commission received in advance amounting to JD 16,427,772 as of December 31, 2020 (JD 17,143,660 as of December 31, 2019).

- Non-performing credit facilities amounted to JD 137,962,291 representing (8/5%) of the direct credit facilities balance for the year (JD 114,630,680 representing 7/5 %) for prior year).
- Non-performing credit facilities after deducting the suspended interest amounted to JD 126,812,522 representing (7/8%) of direct credit facilities after deducting the suspended interest for the year (JD 104,723,259 representing (6/9%) for prior year).
- Credit facilities granted to and guaranteed by the Jordanian Government amounted to JD 12,813,252 representing (0/79%) of total direct credit facilities for the year (JD 32,598,476 representing (2/13%) for the prior year). Moreover, credit facilities granted to the public sector in Palestine amounted to JD 57,511,269 (JD 46,734,985 for the prior year). In addition to credit facilities granted to foreign governments amounted to JD 20,158,288.

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Total direct credit facilities credit stages distribution was as follows:

Item	As of December 31, 2020					
	Stage One		Stage Two		Stage Three	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Total
Balance at the beginning of the year	663,999,644	619,153,135	100,655,921	33,100,561	114,630,680	1,531,539,941
New facilities during the year	77,492,024	133,583,810	900,782	1,312,784	2,851,410	216,140,810
Facilities paid	(32,342,669)	(45,279,106)	(4,719,654)	(1,753,602)	(4,952,378)	(89,047,409)
Transferred to Stage One	709,148,999	707,457,839	96,837,049	32,659,743	112,529,712	1,658,633,342
Transferred to Stage Two	61,429,998	21,017,814	(61,429,998)	(19,765,843)	(1,251,980)	-
Transferred to Stage Three	(46,520,996)	(9,287,954)	47,945,747	10,194,415	(2,331,212)	-
Effect on the allowance at the end of the year as a result of classification changes between the three stages during the year	(14,702,520)	(3,161,359)	(9,622,678)	(6,464,342)	33,950,899	-
Changes due to the adjustments	(11,668,629)	(630,614)	(5,285,853)	(985,622)	(1,006,282)	(19,577,000)
Written-off Balances	(16,673,567)	10,134,796	3,296,048	(38,184)	1,817,435	(1,463,472)
Adjustment due to exchange rates fluctuations	-	-	-	-	(595,302)	(595,203)
Balance at the End of the Year	(8,212,611)	(102,174)	(3,866,352)	(49,096)	(5,151,078)	(17,381,311)
	672,800,674	725,428,348	67,873,963	15,551,080	137,962,291	1,619,616,356

- The combined movement the total expected credit loss allowance was as follows:

Item	As of December 31, 2020					
	Stage One		Stage Two		Stage Three	
	Individual Level	Collective Level	Individual Level	Collective Level	Individual Level	Total
Balance at the beginning of the year	2,033,638	5,357,779	11,796,862	984,202	91,932,306	112,104,787
Credit loss on new balances during the year	302,216	660,668	214,720	5,331,446	6,378,560	12,887,610
Expected credit loss reversal of matured facilities	(120,274)	(346,518)	(1,631,171)	(18,841)	(2,750,512)	(4,867,316)
Transferred to Stage One	2,215,580	5,671,929	10,380,411	6,296,807	95,560,354	120,125,081
Transferred to Stage Two	556,325	829,225	(556,325)	(182,354)	(646,871)	-
Transferred to Stage Three	(104,643)	(68,643)	449,000	634,302	(910,016)	-
Effect on the allowance at the end of the year as a result of classification changes between the three stages during the year	(11,888)	(36,702)	(86,163)	(66,243)	200,996	-
Changes due to the adjustments	(400,893)	(728,991)	34,533	(555,607)	28,836,461	27,185,503
Written off- Balances	(448,439)	(1,943,611)	186,924	(653,827)	386,866	(2,472,087)
Adjustment due to exchange rates fluctuations	-	-	-	-	(564,671)	(564,671)
Balance at the End of the Year	(1,845)	(5,160)	(39,551)	(20,710)	(2,481,005)	(2,548,271)
	1,804,197	3,718,047	10,368,829	5,452,368	120,382,114	141,725,555

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Total direct credit facilities credit stages distribution was as follows:

Item	As of December 31, 2019			
	Stage One		Stage Two	
	Individual Level	Collective Level	Individual Level	Collective Level
Balance at the beginning of the year	820,264,824	591,291,301	43,835,749	27,975,928
New facilities during the year	68,770,402	116,221,082	3,055,428	2,970,455
Facilities paid	(30,476,769)	(53,502,298)	(2,810,105)	(1,822,183)
	858,558,457	654,010,085	44,081,072	29,124,200
Transferred to Stage One	23,345,623	10,772,363	(23,345,623)	(9,724,840)
Transferred to Stage Two	(103,952,073)	(20,996,081)	104,496,747	22,978,514
Transferred to Stage Three	(19,079,422)	(7,322,366)	(6,191,098)	(7,864,391)
Effect on the allowance at the end of the year as a result of classification changes between the three stages during the year	10,372,676	(1,000,688)	(17,211,679)	(936,607)
Changes due to the adjustments	(105,236,383)	(16,309,974)	(1,165,024)	(473,819)
Written-off Balances	-	-	-	-
Adjustment due to exchange rates fluctuations	(9,234)	(204)	(8,474)	(2,496)
Balance at the End of the Year	663,999,644	619,153,135	100,655,921	33,100,561
			114,630,680	1,531,539,941

- The combined movement the total expected credit loss allowance was as follows:

Item	As of December 31, 2019			
	Stage One		Stage Two	
	Individual Level	Collective Level	Individual Level	Collective Level
Balance at the beginning of the year	1,745,391	4,086,242	14,672,544	1,114,957
Credit loss on new balances during the year	314,666	1,023,407	169,370	814,799
Expected credit loss reversal of matured facilities	(97,125)	(323,776)	(3,655,207)	(445,454)
	1,962,932	4,785,873	11,186,707	1,484,302
Transferred to Stage One	108,131	1,072,667	(108,131)	(267,918)
Transferred to Stage Two	(238,181)	(138,858)	564,872	1,666,490
Transferred to Stage Three	(37,908)	(54,344)	(86,832)	(285,474)
Effect on the allowance at the end of the year as a result of classification changes between the three stages during the year	(56,276)	(987,629)	207,575	(1,461,077)
Changes due to the adjustments	294,991	680,074	32,894	(152,121)
Written off- Balances	-	-	-	-
Adjustment due to exchange rates fluctuations	(51)	(4)	(223)	-
Balance at the End of the Year	2,033,638	5,357,779	11,796,862	984,202
			91,932,306	112,104,787

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Expected credit loss allowance against credit facilities

The following is the movement on the expected credit loss allowance againsts direct credit facilities

	As of December 31, 2020					
	Corporates				Government and Public sector	Total
	Individual (Retail Customers)	Real Estate Loans	Large Corporate Customers	SMEs		
	JD	JD	JD	JD	JD	JD
Balance -- Beginning of the year	36,194,481	7,134,274	42,395,693	26,037,867	342,472	112,104,787
Impairment loss of new facilities during the year	8,480,250	2,105,683	1,367,495	897,315	36,867	12,887,610
Reversed from impairment loss of the (settled) balances	(1,724,671)	(680,587)	(2,325,393)	(136,665)	-	(4,867,316)
	42,950,060	8,559,370	41,437,795	26,798,517	379,339	120,125,081
Effect on the allowance at the end of the year as a result of classification changes between the three stages during the year	4,213,373	1,860,072	14,492,439	6,619,619	-	27,185,503
Changes due to the adjustments	(2,326,083)	(248,493)	119,475	24,266	(41,252)	(2,472,087)
Written-off balances	(82,971)	-	-	(481,700)	-	(564,671)
Adjustment due to exchange rates fluctuations	(134,746)	(83,297)	(2,158,565)	(171,663)	-	(2,548,271)
Balance at the End of the Year	44,619,633	10,087,652	53,891,144	32,789,039	338,087	141,725,555
Distributed as follow:						
Allowance on individual level	101,199	1,532,298	53,747,406	32,239,778	338,087	87,958,768
Allowance on collective level	44,518,434	8,555,354	143,738	549,261	-	53,766,787
Balance at the End of the Year	44,619,633	10,087,652	53,891,144	32,789,039	338,087	141,725,555

	As of December 31, 2019					
	Corporates				Government and Public sector	Total
	Individual (Retail Customers)	Real Estate Loans	Large Corporate Customers	SMEs		
	JD	JD	JD	JD	JD	JD
Balance -- Beginning of the year	29,508,935	6,150,599	39,872,490	21,268,030	204,590	97,004,644
Impairment loss of new facilities during the year	9,626,128	1,125,767	2,539,558	1,116,262	11,159	14,418,874
Reversed from impairment loss of the (settled) balances	(7,598,587)	(1,383,027)	(7,575,493)	(2,501,554)	-	(19,058,661)
	31,536,476	5,893,339	34,836,555	19,882,738	215,749	92,364,857
Transferred to Stage One	-	-	-	-	-	-
Transferred to Stage Two	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-
Effect on the allowance at the end of the year as a result of classification changes between the three stages during the year	4,370,096	1,062,844	6,819,728	9,340,515	-	21,593,183
Changes due to the adjustments	241,454	178,180	611,314	(1,936,138)	126,723	(778,467)
Written-off balances	(87,682)	-	-	(1,468,265)	-	(1,555,947)
Adjustment due to exchange rates fluctuations	134,137	(89)	128,096	219,017	-	481,161
Balance at the End of the Year	36,194,481	7,134,274	42,395,693	26,037,867	342,472	112,104,787
Distributed as follow:						
Allowance on individual level	168,410	1,456,259	42,249,329	25,544,883	342,472	69,761,353
Allowance on collective level	36,026,071	5,678,015	146,364	492,984	-	42,343,434
Balance at the End of the Year	36,194,481	7,134,274	42,395,693	26,037,867	342,472	112,104,787

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The following are the details for each business segment as of December 31, 2020:

A) Individual Portfolio (Retail)

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Credit risk rating based on the Bank's internal credit rating system:							
1	-	-	-	-	-	-	-
2	-	-	-	-	-	-	-
3	-	-	-	-	-	-	-
4	-	-	-	-	-	-	-
5	842,653	-	-	-	-	842,653	56,894
6	77,876	-	-	-	-	77,876	626,042
7	-	-	-	-	-	-	51,656
8	-	-	-	-	107,946	107,946	-
9	-	-	-	-	-	-	90,319
10	-	-	-	-	612,946	612,946	599,969
Unclassified	-	508,080,383	-	8,411,144	39,569,727	556,061,254	487,013,800
Total	920,529	508,080,383	-	8,411,144	40,390,619	557,702,675	488,438,680

Related Facilities Movement Disclosure:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	682,936	434,486,858	51,656	17,493,817	35,723,413	488,438,680	447,634,876
New facilities during the year	422,689	94,290,500	-	1,154,703	981,976	96,849,868	92,429,199
Facilities released	(31,700)	(37,850,550)	(7,216)	(1,567,723)	(1,869,530)	(41,326,719)	(44,337,373)
	1,073,925	490,626,808	44,440	17,080,797	34,835,859	543,961,829	495,726,702
Transferred to Stage One	-	10,221,134	-	(9,467,819)	(753,315)	-	-
Transferred to Stage Two	-	(5,069,110)	-	557,065	(487,955)	-	-
Transferred to Stage Three	(96,382)	(2,757,967)	-	(3,890,213)	6,744,562	-	-
The effect on the allowance as at the end of the year as a result of a change in classification between the three stages during the year	-	(596,330)	-	(788,740)	245,751	(1,139,319)	(1,294,648)
Changes resulting from modification	(19,854)	15,372,204	(15,415)	(71,624)	(24,074)	15,241,237	(5,872,190)
Written-off facilities	-	-	-	-	(90,472)	(90,472)	(120,884)
Adjustments due to changes in exchange rates	(37,160)	(16,356)	(29,025)	(8,322)	(179,737)	(270,600)	(300)
Total Balance at the End of the Year	925,299	508,080,383	-	8,411,144	40,390,619	557,702,675	488,438,680

Expected credit loss allowance movement:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	2,691	4,450,098	31	943,516	30,798,145	36,194,481	29,508,935
Impairment Loss of new balances during the year	8	538,651	-	5,330,615	2,610,976	8,480,250	9,626,129
Recoveries from impairment loss on facilities due	(494)	(311,995)	(15)	(16,572)	(1,395,595)	(1,724,671)	(7,598,587)
	2,205	4,676,754	16	6,257,559	32,013,526	42,950,060	31,536,477
Transferred to Stage One	-	657,598	-	(127,932)	(529,666)	-	-
Transferred to Stage Two	-	(45,197)	-	442,517	(397,320)	-	-
Transferred to Stage Three	(38)	(34,868)	-	(53,130)	88,036	-	-
The effect on the allowance as at the end of the year as a result of a change in classification between the three stages during the year	-	(589,289)	-	(388,999)	5,191,661	4,213,373	4,370,096
Changes resulting from modification	(1,026)	(1,590,036)	(6)	(713,419)	(21,596)	(2,326,083)	241,454
Written-off facilities	-	-	-	-	(82,971)	(82,971)	(87,682)
Adjustments due to changes in exchange rates	(135)	(873)	(10)	(5,488)	(128,240)	(134,746)	134,136
Total Balance at the End of the Year	1,006	3,074,089	-	5,411,108	36,133,430	44,619,633	36,194,481

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B) Real Estate Loan Portfolio

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Credit risk rating categories based on the Bank's internal credit rating system:							
1	-	-	-	-	-	-	-
2	391,015	-	-	-	-	391,015	-
3	541,315	-	-	-	-	541,315	187,877
4	876,982	-	-	-	-	876,982	135,577
5	7,636,921	-	206,635	-	-	7,843,556	5,510,847
6	12,373,196	-	2,644,002	-	-	15,017,198	14,005,718
7	-	-	120,098	-	-	120,098	9,046,500
8	-	-	-	-	23,834	23,834	1,246,376
9	-	-	-	-	-	-	219,057
10	-	-	-	-	1,403,064	1,403,064	941,805
Unclassified	-	213,536,822	-	6,758,473	12,610,876	232,906,081	207,283,960
Total	21,819,429	213,536,822	2,970,735	6,758,473	14,037,684	259,123,143	238,577,717

Related facilities movement disclosure:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	19,840,019	180,947,729	9,046,500	15,232,595	13,500,874	238,577,717	248,820,243
New facilities during the year	1,442,888	37,823,673	-	158,081	-	39,424,642	30,805,176
Facilities Released	(2,641,569)	(6,950,462)	(496,128)	(152,363)	(1,408,866)	(11,649,388)	(21,653,378)
	18,641,338	211,830,940	8,550,372	15,238,313	12,092,008	266,352,971	257,972,041
Transferred to Stage One	5,758,288	10,650,172	(5,758,288)	(10,151,507)	(498,665)	-	-
Transferred to Stage Two	(54,551)	(3,891,223)	442,936	4,290,949	(788,111)	-	-
Transferred to Stage Three	-	(389,896)	(420,380)	(2,487,860)	3,298,136	-	-
The effect on the allowance as at the end of the year as a result of a change in classification between the three stages during the year	(136,943)	(23,304)	(4,005)	(123,847)	(29,832)	(317,981)	(1,407,966)
Changes resulting from modification	(2,388,703)	(4,554,049)	160,100	33,199	107,087	(6,642,366)	(17,985,855)
Written-off facilities	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	-	(85,818)	-	(40,774)	(142,889)	269,481	(503)
Total Balance at the End of the Year	21,819,429	213,536,822	2,970,735	6,758,473	14,037,684	259,123,143	238,577,717

Expected credit loss allowance movement:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	36,076	865,727	77,000	36,648	6,118,823	7,134,274	6,150,599
Impairment Loss of new balances during the year	3,957	112,956	199,250	831	1,788,689	2,105,683	1,125,767
Recoveries from impairment loss on facilities due	(4,491)	(29,702)	(4,275)	(2,025)	(640,094)	(680,587)	(1,383,027)
	35,542	948,981	271,975	35,454	7,267,418	8,559,370	5,893,339
Transferred to Stage One	62,952	170,138	(62,952)	(52,933)	(177,205)	-	-
Transferred to Stage Two	(89)	(19,254)	79,193	169,476	(29,326)	-	-
Transferred to Stage Three	-	(1,770)	(5,774)	(12,018)	19,562	-	-
The effect on the allowance as at the end of the year as a result of a change in classification between the three stages during the year	(54,996)	(138,800)	(79,139)	(146,987)	2,279,994	1,860,072	1,062,844
Changes resulting from modification	15,481	(335,051)	3,678	59,928	7,471	(248,493)	178,180
Written-off facilities	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	-	(4,288)	-	(15,222)	(63,787)	(83,297)	(89)
Total Balance at the End of the Year	58,890	206,981	206,981	37,698	9,164,127	10,087,652	7,134,274

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C) Facilities granted to corporates

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Credit risk rating categories based on the Bank's internal credit rating system:							
1	159	-	-	-	-	159	-
2	11,145,957	-	-	-	-	11,145,957	7,619,500
3	22,460,242	-	-	-	-	22,460,242	-
4	57,414,311	-	6,348,269	-	-	63,762,580	71,595,239
5	99,001,549	-	14,757,816	-	-	113,759,365	67,964,921
6	88,677,749	-	10,769,241	-	-	99,446,990	199,728,805
7	16,307,000	-	2,422,068	-	-	18,729,068	57,712,298
8	-	-	-	-	369,051	369,051	5,811,592
9	-	-	-	-	14,527,705	14,527,705	5,923,227
10	-	-	-	-	31,035,943	31,035,943	20,867,405
Unclassified	-	263,608	-	177,510	153,663	594,781	917,698
Total	295,006,967	263,608	34,297,394	177,510	46,086,362	375,831,841	438,140,685

Related facilities movement disclosure:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	346,908,465	739,170	57,712,298	28,817	32,751,935	438,140,685	485,610,545
New facilities during the year	14,951,795	53,282	463,448	-	1,583,681	17,052,206	44,075,339
Facilities released	(20,997,249)	(267,223)	(1,816,063)	-	(763,994)	(23,844,529)	(11,240,397)
	340,863,011	525,229	56,359,683	28,817	33,571,622	431,348,362	518,445,487
Transferred to Stage One	40,572,957	-	(40,572,957)	-	-	-	-
Transferred to Stage Two	(27,000,812)	(183,099)	27,000,812	183,099	-	-	-
Transferred to Stage Three	(13,955,483)	-	(2,494,129)	-	16,449,612	-	-
The effect on the allowance as at the end of the year as a result of a change in classification between the three stages during the year	(10,291,853)	-	(4,866,251)	(36,181)	(1,508,973)	(16,703,258)	(6,692,334)
Changes resulting from modification	(28,785,023)	(78,522)	2,532,674	1,775	1,711,979	(24,617,117)	(73,589,909)
Written off facilities	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	(6,395,830)	-	(3,662,438)	-	(4,137,878)	(14,196,146)	(22,559)
Total Balance at the End of the Year	295,006,967	263,608	34,297,394	177,510	46,086,362	375,831,841	438,140,685

Expected credit loss allowance movement:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	978,778	7,908	11,502,371	425	29,906,211	42,395,693	39,872,490
Impairment Loss of new balances during the year	145,983	456	3,870	-	1,217,186	1,367,495	2,539,558
Recoveries from impairment loss on facilities due	(79,012)	(1,808)	(1,617,747)	-	(626,826)	(2,325,393)	(7,575,493)
	1,045,749	6,556	9,888,494	425	30,496,571	41,437,795	34,836,555
Transferred to Stage One	307,979	-	(307,979)	-	-	-	-
Transferred to Stage Two	(44,224)	(3,544)	44,224	2,544	-	-	-
Transferred to Stage Three	(10,467)	-	(7,706)	-	18,173	-	-
The effect on the allowance as at the end of the year as a result of a change in classification between the three stages during the year	(128,091)	-	13,428	(812)	14,677,914	14,492,439	6,819,728
Changes resulting from modification	(253,294)	(2,092)	10,393	(72)	385,326	119,475	611,314
Written off facilities	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	(1,676)	-	(39,249)	-	(2,117,640)	(2,158,565)	128,096
Total Balance at the End of the Year	845,976	1,920	9,580,819	2,085	43,460,344	53,891,144	42,395,693

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D) Facilities granted to SMEs

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Credit risk rating categories based on the Bank's internal credit rating system:							
1	-	-	-	-	-	-	-
2	4,774,931	-	-	-	-	4,774,931	-
3	18,093,131	-	1,022,525	-	-	19,115,656	1,320,597
4	39,853,505	-	660,573	-	-	40,514,078	1,835,262
5	59,196,225	-	10,303,809	-	-	69,500,034	42,237,593
6	51,771,447	-	7,510,605	-	-	59,282,052	128,483,516
7	-	-	11,108,322	-	-	11,108,322	33,845,467
8	-	-	-	-	2,727,983	2,727,983	286,695
9	-	-	-	-	2,051,371	2,051,371	11,508,303
10	-	-	-	-	32,085,936	32,085,936	20,234,405
Unclassified	-	3,547,535	-	203,953	682,336	4,433,824	3,939,765
Total	173,689,239	3,547,535	30,605,834	203,953	37,547,626	245,594,187	243,691,603

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	173,876,968	2,969,378	33,845,467	345,332	32,654,458	243,691,603	258,358,659
New facilities during the year	10,516,364	1,416,355	437,334	-	285,753	12,655,806	16,953,385
Facilities Released	(8,672,151)	(210,871)	(2,400,247)	(33,516)	(909,988)	(12,226,773)	(20,103,502)
Transferred to Stage One	175,721,181	4,174,862	31,882,554	311,816	32,030,223	244,120,636	255,208,542
Transferred to Stage Two	15,098,753	146,508	(15,098,753)	(146,508)	-	-	-
Transferred to Stage Three	(19,465,633)	(144,522)	20,501,999	163,302	(1,055,146)	-	-
The effect on the allowance as at the end of the year as a result of a change in classification between the three stages during the year	(650,655)	(13,496)	(6,708,169)	(86,269)	7,458,589	-	-
Changes resulting from modification	(1,239,833)	(10,980)	(415,597)	(36,854)	286,822	(1,416,442)	(4,270,158)
Written off facilities	6,005,047	(604,837)	618,689	(1,534)	22,443	6,039,808	(5,502,187)
Adjustments due to changes in exchange rates	-	-	-	-	(504,731)	(504,731)	(1,741,080)
Total Balance at the End of the Year	(1,779,621)	-	(174,889)	-	(690,574)	(2,645,084)	(3,514)
Total Balance at the End of the Year	173,689,239	3,547,535	30,605,834	203,953	37,547,626	245,594,187	243,691,603

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	673,620	34,047	217,460	3,613	25,109,127	26,037,867	21,268,030
Impairment Loss of new balances during the year	115,401	8,605	11,600	-	761,709	897,315	1,116,262
Recoveries from impairment loss on facilities due	(36,277)	(3,013)	(9,134)	(244)	(87,997)	(136,665)	(2,501,554)
Transferred to Stage One	752,744	39,639	219,926	3,369	25,782,839	26,798,517	19,882,738
Transferred to Stage Two	185,394	1,489	(185,394)	(1,489)	-	-	-
Transferred to Stage Three	(60,330)	(1,648)	325,583	19,765	(283,370)	-	-
The effect on the allowance as at the end of the year as a result of a change in classification between the three stages during the year	(1,383)	(64)	(72,683)	(1,095)	75,225	-	-
Changes resulting from modification	(147,806)	(902)	100,244	(18,809)	6,686,892	6,619,619	9,340,515
Written off facilities	(168,348)	(16,432)	193,645	(264)	15,665	24,266	(1,936,138)
Adjustments due to changes in exchange rates	-	-	-	-	(481,700)	(481,700)	(1,468,265)
Total Balance at the End of the Year	(35)	-	(292)	-	(171,336)	(171,663)	219,017
Total Balance at the End of the Year	560,236	22,082	581,029	1,477	31,624,215	32,789,039	26,037,867

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E) Facilities Granted to the Government and the Public Sector:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Credit risk rating categories based on the Bank's internal credit rating system:							
1	93,694,953	-	-	-	-	93,694,953	32,598,476
2	-	-	-	-	-	-	-
3	-	-	-	-	-	-	-
4	-	-	-	-	-	-	-
5	13,068,288	-	-	-	-	13,068,288	-
6	74,601,269	-	-	-	-	74,601,269	90,092,780
7	-	-	-	-	-	-	-
8	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-
Unclassified	-	-	-	-	-	-	-
Total	181,364,510	-	-	-	-	181,364,510	122,691,256

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	122,691,256	-	-	-	-	122,691,256	134,694,447
New facilities during the year	50,158,288	-	-	-	-	50,158,288	9,963,821
Facilities Released	-	-	-	-	-	-	-
Transferred to Stage One	172,849,544	-	-	-	-	172,849,544	144,658,268
Transferred to Stage Two	-	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-
The effect on the allowance as at the end of the year as a result of a change in classification between the three stages during the year	-	-	-	-	-	-	-
Changes resulting from modification	8,514,966	-	-	-	-	8,514,966	(21,967,012)
Written off facilities	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-
Total Balance at the End of the Year	181,364,510	-	-	-	-	181,364,510	122,691,256

Expected credit loss allowance movement:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	342,472	-	-	-	-	342,472	204,590
Impairment Loss of new balances during the year	36,867	-	-	-	-	36,867	11,159
Recoveries from impairment loss on facilities due	-	-	-	-	-	-	-
	379,339	-	-	-	-	379,339	215,749
Transferred to Stage One	-	-	-	-	-	-	-
Transferred to Stage Two	-	-	-	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-
The effect on the allowance as at the end of the year as a result of a change in classification between the three stages during the year	-	-	-	-	-	-	-
Changes resulting from modification	(41,252)	-	-	-	-	(41,252)	126,723
Written off facilities	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-
Total Balance at the End of the Year	338,087	-	-	-	-	338,087	342,472

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Interest in Suspense:

The following is the movement on the interest in suspense:

	As of December 31, 2020				
	Individual Retail) (Customers	Real Estate Loans	Corporates		Total
			Large Corporate Customers	SMEs	
	JD	JD	JD	JD	JD
Balance at the Beginning of the Year	1,977,386	1,251,133	2,700,185	3,981,013	9,909,717
Add: Interest suspended during the year	328,944	621,957	762,920	950,655	2,664,476
Less: Interest in suspense reversed to revenues	(132,513)	(115,065)	(144,941)	(111,891)	(504,410)
Translation differences	(17,670)	(74,265)	555,033	(240,282)	(887,250)
Written off facilities transferred to off balance sheet items	(7,500)	-	-	(23,330)	(30,830)
Balance at the End of the Year	2,148,647	1,683,760	2,763,131	4,556,165	11,151,703

	As of December 31, 2019				
	Individual Retail) (Customers	Real Estate Loans	Corporates		Total
			Large Corporate Customers	SMEs	
	JD	JD	JD	JD	JD
Balance at the Beginning of the Year	1,955,428	966,577	2,286,197	3,666,265	8,874,467
Add: Interest suspended during the year	207,268	541,503	602,034	861,393	2,212,198
Less: Interest in suspense reversed to revenues	(149,508)	(256,947)	(188,046)	(276,430)	(870,931)
Written off facilities transferred to off balance sheet items	(35,802)	-	-	(270,215)	(306,017)
Balance at the End of the Year	1,977,386	1,251,133	2,700,185	3,981,013	9,909,717

Direct credit facilities are distributed in accordance with geographical distribution and economic sectors as following:

	Inside Kingdom	Outside Kingdom	Total	
			As of December 31,	
			2020	2019
	JD	JD	JD	JD
Financial	7,633,963	-	7,633,963	8,648,647
Industrial	87,772,946	61,737,781	149,510,727	171,263,974
Trading	240,703,965	56,546,070	297,250,035	331,362,025
Real estate	343,283,048	15,840,095	259,123,143	238,003,898
Constructions	25,441,236	15,083,745	40,524,981	40,945,442
Agriculture	5,852,154	659,342	6,511,496	4,863,462
Tourism, restaurants and public facilities	63,068,128	35,025,613	98,093,741	102,410,297
Shares	11,556,787	-	11,556,787	11,322,220
Individuals	454,667,535	113,379,438	568,046,973	500,028,720
Government and public sector	103,694,953	77,669,557	181,364,510	122,691,256
Total	1,243,674,715	375,941,641	1,619,616,356	1,531,539,941

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13. Financial Assets at Amortized Cost

This item consists of the following:

	December 31,	
	2020	2019
	JD	JD
Financial assets quoted in the market:		
Governmental bonds guaranteed by the government	219,643,092	206,307,665
Corporate bonds and debentures	30,290,562	27,218,660
Foreign governmental bonds	31,852,447	9,405,766
Total financial assets quoted in the market	281,786,101	242,932,091
Financial assets unquoted in the market:		
Corporate bonds and debentures	66,434,000	28,192,320
Treasury bills or guaranteed by the government	934,739	1,610,020
Total financial assets unquoted in the market	67,368,739	29,802,340
Total Financial Assets at Amortized Cost	349,154,840	272,734,431
<u>Less: Expected credit loss provision</u>	<u>(699,871)</u>	<u>(198,632)</u>
Net financial assets at amortized cost	384,454,969	272,535,799

Analysis of bonds and bills:

	December 31,	
	2020	2019
	JD	JD
Financial assets with fixed-interest rate	340,607,045	264,177,929
Financial assets with floating interest rate	8,547,795	8,556,502
	349,154,840	272,734,431

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- Distribution of financial assets at amortized cost according to the Bank's internal credit rating categories as of December 31, 2020 & 2019 was as follows:

Item	As of December 31, 2020						As of
	Stage One		Stage Two		Stage Three	Total	December
	Individual Level	Collective Level	Individual Level	Collective Level			31, 2019
1	219,643,092	-	-	-	-	219,643,092	206,307,665
2	724,151	-	-	-	-	724,151	-
3	5,688,967	-	-	-	-	5,688,967	10,716,223
4	5,007,406	-	-	-	-	5,007,406	6,725,912
5	80,320,242	-	-	-	-	80,320,242	32,981,368
6	37,770,982	-	-	-	-	37,770,982	16,003,263
7	-	-	-	-	-	-	-
8	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-
Total	349,154,840	-	-	-	-	349,154,840	272,734,431

- Financial assets at amortized cost credit stages distribution was as follows:

Item	As of December 31, 2020						As of
	Stage One		Stage Two		Stage Three	Total	December
	Individual Level	Collective Level	Individual Level	Collective Level			31, 2019
Balance at the Beginning of the Year	272,734,431	-	-	-	-	272,734,431	203,996,033
New investment during the year	137,857,159	-	-	-	-	137,857,159	132,367,120
Matured investments	(61,574,081)	-	-	-	-	(61,574,081)	(63,669,630)
	349,017,509	-	-	-	-	349,017,509	272,693,523
Transferred to stage one	-	-	-	-	-	-	-
Transferred to stage two	-	-	-	-	-	-	-
Transferred to stage three	-	-	-	-	-	-	-
Changes due to the adjustments	137,331	-	-	-	-	137,331	40,908
Balance at the End of the Year	349,154,840	-	-	-	-	349,154,840	272,734,431

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- The movement on the expected credit loss provision was as follows:

Item	As of December 31, 2020				As of December 31, 2019
	Stage One	Stage Two	Stage Three	Total	Total
Balance at the Beginning of the Year	198,632	-	-	198,632	600,349
Credit loss on new balances during the year	403,806	-	-	403,806	109,782
Expected credit loss reversal of matured investments	(17,407)	-	-	(17,407)	(477,395)
	585,031	-	-	585,031	232,736
Transferred to stage one	-	-	-	-	-
Transferred to stage two	-	-	-	-	-
Transferred to stage three	-	-	-	-	-
Effect on the provision at the end of the period— as a result of classification changes between the three stages during the year	-	-	-	-	-
Changes due to adjustments	114,840	-	-	114,840	(34,104)
Balance at the End of the Year	699,871	-	-	699,871	198,632

The maturities of these financial assets at amortized cost are as follows:

	Up to 1 Month	Over 1 Month and Up to 3 Months	Over 3 Months and Up to 6 Months	Over 6 Months and Up to 1 Year	Over 1 Year and Up to 3 Years	Over 3 Years	Total
		JD	JD	JD	JD	JD	
December 31, 2020	6,000,640	18,070,528	20,610,042	15,598,000	247,403,862	41,471,768	349,154,840
December 31, 2019	-	8,750,010	47,369,743	860,009	156,383,614	59,371,055	272,734,431

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14 - Property and Equipment - Net
The details of this item are as follows:

	Lands	Buildings	Equipment Furniture and Fixtures	Vehicles	Computers	Decorations and Improvements	Total
2020	JD	JD	JD	JD	JD	JD	JD
Cost:							
Beginning of year balance	4,159,152	14,427,159	26,170,961	1,093,021	13,281,679	21,870,623	81,002,595
Additions	-	764,088	985,558	1,043	3,230,589	1,238,969	6,220,247
(Disposals)	(3,855)	(5,000)	(796,993)	(113)	(870,722)	(511,611)	(2,188,294)
Foreign currencies differences	(103,306)	(1,128,509)	(479,280)	(24,733)	(189,643)	(341,481)	(2,266,952)
End of year balance	4,051,991	14,057,738	25,880,246	1,069,218	15,451,903	22,256,500	82,767,896
Accumulated depreciation:							
Beginning of year balance	-	6,656,806	16,541,978	587,078	9,308,093	17,037,422	50,131,377
Annual depreciation	-	253,447	1,657,414	121,933	1,390,855	1,385,473	4,809,122
(Disposals)	-	-	(705,383)	(90)	(808,652)	(491,377)	(2,005,502)
Foreign currencies differences	-	(192,939)	(315,486)	(17,850)	(110,861)	(308,655)	(945,791)
End of year balance	-	6,717,314	17,178,523	691,071	9,779,435	17,622,863	51,989,206
Net book value of property and equipment	4,051,991	7,340,424	8,701,723	378,147	5,672,468	4,633,637	30,778,390
Payments on acquisition of property and equipment*	-	829	809,982	-	740,285	4,834,146	6,385,242
Right of use of assets**	-	-	-	-	-	-	16,829,962
Net Property and Equipment at the End of the Year	4,051,991	7,341,253	9,511,705	378,147	6,412,753	9,467,783	53,993,594
2019							
Cost:							
Beginning of year balance	4,159,347	14,532,229	22,007,949	909,014	12,355,467	21,360,681	75,324,687
Adjusted balance beginning of year	4,159,347	14,532,229	22,007,949	909,014	12,355,467	21,360,681	75,324,687
Additions	-	20,672	5,926,447	184,053	1,263,797	1,664,165	14,703,426
(Disposals)	-	(123,617)	(1,763,117)	-	(337,323)	(1,153,091)	(3,377,148)
Foreign currencies differences	(195)	(2,125)	(318)	(46)	(262)	(1,132)	(4,078)
End of year balance	4,159,152	14,427,159	26,170,961	1,093,021	13,281,679	21,870,623	81,002,595
Accumulated depreciation:							
Beginning of year balance	-	6,517,318	16,258,673	475,283	8,616,670	16,863,796	48,731,740
Annual depreciation	-	253,836	2,000,766	111,826	1,027,044	1,295,423	4,688,895
(Disposals)	-	(114,022)	(1,716,945)	-	(335,948)	(1,121,221)	(3,287,626)
Foreign currencies differences	-	(326)	(516)	(31)	(183)	(576)	(1,632)
End of year balance	-	6,656,806	16,541,978	587,078	9,308,093	17,037,422	50,131,377
Net book value of property and equipment	4,159,152	7,770,353	9,628,983	505,943	3,973,586	4,833,201	30,871,218
Payments on acquisition of property and equipment*	-	43,556	620,808	-	2,256,366	2,807,766	5,728,396
Right of use of assets**	-	-	-	-	-	-	16,202,973
Net Property and Equipment at the End of the Year	4,159,152	7,813,909	10,249,791	505,943	6,229,952	7,640,967	52,802,587

* The financial obligations relating to the acquisition of property and equipment amounted to JD 1,125,912 for the year 2020, and will be settled in accordance with the contractual conditions on the purchase of these assets .

- Fully depreciated property and equipment cost amounted to JD 32,061,238 for the year 2020 (JD 32,518,441 for the year 2019).

** This item represents the effect of the application of IFRS (16) movement summary as follows :

	2020	2019
	JD	JD
Beginning of year balance	16,202,973	-
IFRS (16) adjustment	-	13,771,577
Adjusted balance beginning of year	16,202,973	13,771,577
Additions	4,995,647	5,644,292
(Disposals)	(1,069,422)	(173,934)
(Depreciation)	3,243,015	(3,038,962)
Foreign currencies differences	(56,221)	-
End of year balance	16,829,962	16,202,973

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15. Intangible Assets

This item consists of computer software's which are amortized at an annual rate ranging from 15% to 20%, the details are as follows:

	December 31,	
	2020	2019
	JD	JD
Balance at the Beginning of the Year	5,986,282	4,998,823
Additions during the year	2,124,672	1,986,497
Amortization for the year	(1,202,801)	(998,994)
Foreign currencies differences	(35,708)	(44)
Balance at the End of the Year	6,872,445	5,986,282

16. Other Assets

This item consists of the following:

	December 31,	
	2020	2019
	JD	JD
Accrued interest income	10,391,109	13,059,915
Prepaid expenses	3,616,227	3,408,442
Assets foreclosed by the Bank in repayment of non-performing debts*	58,067,461	53,844,537
Clearance cheques	2,427,148	-
Paid guarantees	1,692,367	3,697,797
Advanced payments on the acquisition of lands and real estates	255,912	1,049,107
Prepaid tax expenses	3,807,864	1,619,294
Accounts receivables and other debit balances	4,818,056	5,392,150
	85,076,144	82,071,242

*The following is the movement on the assets foreclosed by the Bank in repayment of non-performing debts:

	Foreclosed Assets	
	2020	2019
	JD	JD
Balance at the Beginning of the Year	64,202,177	59,991,327
Additions	7,516,737	4,993,591
Disposals	(3,651,609)	(782,741)
End of the year balance	68,067,305	64,202,177
Impairment provision of assets foreclosed by the Bank**	(9,999,844)	(10,357,640)
Balance at the End of the Year	58,067,461	53,844,537

According to the Jordanian Banks' Law, buildings and plots of lands foreclosed by the Bank in repayment of debts from clients should be sold within two years from the foreclosure date. However, the Central Bank of Jordan may extend this period for two more years in exceptional cases. Starting from the year 2015 and in accordance with the Central Bank of Jordan Circular No. 10/1/4076 dated March 27, 2014 and Circular No. 10/1/2510 dated February 14, 2017 the bank has started to calculate gradual provision against the assets foreclosed by the bank in exchange of credit facilities that have been in possession for more than 4 years. Central Bank of Jordan issued Circular No. 10/1/16239 dated November 21, 2019 approving the extension of Circular No. 10/1/2150 dated February 14, 2017, in which it confirmed postponing the provision calculation until the end of year 2020 and amending the second clause of it. In accordance with central bank of Jordan circular no 10/3/16628 dated December 27, 2020, circular no 10/1/2510 was extended till December 31, 2021.

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** The movement on the assets foreclosed by the Bank in repayment of non-performing debts provision loans was as follows:

	2020	2019
	JD	JD
Balance at the Beginning of the Year	10,357,640	9,927,792
Additions	(357,796)	429,848
Balance at the End of the Year	9,999,844	10,357,640

17. Banks and Financial Institutions' Deposits

This item consists of the following:

	December 31, 2020			December 31, 2019		
	Inside the Kingdom of Jordan	Outside the Kingdom of Jordan	Total	Inside the Kingdom of Jordan	Outside the Kingdom of Jordan	Total
	JD	JD	JD	JD	JD	JD
Current accounts and demand deposits	-	9,945,487	9,945,487	-	5,766,667	5,766,667
Deposits maturing within 3 months	1,418,000	8,461,000	9,879,000	-	14,540,044	14,540,044
Deposits maturing within 3-6 months	-	-	-	-	10,000,000	10,000,000
Deposits maturing within 6-9 months	-	-	-	-	-	-
Deposits maturing within 9-12 months	-	-	-	-	-	-
Deposits maturity exceeds one year	-	50,937,867	50,937,867	70,000,000	50,937,867	120,937,867
	1,418,000	69,344,354	70,762,354	70,000,000	81,244,578	151,244,578

18 - Customer Deposits

Details of this item are as follows:

	December 31, 2020				
	Individuals	Corporations	SME's	Government and Public sector	Total
Description	JD	JD	JD	JD	JD
Current accounts	355,874,393	103,252,081	80,310,197	9,688,230	549,124,901
Saving deposits	844,505,660	1,201,243	9,625,103	10,377	855,342,383
Term deposits	345,536,736	73,476,256	31,129,822	20,195,128	470,337,942
Certificates of deposits	21,508,350	11,565,000	1,309,000	-	34,282,350
Total	1,567,425,139	189,494,580	122,374,122	29,893,735	1,909,187,576

	December 31, 2019				
	Individuals	Corporations	SME's	Government and Public sector	Total
Description	JD	JD	JD	JD	JD
Current accounts	316,215,766	64,341,378	73,812,652	13,011,528	467,381,324
Saving deposits	778,203,103	3,862,479	8,564,196	35,637	790,665,415
Term deposits	332,015,600	162,669,545	39,039,074	21,141,600	554,865,819
Certificates of deposits	93,066,189	11,359,000	1,760,360	-	106,185,549
Total	1,519,500,658	242,232,402	123,176,282	34,188,765	1,919,098,107

* Government and Public Sector deposits in Jordan amounted to JD 22,738,668 equivalent to 1/19% of total deposits for 2020 (JD 26,131,415 equivalent to 1/40% of total deposits for 2019).

* Non-interest-bearing deposits amounted to JD 702,448,649 equivalent to 36/79% of total deposits for 2020 (JD 641,780,616 equivalent to 33/44% of total deposits for 2019).

* Restricted deposits amounted to JD 16,822,597 equivalent to 0/88 % of total deposits for 2020 (JD 15,885,523 equivalent to 0/83% of total deposits for 2019).

* Dormant deposits amounted to JD 58,881,480 for 2020 (JD 68,696,918 for 2019).

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19. Cash Margins

The details of this item are as follows:

	December 31,	
	2020	2019
	JD	JD
Cash margins against direct credit facilities at amortized cost	95,468,703	96,998,394
Cash margins against indirect credit facilities	24,350,606	23,595,527
	119,819,309	120,593,921

20. Other Provisions

The details of this item are as follows:

	Beginning Balance	Provision Created during the Year	Provision Used During the Year	Foreign Currencies Differences	Ending Balance
	JD	JD	JD	JD	JD
2020					
Provision for end-of-service indemnity	4,032,642	466,137	(245,107)	-	4,253,672
Provision for lawsuits raised against the Bank	863,478	73,678	(104,721)	-	832,435
Other provisions	115,091	241,416	(65,214)	(75,250)	216,043
	5,011,211	781,231	(415,042)	(75,250)	5,302,150
2019					
Provision for end-of-service indemnity	3,904,765	424,311	(296,434)	-	4,032,642
Provision for lawsuits raised against the Bank	1,032,570	74,742	(243,834)	-	863,478
Other provisions	256,905	(989)	(140,733)	(92)	115,091
	5,194,240	498,064	(681,001)	(92)	5,011,211

21. Income Tax

A. Income tax provision:

The movement on the income tax provision is as follows:

	2020	2019
	JD	JD
Balance at the Beginning of the Year	23,803,895	21,978,685
Income tax paid	(22,692,105)	(23,151,663)
Accrued Income tax	18,770,076	24,976,873
Balance at the end of the year	19,881,866	23,803,895

- Income tax presented in the consolidated statement of profit or loss represents the following:

	2020	2019
Income tax on current year's profit	15,231,242	24,000,873
Previous years income tax	379,375	976,000
Deferred tax assets for the year-addition	(1,567,870)	(6,573,042)
Amortization of deferred tax assets	2,563,769	2,348,285
	16,606,516	20,752,116

- Income tax in the consolidated statement of comprehensive income represents the following:

	2020	2019
Accrued income tax on profits from the sale of shares of financial assets through the statement of comprehensive income	3,538,834	-
	3,538,834	-

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b. Deferred Tax Assets

The details of this item are as follows:

	As of December 31, 2020					As of December 31, 2019	
	Balance at the Beginning of the Year	Amounts Released		Amounts Added		Balance at the End of the Year	
	JD	JD	JD	JD	JD	Deferred Tax JD	Deferred Tax JD
Accounts Included							
Deferred Tax Assets:							
Provisions for non-performing debts	10,995,348	-	3,717,935	14,713,283	5,591,048	4,178,232	
Provision for non-performing debts previous periods	14,727,506	1,145,888	-	13,581,618	4,941,285	5,344,197	
Provision for staff end-of-service indemnity	4,000,512	243,886	446,360	4,202,986	1,219,182	1,159,834	
Interests in suspense	730,661	355	-	730,306	177,251	177,353	
Provision for lawsuits raised against the Bank	863,478	104,721	73,678	832,435	294,596	309,708	
Impairment of assets foreclosed by the Bank	10,357,640	357,796	-	9,999,844	3,557,192	3,693,155	
Impairment of assets available for sale	62,831	-	-	62,831	23,876	23,876	
Revaluation of assets foreclosed by Bank	1,815,262	977,975	-	837,287	318,169	689,800	
Expected credit loss provision	19,619,395	4,236,413	-	15,382,982	5,685,800	7,228,143	
	63,172,633	7,067,034	4,237,973	60,343,572	21,808,399	22,804,298	
C. Deferred Tax Liabilities:							
Fair value reserve	32,416,772	34,506,370	2,589,075	499,477	48,946	3,081,065	

The movement of deferred tax assets and liabilities as follows:

	Deferred Tax Assets		Deferred Tax Liabilities	
	2020	2019	2020	2019
	JD	JD	JD	JD
Balance- beginning of the year	22,804,298	18,580,246	3,081,065	3,296,665
Additions	1,567,870	6,573,042	2,252	6,595
Amortized	(2,563,769)	(2,348,285)	(3,034,371)	(222,195)
Foreign currency difference	-	(705)	-	-
Balance- ending of the year	21,808,399	22,804,298	48,946	3,081,065

*The percentage of tax used in the calculation of deferred taxes is the applied rate in the countries where the bank is operating

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- The legal income tax rate in Jordan is 38% for banks, knowing that the legal income tax rate in Palestine in which the bank has investments and branches is 15%, and in Syria (a subsidiary company) 25% and subsidiaries in Jordan 28%.
- A final settlement was reached with the Income and Sales Tax Department in Jordan up to the end of 2017, and the Bank submitted its annual tax returns for the years 2018 and 2019, and paid the required amounts according to the law, however no final settlement was reached with the Income and Sales Tax Department for those years yet, In the opinion of management and its tax advisor current booked provisions are sufficient to pay the tax obligations.
- A final settlement was reached with the Income tax and VAT departments on the results of the Bank's operations in Palestine until the end of the year 2018 and the bank submitted its annual tax return for the year 2019 which is still not audited, In the opinion of management and its tax advisor current booked provisions are sufficient to pay the tax obligations.
- A final settlement was reached with the Income and Sales Tax Department in Jordan with regard to Excel for Financial Investments Company (Subsidiary) until the end of year 2018 except for year 2016 for which the company submitted its tax return for the years 2016 and 2019 and paid related taxes but still not reviewed by the Income and Sales Tax Department yet, in the opinion of management and its tax advisor current booked provisions are sufficient to pay the tax obligations.
- A final settlement was reached with the Income and Sales Tax Department in Jordan with regard to Jordan Leasing Company (Subsidiary) until the end of year 2017. The company submitted its tax return for the years 2018 and 2019 and paid related taxes but still not reviewed by the Income and Sales Tax Department yet, in the opinion of management and its tax advisor current booked provisions are sufficient to pay the tax obligations.
- Taxes due over the Bank, its subsidiaries and external branches has been calculated for the year ended December 31, 2020, and in the opinion of the management and its tax advisor current booked provisions are sufficient to pay the tax obligations as of that date.

C. The following is a summary of the reconciliation between accounting profit and taxable profit:

	2020	2019
	JD	JD
Accounting profit	52,073,578	61,130,161
Tax-exempt profits	(39,854,042)	(22,855,536)
Undetectable tax expenses	33,558,257	33,948,836
Taxable profit	45,777,793	72,223,461
Income tax rate	%41	%33,2
	18,770,076	24,000,783

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22. Borrowed Funds

The details of this item are as follows:

December 31, 2020	Amount	Number of Installments		Periodic Installments Maturity	Collaterals	Price of Borrowing Interest
		In Total	The Remaining			
	JD				JD	
Borrowing from the Central Bank of Jordan*	46,968,903	24 - 108	15 - 76	Monthly	Treasury Bonds and bills	Zero - 1 %
Borrowing from Jordan mortgage refinance company	15,000,000	1	1	One payment	Assigning mortgage bounds for the company	4,15%
Borrowing from external bank***	7,090,000	1	1	One payment	None	Average
Rent lease obligations**	15,523,423	791	491	Quarterly, semi-annual, annually	None	5,75%
Total	84,582,326					

December 31, 2019	Amount	Number of Installments		Periodic Installments Maturity	Collaterals	Price of Borrowing Interest
		In Total	The Remaining			
	JD				JD	
Borrowing from the Central Bank of Jordan*	8,923,541	24 - 113	4 - 83	Monthly	Treasury Bonds and bills	1%-1.75%
Lease obligations**	14,744,380	685	530	Quarterly, semi-annually, annually	None	5,75% Average
Total	23,667,921					

* The above balances has been re-financed to the Bank's customers listed under small and medium entities and corporates with an interest rate ranging from 2% - 5%.

- This balance is borrowed at a fixed interest rate, and there is no borrowing at floating interest rates.
- Zero interest borrowings related to loans issued by the Central Bank of Jordan amounted to JD 33,128,585 as of December 31, 2020. (no zero-interest borrowings for the year ended 2019).

** This item represents the amount borrowed from Jordan Mortgage Refinance Company which is due in one payment for three years.

*** This item represents borrowing from a foreign bank which is paid in one payment due on February 18, 2021 subject to interest (Libor+ 3 months).

**** **Lease obligations – Against right of use of assets – leased :**

In Jordanian Dinar	December 31, 2020	December 31, 2019
Maturity analysis - undiscounted contractual cash flows		
Less than one year	3,131,027	3,282,125
Year to five years	10,518,639	9,617,803
More than five years	7,258,618	6,220,674
Total undiscounted lease obligations	20,908,284	19,120,602
Discounted lease obligations included in the consolidated statement of financial position		
	15,523,423	14,744,380
Within one year	2,081,138	2,535,281
More than one year	13,442,285	12,209,099

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23. Other Liabilities

The details of this item are as follows:

	December 31,	
	2020	2019
	JD	JD
Accrued interest payable	5,469,474	10,391,002
Accepted deferred cheques	7,521,812	7,250,887
Temporary deposits	6,844,610	4,198,390
Dividends payable	2,126,474	2,183,274
Deposits on safe boxes	174,168	175,355
Margins against sold real estate	26,700	37,000
Financial derivatives Note (41)	238,254	-
Expected credit loss provision against indirect credit facilities **	8,845,153	10,206,853
Other liabilities*	9,175,767	7,051,042
	40,422,412	41,493,803

* The details of other liabilities are as follows:

	December 31,	
	2020	2019
	JD	JD
Social security deposits	264,041	287,036
Income tax deposits	260,643	307,919
Accrued expenses	6,839,253	5,486,915
Incoming transfers	455,931	272,766
Board of Directors' members remuneration	55,000	55,000
Other credit balances	1,300,899	641,406
	9,175,767	7,051,042

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*Indirect credit facilities credit stages distribution was as follows:

Item	Aa of December 31, 2020				As of December, 31, 2019	
	Stage One		Stage Two		Total	Total
	Individual	Collective	Individual	Collective		
Balance at the Beginning of the Year	546,467,533	48,633,570	53,033,126	637,617	661,375,908	624,852,756
New exposures during the year	43,318,143	5,166,342	831,531	8,632	49,324,648	136,209,253
Accrued exposures	(149,449,044)	(5,164,839)	(18,396,150)	(66,295)	(174,321,589)	(105,902,457)
	440,336,632	48,635,073	35,468,507	579,954	536,378,967	655,159,552
Transferred to stage one	26,886,685	407,648	(26,886,685)	(407,648)	-	-
Transferred to stage two	(28,802,500)	(261,573)	28,803,370	261,573	(870)	-
Transferred to stage three	(53,740)	(111,897)	(985,925)	(55,324)	1,206,886	-
Effect as a result of classification changes between the three stages during the year	(8,110,801)	375,933	(6,154,212)	77,098	(997,153)	(15,870,303)
Changes due to the adjustments	(65,007,809)	16,576,580	(921,207)	6,702	-	22,092,749
Adjustment due to exchange rates fluctuations	(2,271,644)	-	(1,406,733)	-	(1,198)	(6,090)
Balance at the End of the Year	326,976,823	65,261,764	27,917,115	462,355	468,544,523	661,375,908

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** Total expected credit loss provision distribution against indirect credit facilities was as follows:

Item	Aa of December 31, 2020				As of December, 31, 2019	
	Stage One		Stage Two		Total	Total
	Individual	Collective	Individual	Collective		
Balance at the Beginning of the Year	1,259,826	635,663	465,483	7,912	7,837,969	10,206,853
Credit loss on new exposures during the period	35,774	36,129	6,445	106	386,631	465,085
Impairment loss over accrued exposures	(160,064)	(67,915)	(184,755)	(832)	(718,807)	(1,132,273)
	1,135,536	603,877	287,173	7,186	7,505,893	9,539,665
Transferred to stage one	179,988	5,077	(179,988)	(5,077)	-	-
Transferred to stage two	(57,124)	(3,447)	57,692	3,447	(568)	-
Transferred to stage three	(990)	(1,630)	(18,324)	(242)	21,186	-
Effect as a result of classification changes between the three stages during the year	(172,592)	846	31,249	219	103,379	(36,899)
Changes due to the adjustments	(518,521)	(144,303)	(17,303)	84	(102)	(679,916)
Adjustment due to exchange rates fluctuations	24,287	-	(1,763)	-	(221)	22,303
Balance at the End of the Year	590,584	460,649	158,736	5,617	7,629,567	8,845,153
						10,206,853

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Indirect credit facilities distribution was as follows:

A) Letter of credit

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Credit risk rating based on the Bank's internal credit rating system:							
1	-	-	-	-	-	-	-
2	-	-	-	-	-	-	12,728,446
3	2,039,917	-	-	-	-	2,039,917	236,924
4	14,554,251	-	69,575	-	-	14,623,826	5,656,506
5	34,544,393	-	-	-	-	34,544,393	21,227,495
6	1,100,314	-	-	-	-	1,100,314	25,353,646
7	-	-	-	-	-	-	3,949,511
8	-	-	-	-	-	-	61,683
9	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-
Total	52,238,875	-	69,575	-	-	52,308,450	69,214,211

Indirect facilities movement disclosure:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	65,203,017	-	3,949,511	-	61,683	69,214,211	65,119,225
New facilities during the year	18,855,351	-	-	-	-	18,855,351	26,089,575
Facilities paid	(26,835,098)	-	(418,536)	-	(61,683)	(27,315,317)	(20,506,199)
	57,223,270	-	3,530,975	-	-	60,754,245	70,702,601
Transferred to Stage One	3,452,185	-	(3,452,185)	-	-	-	-
Transferred to Stage Two	(6,834,712)	-	6,834,712	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-
The effect on the provision at the end of the year as a result of changes in classification between the three stages during the year	(3,254,309)	-	(6,828,960)	-	-	(10,083,269)	1,776,422
Changes resulting from modification	1,652,441	-	(14,967)	-	-	1,637,474	(3,264,812)
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-
Total Balance at the End of the Year	52,237,875	-	69,575	-	-	52,308,450	69,214,211

Impairment provision movement disclosure:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	82,950	-	45,283	-	40,257	168,490	93,358
Impairment Loss of new balances during the year	2,408	-	-	-	-	2,408	15,770
Recoveries from impairment loss on investments due	(34,025)	-	(4,404)	-	(40,257)	(78,686)	(7,684)
	51,333	-	40,879	-	-	92,212	101,444
Transferred to Stage One	40,402	-	(40,402)	-	-	-	-
Transferred to Stage Two	(15,088)	-	15,088	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-
The effect on the provision at the end of the year as a result of the reclassification between the three stages during the year	(40,281)	-	(15,076)	-	-	(55,357)	60,532
Changes resulting from modifications	56,387	-	(350)	-	-	56,037	6,514
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-
Total Balance at the End of the Year	92,753	-	139	-	-	92,892	168,490

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B) Acceptances

Item	As of December 31, 2020					As of December 31, 2019	
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Credit risk rating based on the Bank's internal credit rating system:							
1	-	-	-	-	-	-	-
2	-	-	-	-	-	-	-
3	1,385,571	-	-	-	-	1,385,571	-
4	10,815,298	-	13,105	-	-	10,828,403	1,820,830
5	1,438,633	-	882,314	-	-	2,320,947	1,137,972
6	4,015,143	-	77,386	-	-	4,092,529	7,739,181
7	-	-	-	-	-	-	8,651,156
8	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-
Total	17,654,645	-	972,805	-	-	18,627,450	19,349,139

Item	As of December 31, 2020					As of December 31, 2019	
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the Beginning of the year	10,697,983	-	8,651,156	-	-	19,349,139	40,294,124
New facilities during the year	12,114,179	-	498,105	-	-	12,612,284	6,926,872
Facilities paid	(6,598,083)	-	(7,334,232)	-	-	(13,932,315)	(8,015,543)
	16,214,079	-	1,815,029	-	-	18,029,108	39,205,453
Transferred to Stage One	1,246,248	-	(1,246,248)	-	-	-	-
Transferred to Stage Two	(616,406)	-	616,406	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-
The effect on the provision at the end of the year as a result of reclassification between the three stages during the year	(796,982)	-	(174,172)	-	-	(971,154)	(323,595)
Changes resulting from modification	1,607,706	-	(38,210)	-	-	1,569,496	(19,532,719)
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-
Total Balance at the End of the Year	17,654,645	-	972,805	-	-	18,627,450	19,349,139

Item	As of December 31, 2020					As of December 31, 2019	
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the Beginning of the year	39,986	-	35,688	-	-	75,674	58,905
Impairment Loss of new balances during the year	9,630	-	2,578	-	-	12,208	33,093
Recoveries from impairment loss on facilities due	(23,554)	-	(27,843)	-	-	(51,397)	(30,415)
	26,062	-	10,423	-	-	36,485	61,583
Transferred to Stage One	7,373	-	(7,373)	-	-	-	-
Transferred to Stage Two	(1,066)	-	1,066	-	-	-	-
Transferred to Stage Three	-	-	-	-	-	-	-
The effect on the provision at the end of the year as a result of reclassification between the three stages during the year	(7,336)	-	572	-	-	(6,764)	3,913
Changes resulting from modifications	8,597	-	(456)	-	-	8,141	10,178
Adjustments due to changes in exchange rates	-	-	-	-	-	-	-
Total Balance at the End of the Year	33,630	-	4,232	-	-	37,862	75,674

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C) Letters of guarantee

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Credit risk rating based on the Bank's internal credit rating system:							
1	-	-	-	-	-	-	-
2	199,390	-	-	-	-	199,390	3,550,260
3	9,374,204	-	365,500	-	-	9,739,704	3,929,921
4	30,068,718	-	137,818	-	-	30,206,536	24,595,539
5	36,071,134	-	966,240	-	-	37,037,374	13,969,994
6	21,187,368	-	1,245,450	-	-	22,432,818	48,660,454
7	-	-	860,622	-	-	860,622	7,164,465
8	-	-	-	-	77,030	77,030	2,483,227
9	-	-	-	-	79,684	79,684	62,913
10	-	-	-	-	11,409,752	11,409,752	9,996,239
Total	96,900,814	-	3,575,630	-	11,566,466	112,042,910	114,413,012

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	94,706,168	-	7,164,465	-	12,542,379	114,413,012	132,219,991
New facilities during the Year	2,704,115	-	738	-	-	2,704,853	22,881,396
Facilities paid	(4,033,469)	-	(137,221)	-	(1,183,578)	(5,354,268)	(33,195,489)
	93,376,814	-	7,028,982	-	11,358,801	111,763,597	121,905,898
Transferred to Stage One	4,676,450	-	(4,676,450)	-	-	-	-
Transferred to Stage Two	(1,618,642)	-	1,619,332	-	(870)	-	-
Transferred to Stage Three	(51,000)	-	(620,419)	-	671,419	-	-
The effect on the provision at the end of the year as a result of reclassification between the three stages during the year	239,193	-	33,422	-	(461,686)	(189,071)	(4,193,239)
Changes resulting from modification	938,420	-	1,272,468	-	-	2,210,888	(3,296,654)
Adjustments due to changes in exchange rates	(660,601)	-	(1,080,705)	-	(1,198)	(1,742,504)	(2,993)
Total balance at the end of the year	96,900,814	-	3,575,630	-	11,566,466	112,042,910	114,413,012

Impairment provision movement disclosure:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the beginning of the year	554,089	-	116,005	-	7,797,712	8,467,806	5,883,437
Impairment Loss of new balances during the year	16,344	-	31	-	386,631	403,006	698,863
Recoveries from impairment loss on facilities due	(23,187)	-	(2,772)	-	(678,450)	(704,409)	(114,871)
	547,246	-	113,264	-	7,505,893	8,166,403	6,467,429
Transferred to Stage One	64,133	-	(64,133)	-	-	-	-
Transferred to Stage Two	(16,076)	-	16,644	-	(568)	-	-
Transferred to Stage Three	(970)	-	(12,144)	-	13,114	-	-
The effect on the provision at the end of the year as a result of reclassification between the three stages during the year	(61,005)	-	(4,400)	-	111,451	46,046	1,692,465
Changes resulting from modifications	(284,709)	-	1,020	-	(102)	(283,791)	307,927
Adjustments due to changes in exchange rates	24,972	-	(52)	-	(221)	24,699	(15)
Total balance at the end of the year	273,591	-	50,199	-	7,629,567	7,953,357	8,467,806

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D) Unutilized facilities limits

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Credit risk rating based on the Bank's internal credit rating system:							
1	105,676	-	-	-	-	105,676	-
2	31,700,188	-	-	-	-	31,700,188	3,545,000
3	70,817,728	-	-	-	-	70,817,728	11,340,082
4	59,346,851	-	730,159	-	-	60,077,010	112,041,297
5	34,212,046	-	17,280,342	-	-	51,492,388	62,969,573
6	-	-	1,642,193	-	-	1,642,193	185,964,413
7	-	-	3,646,411	-	-	3,646,411	33,267,994
8	-	-	-	-	-	-	-
9	-	-	-	-	-	-	-
10	-	-	-	-	-	-	-
Unclassified	-	65,621,764	-	462,355	-	66,084,119	49,271,187
Total	196,182,489	65,621,764	23,299,105	462,355	-	285,565,713	458,399,546

Unutilized facilities movement disclosure:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the Beginning of the year	375,860,365	48,633,570	33,267,994	637,617	-	458,399,546	387,219,416
New facilities during the year	9,644,498	5,166,342	332,688	8,632	-	15,152,160	80,311,410
Facilities paid	(111,982,394)	(5,164,839)	(10,506,161)	(66,295)	-	(127,719,689)	(44,185,226)
	273,522,469	48,635,073	23,094,521	579,954	-	345,832,017	423,345,600
Transferred to Stage One	17,511,802	407,648	(17,511,802)	(407,648)	-	-	-
Transferred to Stage Two	(19,732,920)	(261,573)	19,732,920	261,573	-	-	-
Transferred to Stage Three	(2,740)	(111,897)	(365,506)	(55,324)	535,467	-	-
The effect on the provision at the end of the year as a result of reclassification between the three stages during the year	(4,298,703)	375,933	815,498	77,098	(535,467)	(3,565,641)	(13,129,891)
Changes resulting from modification	(69,206,376)	16,576,580	(2,140,498)	6,702	-	(54,763,592)	48,186,934
Written off facilities	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	(1,611,043)	-	(326,028)	-	-	(1,937,071)	(3,097)
Total Balance at the End of the Year	196,182,489	65,621,764	23,299,105	462,355	-	285,565,713	458,399,546

Impairment provision movement disclosure:

Item	As of December 31, 2020						As of December 31, 2019
	Stage One		Stage Two		Stage Three	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Balance at the Beginning of the year	582,801	635,663	268,507	7,912	-	1,494,883	1,562,785
Impairment Loss of new balances during the year	7,392	36,129	3,836	106	-	47,463	416,194
Recoveries from impairment loss on investments due	(79,298)	(67,915)	(149,736)	(832)	-	(297,781)	(89,855)
	510,895	603,877	122,607	7,186	-	1,244,565	1,889,124
Transferred to Stage One	68,080	5,077	(68,080)	(5,077)	-	-	-
Transferred to Stage Two	(24,894)	(3,447)	24,894	3,447	-	-	-
Transferred to Stage Three	(20)	(1,630)	(6,180)	(242)	8,072	-	-
The effect on the provision at the end of the year as a result of reclassification between the three stages during the year	(63,970)	846	50,153	219	(8,072)	(20,824)	(419,538)
Changes resulting from modifications	(298,796)	(144,074)	(17,517)	84	-	(460,303)	25,309
Written off facilities	-	-	-	-	-	-	-
Adjustments due to changes in exchange rates	(685)	-	(1,711)	-	-	(2,396)	(12)
Total Balance at the End of the Year	190,610	460,649	104,166	5,617	-	761,042	1,494,883

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24. Paid-Up Capital

- The authorized capital of the Bank is JD 200 million as of December 31, 2020, and 2019.
- The authorized capital of the Bank is JD 200 million by year end, divided into 200 million shares at a par value of JD 1 each.

25. Reserves

- **Statutory Reserve**
The amount accumulated in this account is transferred at 10% from the annual net income before tax during the year and previous years according to the Banks Law and Companies Law. This reserve cannot be distributed to shareholders.
- **Voluntary Reserve**
The amounts accumulated in this account are transferred at 10% from the annual net income before taxes during the previous years. This reserve will be used for the purposes approved by the Board of Directors. Moreover, the General Assembly of Shareholders has the right to capitalize or distribute the whole reserve or part thereof as dividends.
- **General Banking Risks Reserve**
This item represents the general banking risks reserve in line with the instructions of the Central Bank of Jordan, The balance of the general bank risk reserve has been transferred to retained earnings as of January 1ST 2018 based on Central Bank of Jordan Circular No. 1359/1/10 dated January 25, 2018 and Central Bank Instructions No. 13/2018 dated June 6, 2018 and other regulatory authorities.
- **Special Reserve**
This reserve represents the periodic fluctuation reserve calculated according to the instructions of the Palestinian Monetary Authority concerning the Bank's branches operating in Palestine.

The restricted reserves are as follows:

Reserve	Amount	Nature of Restriction
	JD	
Legal reserve	99,190,875	Companies and Banks Laws
General banking risks reserve	2,804,326	Regulatory bodies requirements
Special reserve	5,849,743	Regulatory bodies requirements

26. Foreign Currency Translation Differences

This item represents the differences resulting from the translation of net investment in foreign subsidiary (Bank of Jordan – Syria) upon consolidating the financial statements.

The movement on this item during the year is as follows:

	2020	2019
	JD	JD
Balance at the Beginning of the Year	(12,268,120)	(12,256,254)
Changes in the translation of net investment in the subsidiary Company during the year*	(587,401)	(11,866)
Balance at the End of the Year	(12,855,521)	(12,268,120)

- * This item includes the Bank's net share of the structural position related to the investment in the capital of Bank of Jordan – Syria for the years 2020 and 2019.

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27. Fair Value Reserve

The details of the fair value reserve are as follows:

	2020	2019
	JD	JD
Balance at the Beginnings of the Year	24,954,157	26,668,016
Unrealized gains– Equity instruments	722,343	(2,945,694)
Unrealized gains- debt instruments	(532,176)	938,964
Expected credit loss provision – debt instruments	134,933	77,271
(Loss) of equity instruments at fair value through comprehensive income transferred to retained earnings as a result of the sale	(34,403,592)	-
Deferred Tax Liabilities	3,032,119	215,600
Balance at the End of the Year*	(6,092,218)	24,954,157

* The fair value reserve is presented net of deferred tax in amount of JD 48,946.

28. Retained Earnings

The details of this item are as follows:

	2020	2019
	JD	JD
Balance at the Beginning of the Year	99,400,640	101,289,732
Dividends distributed to shareholders	-	(36,000,000)
Profit for the year	35,794,598	40,163,256
Transferred (to) from reserves	(5,914,021)	(6,057,292)
Profit transferred as a result for sale of financial assets through comprehensive income*	33,712,044	-
Foreign currency translation differences	2,821,474	4,944
Balance at the End of the Year	165,814,735	99,400,640

- Retained earnings include an amount of JD 21,808,399 restricted against deferred tax assets as of December 31, 2020 (JD 22,804,298 as of December 31, 2019).
- Retained earnings include an amount of JD 439,810 as of December 31, 2020 which represents the effect of early adoption of IFRS (9). These restricted amounts cannot be utilized unless realized as instructed by Jordan Securities Exchange Commission. Also retained earnings include an amount of JD 813,437 as of December 31, 2020 that cannot be utilized by distribution or any purpose unless there is a formal approval from Central Bank of Jordan resulting from the application of Central Bank of Jordan circular No. 10/1/1359 dated January 25, 2018.

* Presented net of Income tax.

29. Declared Dividends

The Board of Directors recommended the distribution of 12% of capital as cash dividends to it's shareholders related to the year 2020 in its meeting held during the year 2021 equivalent to JD 24 Million which remain subject to the approval of the General Assembly.

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30. Interest Income

The details of this item are as follows:

	2020	2019
	JD	JD
Direct Credit Facilities at amortized cost:		
Individual (retail customers):	45,729,532	48,474,467
Overdraft accounts	1,335,160	1,650,601
Loans and discounted bills	39,983,762	42,549,301
Credit cards	4,410,610	4,274,565
Real estate loans	16,662,155	18,961,088
Corporate Entities:	44,053,951	55,954,995
Large corporate customers:	27,426,194	36,370,792
Overdraft accounts	5,091,169	5,372,250
Loans and discounted bills	22,335,025	30,998,542
SMEs:	16,627,757	19,584,203
Overdraft accounts	3,688,834	4,131,069
Loans and discounted bills	12,938,923	15,453,134
Government and Public Sector	7,667,306	8,715,135
Other items:		
Balances with central banks	2,446,563	4,108,507
Balances and deposits with banks and financial institutions	6,591,623	13,570,149
Financial assets at amortized cost	12,282,740	10,030,613
Financial assets at fair value through comprehensive income	1,254,044	-
Total	136,687,914	159,814,954

31. Interest Expense

The details of this item are as follows:

	2020	2019
	JD	JD
Banks and financial institution deposits	2,606,147	6,173,919
Customers' deposits:		
Current and demand deposits	11,452	9,498
Saving accounts	2,188,283	4,189,378
Time and notice deposits	15,390,904	20,476,569
Certificates of deposit	3,166,341	7,049,635
Borrowed funds	247,236	106,111
Cash margins	1,728,108	1,728,632
Deposits insurance fees	2,597,671	2,966,421
Lease obligations interest	843,382	747,668
	28,779,524	43,447,831

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32. Net – Commissions Income

The details of this item are as follows:

	2020	2019
	JD	JD
Commission's Income:		
Direct credit facilities commissions	4,263,344	5,263,633
Indirect credit facilities commissions	2,810,037	3,262,080
Other commissions	13,888,986	15,809,462
Total	20,962,367	24,335,175
Less: Commissions Expense	1,115,155	591,990
Net Commissions Income	19,847,212	23,743,185

33. Foreign Currencies Income

The details of this item are as follows:

	2020	2019
	JD	JD
From trading / dealing	112,160	(12,610)
From revaluation	2,530,549	3,246,156
	2,642,709	3,233,546

34. Gain (Loss) from Financial Assets at Fair Value Through Profit or Loss

The details of this item are as follows:

Year 2020	Realized Gain	Unrealized Gain	Shares Dividends	Total
	JD	JD	JD	JD
Local shares	63,580	(11,654)	4,296	56,222
Right to receive financial assets at fair value (Note 10)	-	15,000,000	-	15,000,000
	63,580	14,988,346	4,296	15,056,222
Year 2019	Realized Gain	Unrealized (Losses)	Shares Dividends	Total
	JD	JD	JD	JD
Local shares	518	(22,192)	6,444	(15,230)
	518	(22,192)	6,444	(15,230)

35. Other Income

The details of this item are as follows:

	2020	2019
	JD	JD
Revenues recovered from prior years	626,233	409,696
Gain from the sale of assets foreclosed by the Bank	338,603	673,459
Revenue from telephone, post, and swift	572,822	593,325
Rents received from the Bank's real estate	181,851	256,909
Gains (Losses) from the sale of property and equipment	717,916	(6,692)
Interest in suspense reversed to income	504,410	870,931
Financial assets foreclosed by the bank revaluation loss	-	(326,702)
Other revenues	923,440	2,866,051
	3,865,275	5,336,976

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36. Employees Expenses

The details of this item are as follows:

	2020	2019
	JD	JD
Salaries, bonuses, and employees' benefits	25,436,637	27,095,023
Bank's contribution to social security	2,089,018	2,254,086
Bank's contribution to provident fund	1,661,669	1,651,959
Medical expenses	1,117,072	1,327,592
Staff training expenses	246,455	365,630
Transportation and travel expenses	359,825	732,575
Life insurance	69,632	70,803
	30,980,308	33,497,668

37. Other Expenses

The details of this item are as follows:

	2020	2019
	JD	JD
Rent	949,703	1,201,201
Printing and stationery	803,214	865,873
Telephone, post and swift	2,136,325	1,925,033
Maintenance, repairs, and cleaning	5,762,135	4,392,534
Fees, taxes, and licences	3,569,617	3,842,973
Advertisements and subscriptions	6,584,749	6,672,140
Insurance expenses	3,402,643	2,549,649
Electricity and heating	608,593	713,212
Donations	1,602,697	681,566
Hospitality	198,647	442,381
Professional, consultancy and legal fees	1,918,133	1,749,460
Board of Directors members remunerations	55,000	55,000
Miscellaneous	1,289,932	1,401,581
	28,881,388	26,492,603

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38. Financial Assets Expected Credit Losses Expenses

The details on this item are as follows:

	For the year ended December 31,	
	2020	2019
	JD	JD
Central banks balances	(32,537)	62,601
Balances with banks and financial institutions	2,687	(674)
Deposits with banks and financial institutions	(87,116)	108,551
Financial assets at fair value through comprehensive income – debt securities	134,933	77,271
Direct credit facilities at amortized cost	32,733,710	16,174,929
Financial assets at amortized cost	501,239	(401,717)
Off balance sheet items	(1,384,003)	2,608,395
	31,868,913	18,629,356

39. Earnings Per Share from Profit for the Year

The details of this item are as follows:

	2020	2019
	JD	JD
Profit for the year (Bank's shareholders)	35,794,598	40,163,256
Weighted average number of shares	200,000,000	200,000,000
Net income for the year/share (Bank's shareholders)		
Basic	0,179	0,201
Diluted	0,179	0,201

40. Cash and Cash Equivalents

The details of this item are as follows:

	December 31,	
	2020	2019
	JD	JD
Cash and balances with Central Banks maturing within 3 months	338,993,477	374,017,791
<u>Add:</u> Balances with banks and other financial institutions maturing within 3 months	190,726,236	188,326,285
<u>Less:</u> Banks and financial institutions' deposits maturing within 3 months	(19,824,487)	(20,306,711)
Restricted balances	(96,977,030)	(107,594,399)
	412,918,196	434,442,966

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41. Financial Derivatives

The details of financial derivatives at year-end are as follows:

			Nominal Value Maturities				
			Total				Total
				Positive Fair Value	Negative Fair Value	Nominal Value	
<u>2020</u>			JD	JD	JD	JD	JD
Foreign currencies forward contracts (purchase)			58,931	(297,185)		16,057,213	16,057,213
Total			58,931	(297,185)		16,057,213	16,057,213
						15,056,023	1,001,190
						15,056,023	1,001,190
							16,057,213

			Nominal Value Maturities				
			Total				Total
				Positive Fair Value	Negative Fair Value	Nominal Value	
<u>2019</u>			JD	JD	JD	JD	JD
Foreign currencies forward contracts (purchase)			41,020	(2,759)		5,919,885	5,919,585
Total			41,020	(2,759)		5,919,885	5,919,585
						2,812,250	3,107,335
						2,812,250	3,107,335
							5,919,585

- Nominal value indicates the value of transactions at year-end and does not relate to market risk or credit risk.

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42. Related parties Transactions

Within its normal activities, the Bank entered into transactions with its major shareholders, members of the Board of Directors, executive management and the associate Company at the commercial rates of interest and commission. Moreover, all loans and advances with related parties are performing, and no provision for probable credit losses has been taken thereon.

The following are summaries of balances and transactions with related parties:

	Related party					Total	
	Subsidiaries*	Board of Directors Members	Executives Management	Staff Provident Fund	Other Parties	December 31,	
						2020	2019
<u>Consolidated Statement of Financial Position Items:</u>	JD	JD	JD	JD	JD	JD	JD
<u>Assets:</u>							
Investments	45,415,294	-	-	-	-	45,415,294	45,415,294
Credit Facilities	-	1,384,103	1,493,565	-	1,852,744	4,730,412	45,864,185
Current accounts and Deposits	576,234	-	-	-	-	576,234	799,195
Cash Margins	3,982,000	-	-	-	-	3,982,000	3,982,000
<u>Liabilities:</u>							
Customer Deposits and Margins	14,072,994	1,195,943	3,890,185	137,608	36,021,101	55,317,831	143,604,775
Bank Deposits	8,659,272	-	-	-	-	8,659,272	8,799,342
Borrowed funds	3,561,616	-	-	-	-	3,561,616	3,679,102
<u>Off-consolidated balance sheet items</u>							
Letters of guarantee	726,000	300	-	-	5,094,136	5,820,436	8,542,344
Acceptances and credits	-	-	-	-	2,302,281	2,302,281	3,391,097
						Total	
						for the year ended December 31,	
						2020	2019
<u>Consolidated Statement of Profit or Loss Items:</u>						JD	JD
Credit interest and commission	11,732	102,192	58,760	216	277,471	450,371	3,609,254
Debit interest and commission	786,468	19,109	74,913	36,280	2,432,359	3,349,129	6,515,201

Interest rates:

- Credit interest rates against facilities in JOD range from 1.5% (minimum price represent interest rate against cash margin amounted to 100%) to 9.25%.
- No credit interest in foreign currency.
- Debit interest rates for JOD range from 0.0025% to 5.75%.
- Debit interest rates for foreign currency range from 0.06% to 1.06%.

* Balances and transactions with subsidiary companies are excluded from the consolidated financial statements, but presented for clarification purposes only.

- Investment in subsidiary - Syria is shown at cost, noting that the bank has hedged against the impairment of this investment in its records.

- Related parties number that have been granted facilities is 43 customers as of Dec 31, 2020.

Bank's Executive Management Salaries and Remunerations Summary is as follows

	2020	2019
	JD	JD
Salaries and executive benefits	2,587,570	2,395,460
Transportation and board secretary	36,032	27,000
Board of directors membership, transportation and bonuses	595,031	665,421
Total	3,218,633	3,087,881

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43. Risk Management

First: Qualitative Disclosures:

The Bank manages banking risks through identifying the risks that it might be exposed to and methods of challenging and mitigating them. This is achieved through implementing a group of restructuring projects using best standards and banking acts that aim at separating risk management activities from those related to development of business and operations (execution).

- * In this context, the Bank has formed a Risk Management Committee, derived from the Board of Directors to ensure the presence of an effective internal monitoring function in accordance with the policies and scope of work set for it by the Board of Directors.
- * Risk management assumes the responsibility of managing the various types of risks through:
 - Preparing policies and getting them approved by the Board of Directors.
 - Analysing the risk types (credit, market, liquidity, operations information security).
 - Developing measurement and control methodologies for each risk type.
 - Providing the Board of Directors and executive management with reports and information about quantitative and qualitative measurements of the Bank risks.
- * The Bank has established several systems to control and measure risks like capital adequacy, liquidity risk and ratios (LCR, NSFR) operating risks and events and market risk.

❖ Credit Risks

Credit risks arise from the probable inability and/or lack of desire of the borrower or third party to fulfil its obligations in a timely manner. These risks include on-consolidated financial statements items such as loans and bonds, and off-consolidated financial statements items such as guarantees and/or documentary credits causing financial losses to the Bank.

In this regard, the Bank reinforces institutional frameworks that govern the management of credit through the following:

1. Setting up independent specialized departments for the credit management as follows:
 - Companies Credit Risk Department (for the management of companies' credit risks).
 - Small and Medium Size Enterprises (SMEs) Risk Management Department (for management of SMEs credit risks).
 - Individuals Credit Risk Department (for management of individual's credit portfolios risks).
 - Credit Portfolios Risk Management Department: the department focuses on maintaining the quality of credit granted to the Bank's clients (Corporate, SME & Individual). Studying the Key Risk Indicators (KRI) and Key Performance Indicators (KPI) through preparing studies and reports covering the performance of economic sectors and industries and comparing it with the performance of the Bank's credit portfolios and associated provisions. Utilizing the aforementioned reports to establish proper recommendations which in turn provide guidance for the business development units to target promising economic sectors/industries or to avert expansion in the deteriorating ones.

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- In addition to the above, the department of Credit Portfolios Risk Management conducts periodical studies and reports to shed light on the below aspects:
 - The concentration of credit portfolio across economic activity levels.
 - The concentration of credit portfolio across product levels.
 - Reports covering the Bank's default ratios and coverage ratios compared to the banking sector.
 - Credit portfolios performance reports, conducted on segment basis (Corporate, SME, Government and Individuals) compared to the banking sector in terms of growth and profitability rates.
 - The preparation for the implementation of IFRS (9) through conducting scenarios and reports required to comply with the IFRS (9) implementation by the beginning of 2018.
 - Applying a risk rating system through which the clients will be classified under ten stages (ratings) and according to the below factors:
 - Obligor Risk Rating (economic sector, management, financial standing, experience, etc).
 - Facility Risk Rating (risk weight will be assigned according to the type and nature of the facility).
 - Collateral Rating: (risk weight will be assigned according to the type and nature of the collateral), which will directly impact the Recovery Ratio, thus the calculation of Loss Given Default LGD.
- 2. Separating the Business Development Department from Credit Risk Departments.
- 3. Implementing a set of approved policies and procedures that outline principles for defining, measuring, and managing the type of risk.
- 4. Determining credit concentrations at the credit type level, economic sector, geographical distribution, and credit portfolios, etc. Credit risks are managed by departments according to their specialization.
- 5. Implementing an authorization and relationship management system:
Bank of Jordan adopts an authorization system that includes authority granting, delegation, monitoring and relationship management of the various credit activities.
- 6. Determining credit risk mitigation methods:
Bank of Jordan adopts various methods to mitigate credit risks such as the following:
 - Providing the proper credit structure that matches its purpose and repayment period.
 - Ensuring the completion of all control aspects relating to the utilization of credit and the sources of its payment.
 - Obtaining proper guarantees to hedge against any risks in this regard.
 - Analysing and evaluating credit transactions by credit risk departments.
 - Periodically evaluating guarantees according to the nature, type, and degree of risks to reinforce guarantees and ensure their adequacy constantly.
 - Setting up specialized committees for approving credit.
- 7. Controlling credit execution by the credit control department in addition to a unit concerned with documentation, completion of legal audit, and execution.
- 8. Applying credit management mechanisms (CREMS and E-loan).
- 9. Setting up a specialized department to follow up on the collection of dues and non-performing debts.
- 10. Setting up a committee for risk management at the Board of Directors level to review policies, credit strategies, investments and risks.

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11. Determining the duties of the various credit risk departments concerning the mechanism and periodicity of controls and issuance/submission of reports to the Board of Directors and Executive Management.
12. Analysing economic fluctuations and changes in the structure and quality of credit portfolios.
13. Preparation and implementation of Stress Testing procedures.
14. Control Reports:
The credit risks departments, each according to its specialization, control and evaluate all credit operations through a set of control procedures:
 - Daily control:
Monitoring credit violations, un-renewed due credit ceilings, due accounts, and others.
 - Controlling the quality and distribution of the credit portfolio.
 - Rating credit risks, economic sector, credit type, guarantees, concentration, credit asset quality trends, and others.
 - Monitoring credit exposure at the customer level (Total Exposure), geographic area, credit type, economic sector, maturity date, guarantee type, and others.

These reports are submitted monthly to the risk management committee at the Board of Directors level. Timely reports on daily operations are submitted to the General Manager.

❖ **Operational Risk**

Operational risks arise from the inefficiency or failure of internal operations, employees, or systems or may stem from external events including legal risks. The Operational Risk Unit was established in 2003 under the Risk Management Department to manage the Operational Risks in the bank where qualified staff were appointed and automated systems were supplied since that date to empower the unit to perform its duties effectively.

The Bank manages operational risks through the following process:

1. Setting the operational risks policy, approving it by the Board of Directors, and implementing it across the bank and its affiliates. This includes the standards for defining and measuring risks in addition to the Risk Appetite accepted for these risks.
2. Implementing an operational risk management system (CAREWeb).
3. Creating risk profiles for all Bank entities which include all operational risks that may affect the entity, the related controls to mitigate them and the frequency of their testing to ensure effective and continuous implementation. Reports on risk profiles are submitted to the Risk Committee on the Board level for approval.
4. Internal Audit Department evaluates the validity of monthly self-assessment tests for the Bank's various units, classifies these units according to the approved classification standards and incorporates them into the internal audit reports it submits to the Audit Committee on a timely basis. The Operational Risk Unit incorporates self-assessment results in comparison with internal audit results for all of the Bank's entities and submits them to the Audit Committee on a quarterly basis.
5. Continuous evaluation of the Risk Profiles:
In this regard, a self-assessment tool (Control & Risk Self-Assessment) has been applied to manage operational risks through continuous evaluation of risks to identify new risks, ensure the efficiency of control procedures to mitigate these risks, and update the risk profiles on a timely basis to reflect the actual internal control environment.

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6. Setting up a database for operational incidents, analysing them and submitting reports on the concentration and type of these incidents to the Risk Committee/Board of Directors.
7. Applying rating standards and evaluating the Bank's entities according to international classification standards for internal control environment.
8. Setting up and determining key risk indicators (KRIs) at the Bank's level and provides the related departments within the Bank with the results of these indicators to be monitored as well as applying rating standards and the correction procedures to avoid the risk before its occurrence.
9. Preparation and implementation of Stress Testing procedures specialized for operation risks.
10. Providing the Risk committee on the Board of Directors level with periodic reports (monthly, quarterly) that reflect the actual internal control environment for the various units in the Bank.
11. Evaluating the policies and procedures in the Bank to identify any control gaps in these processes and arrange with concerned entities to rectify these gaps.
12. Conducting trainings and awareness sessions for the Bank's employees on Operational Risk Management to enhance the internal control environment at the Bank.
13. The entity's risk profile is updated in coordination with the Internal Audit Department to identify the risks to which the entity may be exposed and adversely affect the achievement of the objectives and strategy of the entity and its profits. Any amendments to the entity's risk profile shall be presented to the Risk Management Committee to be approved. The Internal Audit Department annually evaluates the entity's control procedures and presents the results of the examinations to the Risk Management Committee.
14. The Operational Risk profile is updated at the entity level for AML Risk in coordination with the compliance department at the bank level for identifying AML and CTF risks and controls that mitigate them. Any amendments to the entity's AML risk profile shall be presented to the risk management committee to be approved by them. The Internal Audit Department annually evaluates the entity's control procedures and presents the results of the examinations to the and the Risk Management Committee.

Liquidity and Market Risk

▪ **Liquidity Risk**

Liquidity risk represents the Bank's inability to make the necessary funding available to meet its obligations on their maturity dates or to finance its activities without incurring high costs or losses. Moreover, liquidity risks are divided into two types:

- **Funding Liquidity Risk**
This risk represents the Bank's inability to change assets into cash - such as the collection of receivables - or to obtain funding to meet its obligations.
- **Market Liquidity Risk**
This risk represents the Bank's inability to sell the asset in the market or selling the asset at a huge financial loss due to weak liquidity or demand in the market and includes the following:

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Market Risk

- Market risks: are the risks of exposure of the positions on and off the Bank's Consolidated Statement of Financial Position to losses as a result of price fluctuations in the market. This includes the risks arising from the volatility of interest rates and stock prices of investment portfolios, both for the purpose of trading or exchange and include the following:

- Interest rate risks.
- Currency exchange rate risks (dealing with foreign currency).
- Fluctuation in shares prices risks.
- Goods risks.

Market risks arise from:

- 1- Changes that may occur in the political and economic conditions in markets.
- 2- Fluctuations in interest rates.
- 3- Fluctuations in the prices of financial instruments held for future buying and selling.
- 4- Gaps in maturities of assets and liabilities and interest rate re-pricing.
- 5- Holding of uncovered positions.

- The substantial tools used to measure and manage markets risks are as follows:

- 1- Basis Point Value
- 2- Value at Risk
- 3- Stress Testing

The Bank manages the market and liquidity risk through:

- A set of policies and procedures approved by the Board of Directors that define the principles for defining, measuring, monitoring, monitoring and managing market risks and liquidity risks.
- Asset and liability management system to adjust and measure liquidity risk and interest rates.
- Setting up a liquidity crisis management plan that includes the following:
 - Specialized procedures for the management of liquidity risk.
 - Specialized committee to manage liquidity risk.
 - A liquidity contingency plan.
- Developing measurement, management, and monitoring liquidity and market risk tools through:
 - Preparing liquidity risk reports according to the maturity scale.
 - Monitoring ceilings and quality of the investment portfolio.
 - Identifying sources of funds and classifying/analysing them according to their nature.
 - Monitor the application of liquidity coverage ratio (LCR) and compliance with the minimum ratio.
- Controlling legal liquidity and daily cash liquidity. This means keeping an adequate amount of liquid assets (cash and cash equivalents) to meet obligations.
- Matching maturities of assets and liabilities, taking into consideration all internal and external cash flows.
- Performing stress testing.
- The preparation of a periodic analysis about the developments in local and international markets.

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- Monitoring investment tools and analyzing the range of conformity with the issued investment limits in the investment policy and the allowed losses limits.
- Analysing ceilings and limitations of the investments and providing a recommendation to adjust it according to improvements and circumstances of international and local markets, and diversifying investment with what achieves best returns and less risks.
- Analysing the investment concentrations on the level of each tool.
- Reviewing and assessing the portfolio's assets and liabilities.
- Analysing credit rating for international and local banks according to the financial situation and how much it is effected by the economic crises and the spread of its range globally.
- Monitor interest trends on the volume of deposits, maturity date and its suspended range.
- The preparation of reports about the exceeding limit in investments tools.
- Monitoring the changes on interest prices in international and local markets.
- Monitoring the sensitivity of investment tools for changes in interest prices on each investment tool.
- Monitoring the pricing process for borrowing and lending/investments ceiling.
- Monitoring the concentration on markets/tool and geographical distribution.
- Submitting periodic reports to the Investment Committee and Risk Management Committee/Board of Directors.

❖ **Information Security Risk**

Defined as any potential threat that may lead to a failure in confidentiality, availability, and integration of the Bank's information. Information security unit has been established to protect the Bank's information, users and assets by applying high level policies and procedures through specific definitions of mandatory baseline controls.

Bank of Jordan adopts the following principles to manage information security risks:

1. Review Information Security Policies and update the policies to be in line with international standards.
2. Comply with PCI-DSS Requirements.
3. Monitor all systems, servers, and network components on a regular basis by using special tools to counter any threat.
4. Review privileges based on job classification and function and restricted to least privileges necessary to perform job responsibilities.
5. Identify threats and vulnerabilities and identify appropriate controls to mitigate any new risks.
6. Review and update Business Contingency Plan periodically and periodically perform the necessary tests to check the effectiveness of the plan as well as the Disaster Recovery Plan.
7. Review and evaluate the physical security controls on a regular basis.
8. Coordinate or conduct security orientation and security awareness programs.
9. Reporting information security/Communication Progress and related cases to upper management.
10. Complying with SWIFT __ CSR requirements.
11. Preparation of IT management governance guide and related technology and to be published on the Bank's website.
12. Applying IT management governance and related technology COBIT 2019.

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❖ **Compliance Risks**

These represent the risks that arise from the probable failure of the Bank to comply with (violate/transgress) the prevailing laws, regulations, instructions, banking laws, and code of ethics issued by the international and local regulatory bodies, including the Bank's internal policies.

The Bank has set up a compliance department, staffed with qualified and trained personnel, equipped with automatic systems, and assigned with the task of managing this type of risk according to the following criteria:

- Risk of non-compliance with regulations, laws and regulations:
 - Preparing, developing and reviewing the compliance policy at Bank of Jordan on group level periodically (at least one time/year), approving it by the Board of Directors, and enforcing it. This policy includes the principles for defining, measuring, and controlling risks.
 - Applying an automatic system for managing compliance risks.
 - Evaluating and adopting all work policies and procedures and ensuring their compliance with laws, regulations, and instructions governing the Bank's work.
 - Preparing and applying compliance matrices, which include limiting the violation of laws and regulations and ensuring compliance with them periodically according to the nature and type of the matrix.
 - Monitoring the implementation of the code of professional conduct.
 - Preparing and monitoring implementation of a conflict of interest's management mechanism.
 - Qualifying and training all Bank employees with regard to compliance management.
 - Providing the Board of Directors and Executive Management with periodic reports that include violations and non-compliance at the Bank's unit level.
Submit periodic report on the results of its work and monitors its compliance to the compliance Committee/Board of Directors and the Risk Committee.
- Risks of money laundering and terrorist financing:

As for Anti-Money Laundering activities, an autonomous unit within the Compliance Department has been set up with appropriate and qualified capabilities and systems. The Bank manages the unit of Anti-Money Laundering and Terrorism Finance as follows:

 - Preparing the policy of combating money laundering and terrorism financing and approving it by the Board of Directors in accordance with the Law No. 46/2007 to combat money laundering and terrorist financing, and the instructions issued pursuant to it and to monitor its application on the ground and review it permanently.
 - The implementation of an automated system to check daily customer's transactions.
 - Rating of customers in accordance to their risk grade.
 - Automated and periodic verification of the bank's customers not being included in the lists of persons prohibited from dealing with them internationally.
 - Carry out enhanced due diligence regarding transactions with high-risk clients.
 - Awareness and education for all bank employees on issues related to dealing with money laundering and terrorist financing.
 - Identify and evaluate the risks of money laundering and terrorist financing that may arise in connection with the development of products within new business lines, and those that may arise from the use of new technologies within new business lines or under development with respect to both new and existing products, and take appropriate measures to manage and reduce those risks.

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- Risks of FATCA Non-compliance and dealing with fraud cases:
The Financial and Tax Verification Unit was established / within the umbrella of the Compliance Department, which includes both the Financial Verification Department which aims to combat and address cases of suspicion, fraud and forgery, and the Tax Verification Section that meets the tax compliance requirements of the FATCA law and this unit follows global best practices to prevent any risks related to its business this unit was provided with qualified human resources and requirements for managing the compliance process which was prepared according to the following:
 - Establish the organizational structure of the unit and determine the responsibility of each employee in it.
 - The preparation and adoption of anti-fraud policy, corruption, and periodic review of this policy.
 - Prepare and approve a program to comply with FATCA requirements and a policy to deal with the FATCA law to be reviewed and updated on periodic basis, as needed.
 - Take measures to reflect all FFI Agreement requirements where required (amend procedures, business models, etc.)
 - Contracting with a specialized company to implement a system to manage FATCA requirements.
 - To qualify and continuously train all bank employees in a manner that meets the requirements of the unit in relation to dealing with the FATCA law and the requirements of the financial verification department.
- The compliance committee/Board of Directors is responsible for overseeing cases of fraud and suspicion by following up on the periodic reports submitted to the committee.

The unit submits a periodic report on compliance with the FATCA requirements to the compliance committee and Risk committee / Board of Directors.

- The Bank manages and handles customer complaints according to the following:
Based on the instructions of dealing with customers with the fairness and transparency of No. 56/2012 issued by the Central Bank of Jordan on 31/10/2012, a unit was established to manage and handle customer complaints and provide them with qualified human cadres and automated systems and administratively follow the Compliance Department. The unit complies to the following basis:
 - Prepare a mechanism for the management and handling of customer complaints and their adoption as required.
 - Preparation of the policy of dealing with customers fairly and transparently and duly adopted.
 - Preparing the policy of dealing with customer complaints and approving them according to the rules according to the internal procedures instructions to deal with the complaints of customers of financial and banking services providers No. 1/2017 dated 28/8/2017 issued by the Central Bank of Jordan.
- Providing different communication channels to receive customer complaints.

IFRS (9) implementation related disclosures

First: Qualitative Disclosures

On July 24th, 2014, the International Accounting Standards Board issued the final version of IFRS 9 related to Financial Instruments and Provisions, which will replace IAS 39 and will be mandatory effective from 1 January 2018. The standard includes the below:

- Classification and measurement of financial instruments.
- Determination of expected credit loss allowance.
- Hedge accounting.

The standard came in response to the lessons learned from the global financial crisis, since one of the reasons for the crisis was the delay in recognition of debt losses whereas Losses are recognized when realized. The new standard requires establishing provisions for credit facilities based on the expectations of borrower default or inability to meet financial commitments.

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This standard introduced radical amendments to the methods used to calculate bank provisions as the current concept of assigning provisions is based on losses resulted from non-performing loans while the new standard works in proactive basis by assigning provision against current performing credit facilities assuming the occurrence of future default for such credit facilities. Based on the expectations of the future of the working debt Proactive as expected credit loss provision.

Bank of Jordan carried out IFRS 9 implementation works in cooperation with Moody's where the historical data of Bank of Jordan Groups were used to measure the expected credit losses weighted by the impact of economic scenarios.

The Central Bank of Jordan instructions as well as the Bank's business Model, risk departments (risk framework) and supervisory departments were all taken into consideration when forming Bank of Jordan IFRS (9) methodology. The Bank's management ensured that the methodology emulate the Bank's business model and apply the best practices, quantitative methods and statistical models to produce the components of the expected credit loss formula in:

Expected Credit Loss = Probability of Default x Exposure at Default x Loss Given Default

IFRS (9) Scope of Implementation:

Bank of Jordan IFRS (9) methodology catered for applying the standard on group level (foreign branches) and its subsidiaries and in line with the host country laws and regulations. The model of Expected Credit Loss calculation covers the following:

- Loans and credit facilities (direct and indirect).
- Debt instruments carried at amortized cost.
- Financial guarantees (as per the standards requirements).
- Credit claims on banks and financial institutions (excluding current accounts used to cover the bank operations such as remittances, Letters of Guarantee and Letters of Credit) which falls within a short period of time (days).

The following are the main information and definitions used by the Bank to implement this standard:

- Definition of Default:

The occurrence of 90 days or more past due where such event indicates the obligor inability to meet the contractual obligations in full with the Bank.

- Definition of Probability of Default PD:

Probability of Default represent the risk of the customer's inability to meet its obligations toward the bank.

- Determination of PD for Corporate and SME Portfolios: through mapping the obligors ratings generated by the internal risk rating system with it's equivalent Probability of Default at this level of risk, taking into account that each risk rate reflects a certain level of risk and weighted by the portfolios historical default events (Corporates and SMEs).
- Determination of PD for Retail Portfolio: these PDs were established based on the historical product default data (collective level) for each product, where the Observed Default Rate is calculated by applying a statistical model (Autoregressive Model) for evaluating the default rate for each product.

- Definition of Exposure at Default EAD: represent the borrower outstanding indebtedness toward the bank when default takes place.

The calculation of exposure at default were carried out in line with the historical utilization for the credit facilities and according to its nature (direct, indirect, revolving and/or amortizing) thus the basis for calculating the exposure at default was set based on the facility nature and age.

- Loss Given Default LGD: represent the bank loss resulted from non-performing credit loss impairment, in other terms (1- Recovery Ratio).

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- At the level of corporate and SME portfolios: The Bank determine LGDs for credit instruments under Corporate and SME portfolios through using Moody's RiskCalc the LGD model, the model depends on the availability of several input such as obligor PD, business sector in addition to credit facility nature (revolving/amortizing) and takes into consideration the availability of tangible collaterals (secured or unsecured) and the collateral type and value. In addition to the above, the risk calculation LGD model avails LGD results according to credit maturity and its stage (12 months LGDs and the lifetime LGDs) accompanied with recovery ratios for each credit instrument.
- At the level of the collective portfolio: the rate of loss was determined at the product level based on industry- standards and observed magnitudes in the region, in addition to business input from the Bank of Jordan.
- Zero LGDs was assigned for 100% cash collateralized facilities (dominated in the same currency) and for facilities availed for the Government of Jordan and/or backed by the Government of Jordan (regardless of credit facilities currency).
- **Calculating the Expected Credit Loss ECL for Time Deposits Held with Other Banks:**
- Using the Banks Risk Calculation model, the probability of default and default due to default has been reached. Through Banks Risk Calculation, the called Expected Default Frequency EDF is produced, which is equivalent to the probability of default for the banks with which deposits are held. The risk of default in the inputs of the Risk Calculation LGD model Loss due to default and then the balance is calculated at default on the assumption of the entire deposit value without any modification to the possibility of default as the deposits can be subject to the calculation of the possibility of default for a period of time adjustment.
- **Calculating the Expected Credit Loss ECL for Bonds:**
- The largest share of the bond portfolio is bonds guaranteed by the Government of Jordan and are not subject to the expected credit loss.
- The PDs calculated by using Banks Risk Calculation model to cater for banks bonds while PDs for corporate bonds generated by mapping the Internal Risk Rate for the subject companies with the equivalent PDs. LGDs determination by using the Risk Calculation LGD model (same as other assets subject to ECL). Bond value at reporting date represent EAD. Once the ECL formula components defined, the Bank executes the calculations to define the ECL for bonds.
- **Internal Credit Risk Rating:**
- Bank of Jordan applies an internal risk rating system to classify the risks of corporate and small and medium-sized companies (SMEs) on a scale of 1-10, so each degree reflects the risk of default, thus identifying the possibility of the customer's failure through its risk rating.
- The customer risk rating process includes the study and analysis of the customer's quantitative data so that the financial performance of the client is evaluated, the financial performance of the client, the business activity and its relationship with the Bank as well as industry risks.

The risk rating table consists of 10 grades, each of which internally reflects the degree of risk associated with the customer. The higher the level of the customer's risk, the greater the risk of default. Consequently, more control is imposed on the client's account and more stringent procedures are followed. The grades from 1 to 6 generally reflect relatively acceptable risks (hence credit is included in the first stage), Grade 7 reflects a significant increase in the degree of risk to the client (therefore included in the second stage/watchlist), finally grades 8-10 reflects the customer's entry in the default case, accordingly to be classified within stage as a non-performing classification.

The table below shows the internal credit risk rating against customer risks and the probability of default corresponding to each rating:

<u>Internal credit Risk Rating</u>	<u>Credit Stage</u>	<u>Propability of Default</u>
1-6	Stage One – performing	From %0,008 to %4,2
7	Stage Two - watchlist	From %6,5 to %15
8-10	Stage Three – Non performing	%100

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Calculating Obligors Risk Rating and the Expected Credit Loss on Collective Basis:

- Retail portfolio: Based on the historical product default data (collective level) for each product, where the Observed Default Rate calculated by applying a statistical model (Autoregressive Model) for evaluating the default rate for each product. Retail products categorized in 4 groups: housing loans, personal loans, auto loans and revolving loans including credit cards knowing that these products share the same characteristics in terms of: credit risk, collateral type, interest rate and maturity.

Calculating Obligors Risk Rating and the Expected Credit Loss on Individual Basis:

- At the level of the portfolio of corporates and SMEs: By determining the classification of the client by the business segment (Business Segment), whether companies or small and medium enterprises and then study the historical default rate of the portfolio Historical Default Data (for the previous five years) and therefore give the customer degree of risk commensurate The Segment Level Risk Rating is the historical default rate of the portfolio.
- After determining the probability of default for the client at the portfolio level, the expected credit loss for the customer is calculated on an individual basis, depending on the nature of the facilities granted to the customer/age of credit and guarantees (as applicable to all SME customers).

IFRS (9) Implementation Governance:

- Bank of Jordan IFRS (9) methodology covers the Governance procedures followed in applying the IFRS (9) which summarize the roles and responsibilities for all parties involved in implementation works in addition to data checking mechanisms applied in checking the data used in IFRS (9) implementation.
- Governance procedures covers audit role and the validation of expected credit loss adequacy allocated by the Bank. In addition to the above Audit is also responsible for conducting periodic review to ensure data accuracy used in applying the IFRS9 in order to meet the regulator requirements. Furthermore, Audit are in charge of monitoring involved units and evaluate the IFRS 9 implementation by generating periodic reports to the board who in turn approve the results and role responsible for applying effective monitoring through defining committees and unit roles in the Bank to unit roles in the Bank to provide the proper infrastructure and ensure work integration between these units ensure work integration between these units.

Changes in Credit Risk and Determinants Followed by the Bank's in Calculation of Expected Credit Loss:

Adopting the Internal Credit Rating System adopted by the Bank of Jordan in addition to the decisions of the Credit Committee. For the purpose of determining a significant change in the classification of a customer's risk rating, the rating of the customer five years ago is compared with their current rating or (due appearance) for 30 days or more, which requires the transfer of the customer from Stage 1 to Stage 2 while a decline in customer rating (two notches) indicates a substantial change in the credit type.

For the purpose of transfer of credit claims between the stages, the following controls have been set:

- 1- Adoption of a standard (30-day due period) since the inception of the application as an indication of an increase in credit risk.
- 2- If there is a maturity of more than 30 days and up to 59 days at the account level, all the facilities granted to the customer are classified as Stage 2.
- 3- Client classified under watchlist, all it's products granted shall remain within Stage 2 until the customer is obliged to pay (3) monthly instalments, two quarterly instalments or one semi-annual premium. In the case of a customer's commitment and the transfer of its classification to a regular transaction, the customer is treated according to the base number of days due only.
- 4- If the classified client is not performing all the products granted to him remain within Stage 3. If the account is settled, the client is transferred to Stage 2, the classification of the customer will be under watch list transferred from non performing and the client will stay under this classification until point 3 is met.

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Applying Macroeconomic Scenarios on the Expected Credit Loss (ECL) Results:

The ECL result is a weighted average of 3 scenarios (40% of baseline scenario + 30% of downside scenario + 30% of upside scenario) on the final result of the expected credit loss at the facility/instrument level and the expected credit loss is the result of the maturity of each facility and the stage at which the customer is classified (Stage 1, Stage2 & Stage3).

Several factors were used to predict the expected future events and to use more than one scenario (basic, negative and positive). These factors were summarized in the adoption of the impact of change in GNP, the performance of the financial market (for the corporate portfolio and SMEs) and the change in the consumer price index and the performance of the financial market (For the collective portfolio).

Employing the impact of economic scenarios in calculating the expected credit loss:

Corporates and SMEs Portfolio	The most statistically relevant model is one that includes the performance of the financial market Equity and GDP as independent variables having an impact on credit quality (dependent variable). Whenever one of these variables changes, it will affect the quality of credit (negatively or positively). Based on the results of the statistical test (t-statistics), the economic variables (the performance of the financial market and the GDP) were adopted as they were considered the most appropriate to determine the change in the credit quality of the customer.
Collective Portfolio	The economic indicators adopted in the calculation of the credit loss are the Consumer Price Index (CPI) and the Stock Prices Proxies Index (SPI) as an indicator that reflects the position of the labor market. These indicators were selected after studying the extent of their correlation with default rates according to historical data.
Bonds	The probability of default PD and the loss given default: financial data were entered for the Banks bonds purchased as this process produces Expected Default Frequency which is equivalent to the probability of default. Then LGD is generated after that exposure at default EAD is calculated assuming the full bond value. The expected ECL loss is calculated using the Moody's Impairment calculation model.
Jordan Leasing Company	EAD is calculated based on the total value of the contract and not on the value of the receivables (net of utilized), regardless of the percentage of utilization linked to the percentage of completion. The calculation of the loss given default, taking into consideration the good coverage through the percentage of contribution and real estate value coverage of the loan, as the percentage of the contribution is fixed whether the project is within the stages of completion or completed. Linking the customer's portfolio probability of default with the point in time probability of default PIT PD to be subject to economic scenarios. Accordingly, the expected credit loss results have been produced at the customer level by classifying them within the collective or individual portfolio.
Excel for Financial investmnet	EAD is calculated on the gross limits although the utilization is tied to the deposit of shares (it is not possible to utilize without a contribution from the customer) which represents the most conservative balance. Calculation of the LGD based on the percentage of the customer's contribution (1-percentage of the customer's contribution). Linking the customer's portfolio probability of default with the point in time probability of default PIT PD to be subject to the economic scenarios and will therefore produce the expected credit loss at the client and portfolio levels.
Bank's Deposits	Calculating the probability of default and the loss given default LGD for the production of Expected Default Frequency EDF, which is equivalent to the probability of default for the banks whose deposits are held. The LGD is then generated and then EAD is calculated assuming the full deposit value then ECL is calculated using the Moody's ImpairmentCalc model.

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- As a result of the COVID 19 pandemic and the developments resulting from it, the Bank has taken a set of measures since the start of the pandemic and during the year 2020, including the following:
 - Restructuring and postponing the credit facilities instalments in accordance with the Central Bank of Jordan instructions for taking appropriate measures to face the pandemic.
 - Measuring the expected risks of the economic sectors for all customers at the level of Bank of Jordan Group, as this was done through the Central Bank of Jordan issued instructions measuring the impact of the COVID 19 pandemic on the bank's portfolios to assess the expected impact of the pandemic by classifying the degrees of customers / sectors affected into three degrees as follows:
 - 1- Highly impacted: customers/ sectors expected to be classified under non-performing debts (stage 3) after 2-3 months.
 - 2- Medium impact: customers/ sectors expected to be classified under non-performing debts (stage 3) after 6 months.
 - 3- Low impact: customers/ sectors expected to be classified under non-performing debts (stage 3) after 9 Months.

In light of above, business units have studied their corporate, commercial / individual portfolios in terms of a set of indicators as shown below:

1) Corporate and Commercial Portfolio:

The business units of both Corporate and commercial clients have studied a set of indicators, including cash flows, the client's financial position and related economic activity to provide the degrees of client's impact degrees. The Credit Risk Department included this category of clients in the third stage, and raised its risk rating to (8) and its probability of default to (100%), leading to the calculation of expected credit losses for each sector / customer.

2) Individuals Portfolio:

The Retail Banking Services Department studied the affected customers and sectors, and the Credit Risk Department included this category of customers within the third phase, and raised the probability of its default to (100%), leading to the calculation of the expected credit losses for each customer.

- At the same time, the impact of the crisis on customers was reassessed by the end of 2020 and compared with what was measured at the start of the pandemic, accordingly the size of the expected credit losses impact were reflected in the financial statements.
- Expected credit losses were estimated based on a set of expected economic conditions as at that date and in view of the rapid development of the current situation, the bank took into consideration the impact of high volatility on future macroeconomic factors when determining the severity and likelihood of economic scenarios to determine expected credit losses. This volatility was reflected through the modification in the scenarios building methods, and determining the future factors used from the statistical distribution of the factors of the credit cycle index, which can be derived from a number of observable historical factors such as risk returns, credit growth, margins or credit assumptions, as well as the forward looking.
- The bank has updated the macroeconomic factors used in calculating the probability of default to reflect the development resulting from the COVID 19 pandemic in coordination with Moody's, which were determined from the statistical distributions of the credit cycle index factors. The bank conducts the study and periodic review of these factors and scenarios on an ongoing basis.
- In addition to that, Bank of Jordan management has paid special attention to the impact of COVID 19 pandemic on qualitative and quantitative factors when determining the large increase in credit risk and assessing indicators of impairment risk in the sectors likely to be affected. This led to a downgrade of some credit exposures and recognition of expected credit losses and impairment provisions, as set out in the notes to the consolidated financial statements.

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Second: Quantitative Disclosures:

(43/A) Credit Risk

Exposure to credit risk (after expected credit losses provisions and interest in suspense and before collateral held or other mitigation factors):

	2020	2019
	JD	JD
Consolidated Statement of Financial Position items		
Balances with central banks	283,016,956	311,972,465
Balances with banks and financial institutions	190,722,330	188,323,327
Deposits with banks and financial institutions	89,525,567	208,123,765
Financial assets through comprehensive income – debt instruments at fair value	25,344,463	25,909,988
Credit facilities:	1,466,739,098	1,409,525,437
Individuals (retail customers)	510,934,395	450,266,813
Real estate loans	247,351,731	230,192,310
Corporates	527,426,549	606,717,530
Large corporate customers	319,177,566	393,044,807
SMEs	208,248,983	213,672,723
Government and public sector	181,026,423	122,348,784
Financial assets at amortized cost (Bonds & Treasury Bills)	348,454,969	272,535,799
	2,403,803,383	2,416,390,781
Off-Balance Sheet		
Letters of guarantee	104,089,553	105,945,206
Letters of credit	52,214,558	69,045,721
Acceptances	18,589,588	19,273,465
Un-utilized direct and indirect facilities limits	284,804,671	456,904,663
Total	2,863,502,753	3,067,559,836

The guarantees and mitigating credit risk factors against credit exposure mentioned above include the following:

- Obtaining suitable guarantees and recording them correctly against any potential risks. These guarantees represent cash guarantees, and non-cash guarantees such as real estate, vehicles, equipment and stock mortgages in addition to guarantees and credit derivatives binding to all parties involved and legally exercisable at all competent courts.
- Having a credit rating system for the Bank's customers and relying on the credit ratings issued by international credit agencies for banks and companies.
- Performing periodic evaluations of guarantees according to the nature, type and degree of risk to ensure regularly their adequacy against the credit granted.
- Conducting a legal audit of all contracts and documents their applicability according to the Bank's system, laws and regulations.
- Having financial derivatives that mitigate market risks.

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Table below illustrates credit exposures distribution according to the risk grades:

December 31, 2020					
Credit risk Rating Based on the Bank's internal risk Rating System:	Category Classification according to Instructions (47/2009)	Total Exposure	Expected Credit Losses (ECL)	Probability of Default (PD)	Classifications by External Classification Institutions
1	Performing	533,765,553	-	0.015%	Aaa
2	Performing	138,603,545	9,251	0.010% - 0.028%	Aa1 - Aa3
3	Performing	226,246,688	59,384	0.03% - 1.50%	A1 - A3
4	Performing	288,116,609	190,167	0.150% - 1.00%	Baa1 - Baa3
5	Performing	431,973,868	875,921	0.50% - 2.5%	Ba1 - Ba3
6	Performing	433,022,067	2,571,402	1.90% - 12%	B1 - B3
7	Performing	17,311,294	10,062,047	6.50% - 33%	Caa1 - Caa3
Unclassified	Performing	807,285,399	9,834,704	2.65%	-
Non - Performing exposure					
8	Non-performing	3,221,118	2,460,301	100%	Default
Unclassified	Non-performing	2,386,907	1,322,020	100%	Default
9	Non-performing	16,395,506	16,297,187	100%	Default
Unclassified	Non-performing	2,311,056	1,865,358	100%	Default
10	Non-performing	69,367,115	64,661,270	100%	Default
Unclassified	Non-performing	44,799,434	41,406,598	100%	Default
Total		3,014,906,159	151,615,610		
					2,992,145,323
					56.46%

December 31, 2019					
Credit risk Rating Based on the Bank's internal risk Rating System:	Category Classification according to Instructions (47/2009)	Total Exposure	Expected Credit Losses (ECL)	Probability of Default (PD)	Classifications by External Classification Institutions
1	Performing	486,612,699	-	0.008%	Aaa
2	Performing	157,953,756	2,811	0.012% - 0.028%	Aa1 - Aa3
3	Performing	140,419,604	15,839	0.042% - 0.100%	A1 - A3
4	Performing	270,185,762	118,586	0.150% - 0.35%	Baa1 - Baa3
5	Performing	335,897,333	445,474	0.31% - 1.30%	Ba1 - Ba3
6	Performing	826,745,540	3,371,349	1.90% - 4.20%	B1 - B3
7	Performing	153,790,628	12,262,776	6.50% - 15%	Caa1 - Caa3
Unclassified	Performing	701,522,587	6,985,557	0.212%	-
Non - Performing exposure					
8	Non-performing	9,883,143	8,013,667	100%	Default
Unclassified	Non-performing	5,557,512	2,280,911	100%	Default
9	Non-performing	16,692,175	13,801,521	100%	Default
Unclassified	Non-performing	6,721,724	4,104,865	100%	Default
10	Non-performing	46,910,115	41,999,986	100%	Default
Unclassified	Non-performing	31,562,652	29,569,323	100%	Default
Total		3,190,455,230	122,972,665		
					3,110,352,099
					55.55%

- Exposure includes direct credit facilities, balances and deposit with banks and financial institutions, Treasury bonds and any assets with credit exposures.

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Distribution of collateral fair value against total credit exposures:

Item	December 31, 2020								Expected Credit Loss (ECL)
	Total Exposure Value	Fair value of collaterals						Net Exposure after Collaterals	
		Cash Collaterals	Quoted Stocks	Accepted Letter of Guaranteed	Real Estate	Cars and Mechanics	Others		
Balances with central banks	283,107,444	-	-	-	-	-	-	283,107,444	90,488
Balances with banks and financial institutions	190,726,236	-	-	-	-	-	-	190,726,236	3,906
Deposits with banks and financial institutions	89,564,000	-	-	-	-	-	-	89,564,000	38,433
Financial assets at fair value through comprehensive income - debt instruments	25,344,463	-	-	-	-	-	-	25,344,463	212,204
Direct credit facilities at amortized cost:									
Individuals	555,554,028	16,580,898	3,210,091	-	28,430,088	46,347,333	-	94,568,410	44,619,633
Real estate loans	257,439,383	650,309	-	-	218,732,552	14,339,686	-	233,722,547	10,087,652
Corporate:									
Large corporate customers	373,068,710	15,980,636	10,477,275	66,420	46,154,072	2,403,061	-	75,081,464	53,891,144
SMEs	241,038,022	10,034,324	703,497	2,194	95,385,725	9,694,254	9,500,000	125,319,994	32,789,039
Government and Public Sector	181,364,510	266,315	-	-	-	-	-	266,315	338,078
Bonds and Treasury Bills:									
Within financial assets at amortized cost	349,154,840	-	-	-	-	-	-	349,154,840	699,871
Total	2,546,361,636	43,512,481	14,390,863	68,614	388,702,437	72,784,334	9,500,000	528,958,730	142,770,457
Financial Guarantees	112,042,910	4,393,313	8,500	-	6,723,285	84,162	-	11,209,260	7,953,357
Letters of Credit and acceptances	70,935,900	933,201	-	-	174,913	-	-	1,108,114	130,754
Other Liabilities	285,565,713	9,139	-	-	1,073,643	-	-	1,082,782	761,042
Gross total	3,014,906,159	48,848,134	14,399,363	68,614	396,674,278	72,868,496	9,500,000	542,358,886	151,615,610

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Distribution of collateral fair value against total credit exposures:

Item	December 31, 2019									
	Fair value of collateral									
	Total Exposure Value	Cash Collaterals	Quoted Stocks	Accepted Letter of Guaranteed	Real Estate	Cars and Mechanics	Others	Total Value of Collaterals	Net Exposure after Collaterals	Expected Credit Loss (ECL)
Balances with central banks	312,229,080	-	-	-	-	-	-	-	312,229,080	256,615
Balances with banks and financial institutions	188,326,285	-	-	-	-	-	-	-	188,326,285	2,958
Deposits with banks and financial institutions	208,249,314	-	-	-	-	-	-	-	208,249,314	125,549
Financial assets at fair value through comprehensive income - debt instruments	25,909,988	-	-	-	-	-	-	-	25,909,988	77,271
Direct credit facilities at amortized cost:										
Individuals	486,461,294	19,143,467	-	-	14,168,934	40,483,920	-	73,796,321	412,664,973	36,194,481
Real estate loans	237,326,584	843,603	-	-	204,715,044	15,628,520	-	221,187,167	16,139,417	7,134,274
Corporate:										
Large corporate customers	435,440,500	16,432,944	9,765,566	121,500	52,869,867	1,559,311	-	80,749,188	354,691,312	42,395,693
SMEs	239,710,590	17,292,822	5,071,027	2,194	90,995,568	8,312,921	-	121,674,532	118,036,059	26,037,867
Government and Public Sector	122,691,256	285,265	-	-	-	-	28,500,000	28,785,265	93,905,991	342,472
Bonds and Treasury Bills:										
Within financial assets at amortized cost	272,734,431	-	-	-	-	-	-	-	272,734,431	198,632
Total	2,529,079,322	53,998,101	14,836,593	123,694	362,749,413	65,984,672	28,500,000	526,192,473	2,002,886,850	112,765,812
Financial Guarantees	114,413,012	1,969,814	8,500	-	7,028,377	42,014	-	9,048,705	105,364,307	8,467,806
Letters of Credit and acceptances	88,563,350	2,412,045	-	-	270,371	-	-	2,682,416	85,880,934	244,164
Other Liabilities	458,399,546	6,346	-	-	648,746	-	-	655,092	457,744,454	1,494,883
Gross total	3,190,455,230	58,386,306	14,845,093	123,694	370,696,907	66,026,686	28,500,000	538,578,686	2,651,876,545	122,972,665

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Exposure under stage 3:

Item	Total Exposure Value	December 31, 2020							Net Exposure after Collaterals	Expected Credit Loss (ECL)
		Fair value of collaterals								
		Cash Collaterals	Quoted Stocks	Accepted Letter of Guarantees	Real Estate	Cars and Mechanics	Others	Total Value of Collaterals		
Direct credit facilities at amortized cost:										
Individual (retail customers)	38,141,972	60,626	-	-	6,396,094	74,165	-	6,530,885	31,611,087	36,133,430
Real estate Loans	12,353,924	-	-	-	238,220	-	-	238,220	12,115,704	9,164,127
Corporate:										
Large corporate customers	43,323,231	-	-	66,420	4,389,320	41,245	-	4,496,985	38,826,246	43,460,344
SMEs	32,993,395	448,691	3,026	2,194	17,519,434	1,180,787	-	19,154,132	13,839,263	31,624,215
Government and Public Sector	-	-	-	-	-	-	-	-	-	-
Total	126,812,522	509,317	3,026	68,614	28,543,068	1,296,197	-	30,420,222	96,392,300	120,382,116
Financial Guarantees	11,566,466	-	-	-	620	-	-	620	11,565,846	7,629,567
Gross total	138,378,988	509,317	3,026	68,614	28,543,688	1,296,197	-	30,420,842	107,958,146	128,011,683

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Exposure under stage 3:

Item	December 31, 2019									
	Total Exposure Value	Fair value of collaterals								Expected Credit Loss (ECL)
		Cash Collaterals	Quoted Stocks	Accepted Letter of Guarantees	Real Estate	Cars and Mechanics	Others	Total Value of Collaterals	Net Exposure after Collaterals	
Direct credit facilities at amortized cost:										
Individual (retail customers)	33,748,322	54,755	-	-	392,811	14,218	-	461,784	33,284,243	30,798,145
Real estate Loans	12,249,742	16,934	-	-	11,499,001	2,456	-	11,518,391	731,350	6,118,823
Corporate:										
Large corporate customers	30,051,750	-	-	121,500	4,728,903	39,740	-	4,890,143	25,161,607	29,906,211
SMEs	28,673,445	416,089	956	2,194	9,774,012	312,503	-	10,505,754	18,167,691	25,109,127
Government and Public Sector	-	-	-	-	-	-	-	-	-	-
Total	104,723,259	487,778	956	123,694	26,394,727	368,917	-	27,376,072	77,344,891	91,932,306
Financial Guarantees	12,542,379	-	-	-	672,830	2,591	-	675,421	11,866,958	7,797,712
Letters of credit '	61,683	-	-	-	-	-	-	-	61,683	40,257
Gross total	117,325,024	487,778	956	123,694	27,067,557	371,508	-	28,051,493	89,273,532	99,770,275

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1. Rescheduled Loans

These represent loans classified previously as non-performing, removed from non-performing credit facilities according to proper scheduling, and reclassified as debts under watch list. total rescheduled loans amounted to JD 8,069,952 as of December 31, 2020 (JD 7,276,037 as of December 31, 2019).

This balance represents the rescheduled loans either classified as watch list or returned to performing loans.

2. Restructured Loans

Restructuring means to rearrange facilities installments by increasing their duration, postponing some installments or increasing their grace period, and classifying them as debts under watch list. Total restructured loans amounted to JD 74,075,951 as of December 31, 2020 (JD 40,564,788 as of December 31, 2019).

3. Bonds, Debentures and Treasury Bills

The schedule below shows the distribution of bonds, debentures and bills according to the international agencies' classification:

Rating Grade	Rating Agency	Classification	Included within financial assets at fair value through OCI	Within Financial Assets at Amortized Cost	Total
			JD	JD	JD
Foreign Bank Bonds	Moody's	A2	-	3,547,795	3,547,795
Foreign Bank Bonds	Moody's	A3	-	7,860,374	7,860,374
Foreign Bank Bonds	Moody's	Aa3	-	724,151	724,151
Foreign Corporate Bonds	Moody's	Ba3	-	11,045,616	11,045,616
Foreign Government Bonds	Moody's	Ba3	18,129,573	2,128,831	20,258,404
Jordanian Government Bonds	Moody's	B1	-	202,096,620	202,096,620
Jordanian Government Bills	Moody's	B1	-	17,546,472	17,546,472
Foreign Government Bonds	Moody's	B1	-	7,405,937	7,405,937
Foreign Bank Bonds	Moody's	B2	7,214,890	7,112,626	14,427,516
Foreign Government Bonds	Moody's	B2	-	22,317,679	22,317,679
Unrated Bonds			-	67,368,739	67,368,739
Total			25,344,463	349,154,840	374,499,303

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4. Concentration in credit exposure according to geographical distribution was as follows:

A. Gross Distribution Exposures Based on Geographic Areas:

Item	December 31, 2020						December 31, 2019	
	Inside Jordan	Other Middle East Countries	Europe	Asia	Africa	America		Other Countries
Balances with central banks	212,183,577	70,833,379	-	-	-	-	-	283,016,956
Balances with banks and financial institutions	14,999,931	29,991,184	12,321,429	2,366,683	-	131,043,103	-	190,722,330
Deposits with banks and financial institutions	88,961,572	563,995	-	-	-	-	-	89,525,567
Credit facilities	1,120,129,487	346,609,611	-	-	-	-	-	1,466,739,098
Bonds and Treasury Bills:								
Within financial assets at amortized cost	267,512,047	80,942,922	-	-	-	-	-	348,454,969
Within financial assets at fair value through comprehensive income - fair value	-	25,344,463	-	-	-	-	-	25,344,463
Total/Current year	1,703,786,614	554,285,554	12,321,429	2,366,683	-	131,043,103	-	2,403,803,383
Financial Guarantees	76,447,889	11,780,890	5,215,986	10,464,866	73,584	106,338	-	104,089,553
Letters of Credit	20,338,250	31,836,313	-	40,995	-	-	-	52,215,558
Acceptances	18,008,214	581,374	-	-	-	-	-	18,589,588
Un-utilized balances	239,182,150	45,622,521	-	-	-	-	-	284,804,671
Total	2,057,763,117	644,106,652	17,537,415	12,872,544	73,584	13,149,441	-	2,863,502,753

B. Exposure Distribution According to Stages Classification as Per IFRS (9):

Item	December 31, 2020					December 31, 2019
	Stage One		Stage two		Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level	Stage Three	Total
Inside Jordan	1,307,362,408	655,703,471	76,103,115	8,848,060	9,746,063	2,404,827,810
Other middle east countries	501,350,514	131,167,945	9,159,778	1,706,076	722,339	494,533,856
Europe	17,537,415	-	-	-	-	24,880,709
Asia	12,872,544	-	-	-	-	19,471,979
Africa	73,584	-	-	-	-	15,990,503
America	131,149,441	-	-	-	-	99,087,144
Other Countries	-	-	-	-	-	8,767,835
Total	1,970,345,906	786,871,416	85,262,893	10,554,136	10,468,402	3,067,557,836

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5. Concentration in credit exposure according to the economic sector as follows:

A. Gross distribution exposures based on financial instruments:

Item	December 31, 2020							As of December 2019	
	Financial	Industrial	Trading	Real Estate	Agriculture	Touristic Hotels Restaurants Public Facilities	Government and Public Sector	Total	Total
Balances with central banks	283,016,956	-	-	-	-	-	-	283,016,956	311,972,465
Balances with banks and financial institutions	190,722,330	-	-	-	-	-	-	190,722,330	188,323,327
Deposits with banks and financial institutions	89,525,567	-	-	-	-	-	-	89,525,567	208,123,765
Financial assets at fair value through other comprehensive income	7,214,889	-	-	-	-	-	18,129,574	25,344,463	25,909,988
Credit facilities	7,370,943	139,608,210	244,532,161	272,906,456	6,052,297	84,358,632	10,712,433	1,466,739,098	1,409,525,437
Bonds and Treasury Bills:									
Within financial assets at amortized cost	77,926,471	15,567,964	2,832,314	-	-	24,993,900	-	348,454,969	272,535,799
Total current year	655,777,156	155,176,174	247,364,475	272,906,456	6,052,297	109,352,532	426,290,317	2,403,803,383	2,416,390,781
Financial Guarantees	20,011,405	6,910,712	37,803,710	22,720,449	199,054	12,768,464	-	104,089,553	105,945,206
Letters of Credit	4,004,030	41,154,083	6,166,392	855,674	-	35,379	-	52,215,558	69,045,721
Acceptances	581,372	1,368,111	13,914,685	889,987	1,835,433	-	-	18,589,588	19,273,465
Un-utilized balances	1,131,464	44,045,285	128,583,663	16,532,468	2,409,494	22,427,383	658,404	284,804,671	456,904,663
Gross Total	681,505,427	248,654,365	433,832,925	313,905,034	10,496,278	144,583,758	426,948,721	2,863,502,753	3,067,559,836

B. Exposure distribution according to stages classification as per IFRS (9)

Item	As of December 2020					As of December 2019	
	Stage One		Stage Two		Total	Total	Total
	Individual Level	Collective Level	Individual Level	Collective Level			
Financial	680,874,624	-	482,985	-	681,505,427	816,976,795	816,976,795
Industrial	242,028,014	8,394	6,082,430	-	248,654,365	343,494,814	343,494,814
Trade	372,031,339	10,253	58,883,904	-	2,907,429	433,832,925	547,149,793
Real estates	78,888,088	212,931,736	11,337,241	6,723,086	4,024,883	313,905,034	321,621,900
Agriculture	9,440,453	-	1,036,060	-	19,765	10,496,278	8,578,987
Tourism, restaurants and public facilities	136,480,797	22,190	7,386,268	-	694,503	144,583,758	141,460,581
Stocks	12,641,058	-	-	-	-	12,641,058	11,882,806
Individuals	11,012,812	573,898,843	54,005	3,831,050	2,138,477	590,935,187	516,627,313
Government and Public Sector	426,948,821	-	-	-	-	426,948,721	359,766,847
Total	1,970,345,906	786,871,416	85,262,893	10,554,136	10,468,402	2,863,502,753	3,067,559,836

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6. Re-classified credit exposures

A. Total re-classified credit exposure:

Item	December 31, 2020					
	Stage Two		Stage Three		Percentage of	
	Total Exposure Value	Reclassified exposures	Total Exposure Value	Reclassified exposures	Total reclassified exposures	Reclassified Exposures
Cash and balances with central banks	-	-	-	-	-	0.00%
Balances with banks and financial institutions	-	(101,581)	102,148	102,851	1,270	1.24%
Deposits with banks and financial institutions	-	-	-	-	-	0.00%
Financial assets through comprehensive income - debt instruments	-	-	-	-	-	0.00%
Direct credit facilities at amortized cost	83,425,043	(45,414,165)	137,962,291	29,361,425	(16,052,740)	-7.25%
Bonds and Treasury Bills within financial assets at amortized cost	-	-	-	-	-	0.00%
Total	83,425,043	(45,515,746)	138,064,439	29,464,276	(16,051,470)	-7.25%
Letters of guarantees	3,575,630	(3,644,115)	11,566,466	208,863	(3,435,252)	-22.69%
Letters of credit	69,575	(3,446,433)	-	-	(3,446,433)	-4954%
Acceptances	972,805	(804,014)	-	-	(804,014)	-82.65%
Un-utilized balances	23,761,460	2,546,809	-	-	2,546,809	10.72%
Gross total	111,804,513	(50,863,499)	149,630,905	29,673,139	(21,190,360)	-8.11%

B. Expected credit loss against reclassified exposures:

Item	December 31, 2020					
	Reclassified exposures		Expected credit loss for reclassified exposures		Total	
	Gross Reclassified Exposure from Stage Two	Gross Reclassified Exposure from Stage Three	Gross Reclassified Exposure	Individual Level	Collective Level	Collective Level
Cash and balances with central banks	-	-	-	-	-	-
Balances with banks and financial institutions	(431)	1,754	1,323	-	-	1,051
Deposits with banks and financial institutions	-	-	-	-	-	-
Financial assets through comprehensive income - debt instruments	-	-	-	-	-	-
Direct credit facilities at amortized cost	(328,857)	27,480,570	27,151,713	10,368,829	5,452,368	120,382,114
Bonds and Treasury Bills within financial assets at amortized cost	-	-	-	-	-	-
Total	(329,288)	27,482,324	27,153,036	10,368,829	5,452,368	120,383,165
Letters of guarantees	(64,033)	123,997	59,964	50,199	-	7,629,567
Letters of credit	(40,390)	-	(40,390)	139	-	-
Acceptances	(5,735)	-	(5,735)	4,232	-	-
Un-utilized balances	(866)	-	(866)	104,166	5,617	-
Gross total	(440,312)	27,606,321	27,166,009	10,527,565	5,457,985	128,012,732
						143,998,282

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6. Re-classified credit exposures

A. Total re-classified credit exposure:

Item	December 31, 2019				
	Stage Two		Stage Three		
	Total Exposure Value	Reclassified exposures	Total Exposure Value	Reclassified exposures	Percentage of Reclassified Exposures
Cash and balances with central banks	-	-	-	-	0.00%
Balances with banks and financial institutions	-	-	-	-	0.00%
Deposits with banks and financial institutions	-	-	-	-	0.00%
Financial assets through comprehensive income - debt instruments	-	-	-	-	0.00%
Direct credit facilities at amortized cost	133,756,482	62,201,023	114,630,680	31,993,839	37.92%
Bonds and Treasury Bills within financial assets at amortized cost	-	-	-	-	0.00%
Total	133,756,482	62,201,023	114,630,680	31,993,839	37.92%
Letters of guarantees	7,164,465	5,154,180	12,542,379	2,581,053	39.25%
Letters of credit	3,949,511	(2,725,532)	61,683	61,683	-66.41%
Acceptances	8,651,156	5,430,604	-	-	62.77%
Un-utilized balances	33,905,611	(2,542,133)	-	-	-7.50%
Gross total	187,427,225	67,518,142	127,234,742	34,636,575	32.46%

B. Expected credit loss against reclassified exposures:

Item	December 31, 2019				
	Reclassified exposures		Expected credit loss for reclassified exposures		
	Gross Exposure from Stage Two	Reclassified Exposure from Stage Three	Gross Reclassified Exposure	Stage Two Individual Level	Stage Three Individual Level
Cash and balances with central banks	-	-	-	-	-
Balances with banks and financial institutions	-	-	-	-	-
Deposits with banks and financial institutions	-	-	-	-	-
Financial assets through comprehensive income - debt instruments	-	-	-	-	-
Direct credit facilities at amortized cost	229,505	21,696,076	21,925,581	11,796,862	91,932,306
Bonds and Treasury Bills within financial assets at amortized cost	-	-	-	-	-
Total	229,505	21,696,076	21,925,581	11,796,862	91,932,306
Letters of guarantees	80,873	1,643,177	1,724,050	116,005	7,797,712
Letters of credit	6,604	40,257	46,861	45,283	40,257
Acceptances	7,208	-	7,208	35,688	-
Un-utilized balances	(369,328)	-	(369,328)	268,507	-
Gross total	(45,138)	23,379,510	23,334,372	12,262,345	99,770,275
					113,024,734

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43/b Market Risks:

Qualitative Disclosure:

These risks arise from the fluctuations in the fair values or the future cash flows of financial instruments due to the changes in market prices such as (interest rate, currency exchange rate, and shares prices). Moreover, market risks arise from the existence of open positions in interest rates, currency exchange rates, and investments in shares. These risks are monitored according to specific policies and procedures through special committees and associated work centres and include the following:

- Interest rate risks.
- Currency exchange rate risks.
- Fluctuation in share prices risks.
- Market risks: are the risks of exposure of the positions on and off the Bank's Consolidated Statement of Financial Position to losses as a result of price fluctuations in the market. This includes the risks arising from the volatility of interest rates and stock prices of investment portfolios, both for the purpose of trading or exchange.

Market risks arise from:

- Changes that may occur in the political and economic conditions in markets.
- Fluctuations in interest rates.
- Fluctuations in the prices of financial instruments held for future buying and selling.
- Foreign currency fluctuations.
- Gaps in maturities of assets and liabilities and interest rate re-pricing.
- Creation of uncovered positions.

Interest Rate Risks

Interest rate risks arise from the probable impact of changes in interest rates on the value of other financial assets. The Bank is exposed to the risk of interest rates due to a mismatch or a gap in the amounts of assets and liabilities, according to the various time limits or review of interest rates in a certain period. Moreover, the Bank manages these risks through reviewing the interest rates on assets and liabilities based on the risk management strategy undertaken by the Asset and Liability Management Committee. The Bank follows a policy of hedging all financial assets and financial liabilities whenever the need arises. Hedging is against anticipated future risks.

The Bank has developed analysis scenarios to measure the sensitivity of interest rate risk in addition to providing a system for controlling the difference in the history of re-pricing. This ensures control, reduces risk, and takes into account acceptable risk and balancing maturities of assets with liabilities, as well as the gaps and benefits of hedging their prices.

Foreign Currency Risks

Foreign currency risks are the risks arising from changes in the values of financial instruments as a result of fluctuations in the prices of foreign currencies, the bank is using a good policy to manage its foreign currency positions.

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The Bank's investment policy includes a set of controls that limit this type of risk monitored by a market risk unit such as follows:

- Exceeding limits is not allowed, and any currency excess is settled immediately.
- Any dealer should close the position immediately when the loss reaches the allowed maximum limit.
- The Treasury and Investment Department analyses and controls open positions daily. It closes the positions in case of excesses of ceiling, loss limits or heightened risks due to market fluctuations.

The following is the net foreign currency positions at the Bank:

Currency Type	December 31,	
	2020	2019
	JD	JD
USD	9,602,601	14,157,575
GBP	(463,644)	123,954
Euro	953,644	71,089
JPY	4,417	3,282
Other currencies	(36,530,118)	(40,647,534)
	(26,433,100)	(26,291,634)

Share Prices Risks

Share prices risks result from the changes in the fair values of investments in shares. The Bank manages these risks through diversifying investments across various geographical areas and economic sectors. Most of the shares investments held by the Bank are listed in Amman Stock Exchange.

Markets Risk Management

The Bank follows financial and investment policies for risk management within a specified strategy. Moreover, the Bank has an Asset and Liability Management Committee that supervises, and controls risks and performs the optimal strategic distribution of assets and liabilities both on and off the Consolidated Statement of Financial Position. Moreover, a market risk unit was established, staffed with qualified human resources, and equipped with electronic systems. These risk management procedures include the following:

- Preparation and implementation of an investment policy approved by the Board of Directors and the Central Bank of Jordan.
- Preparation and application of a market risk management policy approved by the Board of Directors including the criteria for the definition, measurement, and monitoring of this type of risk.
- Implementation of (Reuters) Application to monitor continuity risk in the global capital market, cash markets and currency exchange.
- Preparation of a mechanism for management of ceilings of local and foreign investments.
- Development of market risk measurement, management, and monitoring tools through:
 - Value at risk (VAR).
 - Basis point analysis.
 - Stress testing.
 - Defining stop loss limit.
 - Preparation of investment concentration reports (geographical distribution, economic sector, currency, tool, etc.).
 - Controlling investment ceilings.
 - Controlling investment operations (based on financial positions, local and international stocks and bonds).
- Preparation of periodic reports, to be presented to the Investment Committee and Risk Management Committee /Board of Directors.

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Quantitative Disclosures:

1. Interest Rate Risks

December 31, 2020			
Currency	Increase in Interest Rate (%)	Sensitivity of Interest Revenue Analysis (Profits and Losses)	Sensitivity of Equity
		JD	JD
USD	2%	192,052	-
GBP	2%	(9,273)	-
Euro	2%	19,073	-
JPY	2%	88	-
Other Currencies	2%	(730,602)	-
Currency	Decrease in Interest Rate (%)	Sensitivity of Interest Revenue Analysis (Profits and Losses)	Sensitivity of Equity Analysis
		JD	JD
USD	2%	(192,52)	-
GBP	2%	9,273	-
Euro	2%	(19,073)	-
JPY	2%	(88)	-
Other Currencies	2%	730,602	-
December 31, 2019			
Currency	Increase in Interest Rate (%)	Sensitivity of Interest Revenue Analysis (Profits and Losses)	Sensitivity of Equity
		JD	JD
USD	2%	283,152	-
GBP	2%	2,479	-
Euro	2%	1,422	-
JPY	2%	66	-
Other Currencies	2%	(812,951)	-
Currency	Decrease in Interest Rate (%)	Sensitivity of Interest Revenue Analysis (Profits and Losses)	Sensitivity of Equity Analysis
		JD	JD
USD	2%	(283,152)	-
GBP	2%	(2,479)	-
Euro	2%	(1,422)	-
JPY	2%	(66)	-
Other Currencies	2%	812,951	-

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2. Foreign Currency Risks

December 31, 2020			
Currency	Increase in Currency Exchange Rate (%)	Effect on Profits or Losses	Effect on Equity
		JD	JD
USD	5%	480,130	-
GBP	5%	(23,182)	-
Euro	5%	47,682	-
JPY	5%	221	-
Other Currencies	5%	(1,826,506)	-

December 31, 2019			
Currency	Increase in Currency Exchange Rate (%)	Effect on Profits or Losses	Effect on Equity
		JD	JD
USD	5%	707,879	-
GBP	5%	6,198	-
Euro	5%	3,554	-
JPY	5%	164	-
Other Currencies	5%	(2,032,377)	-

3. Fluctuation in Share Prices Risks

December 31, 2020			
Indicator	Increase in Index	Effect on Profits or Losses	Effect on Equity
		JD	JD
Amman Stock Exchange	5%	1,644	229,381
Palestine Stock Exchange	5%	-	270,589

December 31, 2019			
Indicator	Increase in Index	Effect on Profits or Losses	Effect on Equity
		JD	JD
Amman Stock Exchange	5%	25,636	2,260,706
Palestine Stock Exchange	5%	-	279,004

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Concentration of Foreign Currency Risk

Item	December 31, 2020					
	Currency	USD	GBP	Euro	JPY	Other
		JD	JD	JD	JD	JD
Assets:						
Cash and balances with Central Banks		65,276,656	953,272	28,572,052	137	42,550,333
Balances with banks and financial institutions		141,603,856	9,330,508	1,674,059	35,640	23,604,060
Financial assets through comprehensive income		27,615,278	-	-	-	48,130
Direct credit facilities at amortized cost		220,549,675	669,152	13,953,486	-	160,610,059
Financial assets (at amortized cost and at fair value and associates)		118,014,184	-	4,083,910	-	689,266
Other assets		4,007,714	1,645	232,793	45	8,917,246
Total assets		577,067,363	10,954,577	48,516,300	35,822	236,419,094
						872,993,156

Liabilities:						
Banks and financial institutions' deposits		4,402,362	199	598,828	-	3,650,876
Customers' deposits		442,626,642	11,319,543	44,699,595	31,405	206,876,398
Cash margins		26,183,512	74,365	2,257,700	-	8,114,823
Other liabilities		94,252,246	24,114	6,533	-	54,307,115
Total Liabilities		567,464,762	11,418,221	47,562,656	31,405	272,949,212
						899,426,256
Net concentration in the consolidated statement of financial position for the year 2020		9,602,601	(463,644)	953,644	4,417	(36,530,118)
Commitments and contingent liabilities off balance sheet for the year 2020		75,607,462	-	8,335,657	420,719	5,746,200
						90,110,038

Item	December 31, 2019					
	Currency	USD	GBP	Euro	JPY	Other
		JD	JD	JD	JD	JD
Total Assets		641,617,925	7,891,752	23,379,821	71,714	210,668,560
Total Liabilities		627,460,350	7,767,798	23,308,732	68,432	251,316,094
Net concentration in the consolidated statement of financial position for the year 2019		14,157,575	123,954	71,089	3,282	(40,647,534)
Commitments and contingent liabilities off Balance Sheet for the year 2019		94,463,700	192,385	9,086,043	2,529,925	6,857,695
						113,129,748

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Interest Re-pricing Gap

Classification is based on periods of interest re-pricing or maturity

<u>Year 2020</u>	<u>Less Than 1 Month</u>	<u>From 1 to 3 Months</u>	<u>From 3 to 6 Months</u>	<u>From 6 Months to 1 Year</u>	<u>From 1 to 3 Years</u>	<u>More Than 3 Years</u>	<u>Items Without Interests</u>	<u>Total</u>
	JD	JD	JD	JD	JD	JD	JD	JD
Assets								
Cash and balances with Central Banks	100,265,558	-	-	-	-	10,635,000	238,637,431	349,537,989
Balances and deposit with banks and financial institutions	139,744,988	563,995	563,995	-	88,961,572	-	50,413,347	280,247,897
Financial assets at fair value	-	-	-	-	-	25,344,463	74,338,989	99,683,452
Direct credit facilities at amortized cost	423,187,119	516,930,208	137,511,282	203,163,287	73,284,858	110,662,344	-	1,466,739,098
Financial assets at amortized cost	6,000,639	18,063,915	20,602,842	15,567,964	247,002,070	41,217,539	-	348,454,969
Property and equipment – Net	-	-	-	-	-	-	53,993,594	53,993,594
Intangible assets	-	-	-	-	-	-	6,872,445	6,872,445
Deferred tax assets	-	-	-	-	-	-	21,808,399	21,808,399
Other assets	-	-	-	-	-	-	85,076,144	85,076,144
Total Assets	669,198,304	535,558,118	158,678,119	220,731,251	409,248,500	187,859,346	531,140,349	2,712,413,978

Liabilities

Banks and financial institutions' deposits	6,918,000	2,961,000	-	-	50,937,867	-	9,945,487	70,762,354
Customers' deposits	303,055,876	40,190,006	112,824,430	192,256,976	235,253,131	323,158,508	702,448,649	1,909,187,576
Cash margins	61,656,526	255,084	512,671	8,377,630	687,354	1,012,313	47,317,731	119,819,309
Sundry provisions	-	-	-	-	-	-	5,302,150	5,302,150
Income tax provision	-	-	-	-	-	-	19,881,866	19,881,866
Borrowed funds	231,458	7,603,003	863,554	4,151,929	29,251,954	9,351,843	33,128,585	84,582,326
Deferred tax liabilities	-	-	-	-	-	-	48,946	48,946
Other liabilities	-	-	-	-	-	-	40,422,412	40,422,412
Total Liabilities	371,861,860	51,009,093	114,200,655	204,786,535	316,130,306	333,522,664	858,495,826	2,250,006,939
Interest Re-pricing Gap	297,336,444	484,549,025	44,477,464	15,944,716	93,118,194	(145,663,318)	(327,355,477)	462,407,048

Year 2019

Total Assets	442,617,582	172,257,188	222,764,502	160,961,902	714,295,130	544,648,834	450,556,388	2,708,101,526
Total Liabilities	310,312,586	101,997,292	224,354,441	209,548,681	121,027,593	250,765,238	1,069,987,670	2,287,994,501
Interest Re-Pricing Gap	132,304,996	70,259,896	(1,589,939)	(48,586,779)	593,267,537	293,883,596	(619,431,282)	420,107,025

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Liquidity Risk

First: this table summarizes the (undiscounted) liabilities on the remaining period for contractual maturities at the date of consolidated financial statements:

December 31, 2020	Within 1 Month	From 1 to 3 Months	From 3 to 6 Months	From 6 Months to 1 Year	From 1 to 3 Years	Over 3 Years	Without Maturity	Total
	JD	JD	JD	JD	JD	JD	JD	JD
<u>Liabilities</u>								
Banks and financial institutions' deposits	6,918,000	2,961,000	-	-	50,937,867	-	9,945,487	70,762,354
Customers' deposits	334,696,745	197,249,930	136,346,351	304,065,201	244,690,809	642,583,156	49,555,384	1,909,187,576
Cash margins	108,968,324	255,647	514,331	8,381,339	1,677,147	22,521	-	119,819,309
Borrowed funds	231,458	10,222,954	4,263,560	11,991,390	54,152,423	3,720,541	-	84,582,326
Sundry provisions	-	-	-	-	-	-	5,302,150	5,302,150
Income tax provision	3,531,792	1,470,000	11,970,796	1,155,637	-	-	1,753,641	19,881,866
Deferred tax liabilities	-	-	-	-	-	-	48,946	48,946
Other liabilities	3,412,002	2,294,150	2,117,974	2,896,248	707,820	1,858,807	27,135,411	40,422,412
Total liabilities	457,758,321	214,453,681	155,213,012	328,489,815	352,166,066	648,185,025	93,741,019	2,250,006,939
Total Assets (According to expected maturity)	807,298,966	166,114,399	188,319,570	146,722,910	669,046,986	552,553,266	182,357,890	2,712,413,987

December 31, 2019	Within 1 Month	From 1 to 3 Months	From 3 to 6 Months	From 6 Months to 1 Year	From 1 to 3 Years	Over 3 Years	Without Maturity	Total
	JD	JD	JD	JD	JD	JD	JD	JD
<u>Liabilities</u>								
Banks and financial institutions' deposits	20,306,711	-	10,000,000	-	120,937,867	-	-	151,244,578
Customers' deposits	352,780,645	124,428,738	252,420,828	319,483,705	406,493,207	463,490,984	-	1,919,098,107
Cash margins	44,709,014	2,113,211	5,026,313	12,314,141	23,704,355	32,726,887	-	120,593,921
Borrowed funds	225,545	451,265	644,054	3,772,367	9,729,129	8,845,561	-	23,667,921
Sundry provisions	-	-	-	-	-	-	5,011,211	5,011,211
Income tax provision	9,521,557	-	4,760,780	9,521,558	-	-	-	23,803,895
Deferred tax liabilities	-	-	-	-	-	-	3,081,065	3,081,065
Other liabilities	2,641,003	2,827,191	2,224,209	1,938,795	759,804	-	31,102,801	41,493,803
Total liabilities	430,184,475	129,820,405	275,076,184	347,030,566	561,624,362	505,063,432	39,195,077	2,287,994,501
Total Assets (According to expected maturity)	674,859,622	174,701,403	231,048,305	167,404,923	787,009,461	466,850,693	206,277,119	2,708,151,526

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Second: this table summarizes the financial derivatives maturities on the remaining period of contractual maturity from the date of the consolidated financial statements.

Financial derivatives/liabilities which have been totally reconciled include:

	December 31, 2020			December 31, 2019		
	Up to 3 Months	from 3 Months to One Year	Total	Up to 3 Months	from 3 Months to One Year	Total
	JD	JD	JD	JD	JD	JD
Trading Derivatives						
Currency Derivatives:						
Outflow	(15,056,025)	(1,001,190)	(16,057,213)	(3,704,431)	(2,215,154)	(5,919,585)
Inflow	14,809,032	1,009,927	15,818,959	3,729,732	2,228,114	5,957,846
Total	(246,993)	8,737	(238,254)	25,301	12,960	38,261

Items off-consolidated statement of financial position:

	As of December 2020			
	Up to 1 Year	1 to 5 Years	Over 5 Years	Total
	JD	JD	JD	JD
Letters of credit and acceptances	70,935,900	-	-	70,935,900
Un-utilized balances	285,565,713	-	-	285,565,713
Letters of guarantee	111,150,378	892,532	-	112,042,910
Operational lease contracts	2,081,138	7,652,316	5,789,969	15,523,423
Capital commitments	1,125,912	-	-	1,125,912
Total	470,859,041	8,544,848	5,789,969	485,193,858

	As of December 2019			
	Up to 1 Year	1 to 5 Years	Over 5 Years	Total
	JD	JD	JD	JD
Letters of credit and acceptances	88,563,350	-	-	88,563,350
Un-utilized balances	458,399,546	-	-	458,399,546
Letters of guarantee	114,370,472	42,540	-	114,413,012
Operational lease contracts	2,535,281	7,393,887	4,815,212	14,744,380
Capital commitments	3,417,296	-	-	3,417,296
Total	667,285,945	7,436,427	4,815,212	679,537,584

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Following is the information about Bank business segments distributed according to the activities:

	Individual (Retail Customers)		Corporation		Treasury		Financial Brokerage		Other		Total	
	JD		JD		JD		JD		JD		2020	2019
Total Revenues	54,530,231		59,859,748		37,716,437		307,650		1,068,494		153,482,560	149,404,551
Expected credit loss allowance	(10,003,135)		(21,323,808)		(560,214)		18,244		-		(31,868,913)	(18,629,356)
Segments operations results	44,527,096		38,535,940		37,156,223		325,894		1,068,494		121,613,647	130,775,195
Other expenses	(40,642,721)		(20,362,549)		(3,479,995)		(186,469)		(4,868,335)		(69,540,069)	(69,645,034)
Profit before tax	3,884,375		18,173,391		33,676,228		139,425		(3,799,841)		52,073,578	61,130,161
Income tax	(688,316)		(9,751,343)		(6,050,482)		(22,851)		(93,524)		(16,606,516)	(20,752,116)
Net profit for the Year	3,196,059		8,422,048		27,625,746		116,574		(3,893,365)		35,467,062	40,378,045

Other information

Capital Expenditures	2,564,437		265,276		13,029		93,717		3,940,634		6,877,093	7,036,457
Depreciation and amortization	5,659,627		229,925		6,844		25,752		3,332,790		9,254,938	8,726,851
Total Assets	729,680,734		770,382,881		1,070,626,898		1,003,515		140,719,959		2,712,413,987	2,708,101,526
Total Liabilities	1,636,191,669		429,411,384		134,628,767		162,961		49,612,158		2,250,006,939	2,287,994,501

2 - Information about geographical distribution

This disclosure represents the geographical distribution for Bank's business. The Bank performs its main business activities in Jordan which represents the local business and also performs international business through its branches in Palestine and its subsidiary companies

Following is the distribution of Revenues, Assets and Capital Expenditure according the geographical sector:

	In the country		Overseas		Total	
	2020	2019	2020	2019	2020	2019
	JD	JD	JD	JD	JD	JD
Total Revenues	149,665,584	160,434,820	33,711,656	33,009,552	183,377,240	193,444,372
Total Assets	1,874,618,417	1,963,880,915	837,795,570	744,220,611	2,712,413,987	2,708,101,526
Capital expenditures	5,779,323	5,896,220	1,097,770	1,140,237	6,877,093	7,036,457

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45. Analysis of Assets and Liabilities Maturities:

The following table provides analysis of assets and liabilities according to the expected period of its recovery or settlement:

	December 31, 2020		
	Up to 1 Year	Over 1 Year	Total
	JD	JD	JD
Assets			
Cash and balances with Central Banks	338,902,989	10,635,000	349,537,989
Balances with banks and financial institutions	190,722,330	-	190,722,330
Deposits with banks and financial institutions	563,995	88,961,572	89,525,567
Financial assets at fair value through profit or loss	15,157,042	-	15,157,042
Financial assets at fair value through comprehensive income	-	84,526,410	84,526,410
Direct credit facilities at amortized cost	706,401,800	760,337,298	1,466,739,098
Financial assets at amortized cost	60,235,360	288,219,609	348,454,969
Property and equipment – Net	-	53,993,594	53,993,594
Intangible assets	-	6,872,445	6,872,445
Deferred tax assets	-	21,808,399	21,808,399
Other Assets	11,629,371	73,446,773	85,076,144
Total Assets	1,323,612,887	1,388,801,100	2,712,413,987
Liabilities			
Banks and financial institutions' deposits	9,879,000	60,883,354	70,762,354
Customers' deposits	972,358,227	936,829,349	1,909,187,576
Cash margins	118,119,641	1,699,668	119,819,309
Other provisions	-	5,302,150	5,302,150
Income tax provision	18,128,225	1,753,641	19,881,866
Borrowed funds	26,709,362	57,872,964	84,582,326
Deferred tax liabilities	-	48,946	48,946
Other liabilities	10,720,374	29,702,038	40,422,412
Total Liabilities	1,155,914,829	1,094,092,110	2,250,006,939
Net	167,698,058	294,708,990	462,407,048

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Analysis of Assets and Liabilities Maturities:

The following table provides analysis of assets and liabilities according to the expected period of its recovery or settlement:

	December 31, 2019		
	Up to 1 Year	Over 1 Year	Total
	JD	JD	JD
Assets			
Cash and balances with Central Banks	384,396,176	-	384,396,176
Balances with banks and financial institutions	188,323,327	-	188,323,327
Deposits with banks and financial institutions	38,056,946	170,066,819	208,123,765
Financial assets at fair value through profit or loss	628,716	-	628,716
Financial assets at fair value through comprehensive income	-	80,865,636	80,865,636
Direct credit facilities at amortized cost	572,966,810	836,558,627	1,409,525,437
Financial assets at amortized cost	56,968,956	215,566,843	272,535,799
Property and equipment – Net	-	52,802,587	52,802,587
Intangible assets	-	5,986,282	5,986,282
Deferred tax assets	-	22,804,298	22,804,298
Other Assets	7,340,299	74,769,204	82,109,503
Total Assets	1,248,681,230	1,459,420,296	2,708,101,526
Liabilities			
Banks and financial institutions' deposits	30,306,711	120,937,867	151,244,578
Customers' deposits	1,049,113,916	869,984,191	1,919,098,107
Cash margins	64,162,679	56,431,242	120,593,921
Financial derivatives	-	-	-
Other provisions	-	5,011,211	5,011,211
Income tax provision	23,803,895	-	23,803,895
Borrowed funds	5,093,231	18,574,690	23,667,921
Deferred tax liabilities	-	3,081,065	3,081,065
Other liabilities	9,631,198	31,862,605	41,493,803
Total Liabilities	1,182,111,630	1,105,882,871	2,287,994,501
Net	66,569,600	353,537,425	420,107,025

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46. Fair Value Hierarchy

A. The Fair Value of Financial Assets and Financial Liabilities of the Bank Specified at Fair Value on an Ongoing Basis:

Some financial assets and liabilities of the Bank are evaluated at fair value at the end of each fiscal period, the following table shows the information about how to determine the fair value of these financial assets and liabilities (evaluation methods and inputs used).

Financial Assets/Financial Liabilities	Fair Value		The Level of Fair Value	Evaluation Method and Inputs Used	Important Intangible Inputs	Fair Value and the Important Intangible Inputs
	December 31, 2020	December 31, 2019				
	JD	JD				
Financial Assets at Fair Value						
Financial Assets at Fair Value Through Income Statement						
Shares that have an available market price	32,883	512,720	Level One	Stated Rates in financial markets	Does Not Apply	Does Not Apply
Shares that do not have an available market price	124,158	115,996	Level Two	Financial Statements issued by companies	Does Not Apply	Does Not Apply
Receive rights at fair value	15,000,000	-	Level One	Determined price	Does Not Apply	Does Not Apply
Total	15,157,041	628,716				
Financial Assets at Fair Value through Comprehensive Income						
Shares that have available market price	9,999,393	50,794,195	Level One	Stated Rates in financial markets	Does Not Apply	Does Not Apply
Shares that do not have available market price	49,182,554	4,161,453	Level Two	Financial Statements issued by companies or observable market input	Does Not Apply	Does Not Apply
Total	59,181,947	54,955,648				
Bonds that have available market price	25,344,463	25,909,988	Level One	Stated Rates in financial markets	Does Not Apply	Does Not Apply
Total	25,344,463	25,909,988				
Assets Foreclosed by Bank	-	-	Level One	Stated Rates in financial markets	Does Not Apply	Does Not Apply
Forward contracts foreign currency	-	38,261	Level One	Stated Rates in financial markets	Does Not Apply	Does Not Apply
Total Financial Assets at Fair Value	99,683,452	81,532,613				
Financial Liabilities at Fair Value:						
Forward contracts foreign currency	238,254	-	Level One	Stated Rates in financial markets	Does Not Apply	Does Not Apply
Total	238,254	-				

There were no transfers between level 1 and level 2 during the year of 2020.

B. The Fair Value of Financial Assets and Financial Liabilities of the Bank (Non-Specific Fair Value on an Ongoing Basis):

Except as detailed in the table below, we believe that the carrying amount of financial assets and liabilities shown in the consolidated financial statements of the Bank approximate their fair value, because the Bank management believes that the carrying value of the items is equivalent to the fair value, and this is due to either its short-term maturity or having interest rates that have been repriced during the year.

	December 31, 2020		December 31, 2019		The Level of Fair Value
	Book Value	Fair Value	Book Value	Fair Value	
	JD	JD	JD	JD	JD
Financial Assets of Non-Specified Fair Value					
Balances at central banks	283,107,444	283,121,142	312,229,080	312,241,852	Level Two
Balances at banks and financial institutions	190,726,236	190,748,749	188,326,285	188,476,380	Level Two
Deposits at banks and financial institutions	89,564,000	90,818,151	208,249,314	213,803,299	Level Two
Loans, bills and other	1,465,186,407	1,469,103,909	1,364,163,670	1,367,341,050	Level Two
Financial assets at amortized cost	349,154,840	353,782,663	272,734,431	276,726,076	Level Two
Total Financial Assets of non-specified Fair Value	2,377,738,927	2,387,574,614	2,345,702,780	2,358,588,657	
Financial Liabilities of Non-Specified Fair Value					
Deposits at banks and financial institutions	70,762,354	70,906,640	151,244,578	152,150,581	Level Two
Customers' deposits	1,909,187,576	1,914,526,143	1,919,098,107	1,928,585,706	Level Two
Cash insurance	119,819,309	119,821,325	120,593,921	120,598,195	Level Two
Total Financial Liabilities of Non-Specified Fair Value	2,099,769,239	2,105,254,108	2,190,936,606	2,201,334,482	

The fair value for the financial assets and liabilities that are in level 2 and level 3 were determined in accordance to agreed pricing models, which reflect the credit risk of the parties dealing with it.

(C) Non-Financial Assets and Liabilities not Measured at Fair Value but Its in fair Value disclosed in the Consolidated Financial Statements:

	December 31, 2020		December 31, 2019		The Level of Fair Value
	Book Value JD	Fair Value JD	Book Value JD	Fair Value JD	
Other assets	68,067,305	114,485,914	64,202,177	110,857,621	Level Two
	68,067,305	114,485,914	64,202,177	110,857,621	

The above items set out the fair value of non-financial assets that are determined on the basis of prices of similar instruments in an inactive market.

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47. Capital Management

Capital Components:

- **Paid-Up Capital:**
The paid-up capital of Bank of Jordan consists of (200/1) million ordinary shares at a nominal value of JD 1 per share. The Bank maintains capital, statutory reserves, and retained earnings to meet the growth in its operations and the requirements of local and regional expansion.
- **Regulatory Capital:**
Regulatory capital is considered a control tool according to the requirements of regulatory authorities and Basel (III) for the purposes of achieving control over the adequacy of capital and the ratio of regulatory capital to risky and weighted assets and market risk. Regulatory capital according to Basel (III) consists of:
 - Ordinary shares, retained earnings, accumulated comprehensive income items, declared reserves, minority interest and profit after tax and expected distributions and regulatory adjustments.
- **Regulatory Authorities' Requirements:**
The regulatory authorities' instructions entail that the minimum capital shall be JD 100 million. Moreover, banks have been requested to increase their capital adequacy ratio to not be less than 14.5% according to the Central Bank of Jordan instructions, and the ratio of owners' equity to total assets financial leverage ratios must not be less than 4%.
- **Achieving the Objectives of Capital Management:**
The Bank's management aims at achieving the capital management objectives through developing (enhancing) the Bank's activities, achieving a surplus in operating profits and revenues, and optimally investing available funds. All of this is geared towards reaching the targeted growth in owners' equity, reflected in the increase in the reserves and retained earning
The regulatory capital adequacy ratios according to the standard approach are as follows:

<u>Primary Capital Items for Ordinary Shareholders (CET 1):</u>	<u>In Thousands of JD 2020</u>	<u>In Thousands of JD 2019</u>
Paid-up capital	200,000	200,000
Statutory reserve	99,191	94,066
Voluntary reserve	47	134
Other reserves	5,850	5,850
Fair value reserve	(6,092)	24,954
Retained earnings	140,561	95,285
Non-controlling interest in the capital of subsidiaries	3,236	3,432
<u>Less: Regulatory capital adjustments</u>	<u>(41,536)</u>	<u>(41,059)</u>
Total Primary Capital Ordinary Shareholder (CET 1)	401,257	382,662
<u>Additional Capital Items</u>		
Stage one provision balance against debt instruments not exceeding 1.25 % of the total risk weighted assets	7,405	9,870
General banking risk reserve	2,804	2,196
Total additional capital	10,209	12,066
Total regulatory capital	411,466	398,728
Total risk weighted assets	2,156,718	2,155,969
Capital adequacy ratio (%)	19,08%	18,31%
Primary capital for ordinary shareholders (CET 1)%	18,60%	17,75%
Capital adequacy Tier 1 (%)	18,60%	17,75%

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48. Commitments and Contingent Liabilities

a. Contingent Liabilities:

	2020	2019
	JD	JD
Letters of credit includes:		
Acceptances	52,308,450	69,214,211
Letters of guarantee:	18,627,450	19,349,139
Payment	35,257,524	36,787,251
Performance	46,805,604	51,317,006
Other	29,979,782	26,308,755
Un-utilized direct and indirect credit facilities limits	285,565,713	458,399,546
Total	468,544,523	661,375,908

Expected credit loss provision based on IFRS (9) requirements on the off – balance sheet items (unfunded) amounted to JD 8,845,153 for the year ended December 31, 2020 (JD 10,206,853 as of December 31, 2019).

b. Contractual Obligations:

	2020	2019
	JD	JD
Contracts for purchasing of property and equipment*	1,125,912	3,417,296
Contracts for operating and financing lease**	15,523,423	14,744,380
Total	16,649,335	18,161,676

* These commitments mature in less than 1 year.

** These commitments mature between 1 year to 10 years.

C. Lawsuits against the Bank

The Bank is a defendant in lawsuits demanding cancellation of the Bank's claims against others, lifting of real estate mortgages, compensation for damages, and non-cashing of cheques. These lawsuits amounted to JD 7,910,297 as of December 31, 2020 (JD 19,113,597 for prior year). In the opinion of the management and legal counsel, no material financial liability is likely to be incurred as a result of these lawsuits in excess of provision recorded which amounted to JD 832,435 as of December 31, 2020 (JD 863,478 prior year). However, amounts that will probably be paid by the Bank as a result of dismissal or amicable settlement of these lawsuits will be taken to the consolidated Statement of Profit or Loss or against the recorded provision when paid.

49. Comparative Figures

Some comparative figures have been reclassified to conform with the current year classification, this amendment did not have any impact on the consolidated statement of changes in equity, the consolidated statement of profit or loss and consolidated statement of comprehensive income for the year ended and as of December 31, 2019.